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Power of Choice B2B Procedures Working Group

17 March 2016

**Meeting Notes**

|  |  |
| --- | --- |
| Name | Company |
| Paul LeFavi (Chair) | AEMO |
| Peter Gunn | AEMO |
| Tim Sheridan | AEMO |
| Hayley George | AEMO  |
| Noura Elhawary | AEMO |
| Helen Stimpson | Active Stream |
| Mark Riley | AGL |
| Stephen Zok | Ausgrid |
| Justin Betlehem | AusNet Services |
| Tony Darby | Brave Energy |
| Susan Streeter | ENA |
| Brendon McEntee | Endeavour Energy |
| Tom Cole | Energex |
| Karly Train | EnergyAustralia |
| Georgina Snelling | EnergyAustralia |
| Matt Hyde | Ergon |
| Inger Wills | intelliHub |
| Leon Viffand | Jemena |
| Nirav Raiguru | Jemena |
| Mara Tenis | Lumo/Red Energy |
| Darren Bailey | Origin |
| Malcolm Hempel | Pacific Hydro |
| Haiden Jones | Powershop |
| David Woods | SA Power |
| Lance McMinn | Secure Australasia |
| Umesh Dutt | Service Works |
| David Sales | TasNetworks |
| Verity Watson | United Energy |
| Ben Davidson | United Energy |
| Opal Russ | Vector |

**Important Note**

Version 2.3 of the National Electricity Market (NEM) Business to Business (B2B) Procedures are a minimum set of changes for the metering competition and embedded networks rule changes. Only administrative changes, Rules references, minor manifest updates and Life Support requirements have been included in order for the Information Exchange Committee (IEC) to meet its obligations. All business-as-usual (BAU) changes and possible shared market protocol changes were deemed out of scope for the meeting.

Key consultation dates were noted as per the below table:

|  |  |
| --- | --- |
| Milestone | Date |
| IEC meeting – Decision to commence NEM B2B consultation | 30 March 2016 |
| Publish initial consultation | 8 April 2016 |
| Submissions due by | 16 May 2016 |
| Publish 2nd stage consultation | 16 June 2016 |
| 2nd stage submissions due by | 30 June 2016 |
| IEC meeting – Recommendation for B2B Procedures v2.3 | 25 July 2016 |
| Publish Final Determination and B2B Procedures version 2.3 | 12 August 2016 |

Workshop attendees noted that the B2B and MSATS Procedures need to be consistent and the consultation for the B2B Procedures is starting three weeks earlier than the consultation for the AEMO Procedures. AEMO advised that the Rules references and administrative changes will be made consistently and encourage participants to note the timetables in their submissions to both consultations and point out any discrepancies should they exist.

**Questions, concerns and comments on scope**

* Concern was raised about the scope not covering BAU change items previously managed via the B2B and MSATS Reference Group (BMRG), which some participants believed had previously been placed on hold in order to combine with PoC consultations. Stakeholders questioned how BAU items would be progressed. AEMO noted the scope for version 2.3 of the B2B Procedures as endorsed by the IEC, and clarified what changes stakeholders were actually referring to. While stakeholders did identify that some items placed on hold concerned MSATS (not under the IEC), the B2B item referenced was ‘PMD/VMD’ which is still on hold pending the Victorian Government decision on meter type (type 4 or 5), and therefore would be on hold regardless. AEMO reiterated the workshop meeting scope was to discuss draft v2.3 B2B Procedures only, with on hold BAU items, out of the scope of the meeting. Stakeholders see the IEC agreed scope as a key issue and would like this noted to the IEC. AEMO agreed to note these views to the IEC.
* Planned interruptions were noted, as the Rules state a retailer must advise the LNSP of a planned outage. AEMO indicated that the Rules do not specify this must be a B2B function, and is therefore not in scope.
* AEMO reiterated that the draft Procedure version 2.3 are only the minimum that must be included. Stakeholders referenced the list of 49 new transactions (which includes B2B transactions for planned interruptions) and AEMO again noted the agreed IEC scope, and that the IEC decision at their meeting on 23 February 2016, specifically referred the 49 new transactions, to be considered and progressed as part of the Shared Market Protocol (SMP) stream of work.
* Some workshop attendees felt that a number of issues need to be addressed (mainly those identified the list of 49 new transactions). Some stakeholders noted the current draft version 2.3 of the Procedures will not allow for an effective implementation of MC or EN on day one. AEMO will note these views to the IEC.
* Stakeholders also noted that only incorporating the minimum changes for consultation in version 2.3 and not the new transaction requirements previously identified will result in another consultation in the future, and as a result will cost businesses more money. AEMO agreed to note this point to the IEC.
* A suggestion noted this consultation could provide a good opportunity to conduct a complete review and consolidation of the NEM B2B Procedures; similar to what is being done as part of the PoC project for other groups of Procedures. Many stakeholders agreed with this suggestion, and AEMO agreed to note this point to the IEC.

**NEM B2B Procedures under discussion**

1. Customer and Site Details Notification Process
2. Service Order Process
3. Meter Data Process
4. One Way Notification Process
5. Technical Guidelines for B2B Procedures
6. Technical Delivery Specification

**Next Steps**

Stakeholders with additional comments and proposed changes are to send these to AEMO (poc@aemo.com.au) by COB Monday 21 March 2016.

AEMO will circulate meeting notes to attendees by COB Monday 21 March 2016.

AEMO will provide a recommendation paper and updated consultation pack to the

MSATS Procedures - Proposed Updates

To become:

1. MSATS Procedures - CATS Procedures Version 2.4

2. MSATS Procedures: Procedures for the Management
 of Wholesale, Interconnector, Generator and Sample
 (WIGS) NMIs Version 1.0 IEC on Thursday 24 March 2016. An IEC meeting has been scheduled for the IEC to make their decision to commence consultation by Wednesday 30 March 2016.

# Proposed Procedure Changes

**NOTE**: All proposed additions are highlighted in red text colour. All proposed deletions are highlighted in ~~red strike through text~~.

## Proposed Changes to B2B Procedure: Customer and Site Details Notification Process

| Item | Description | Participant Comments |
| --- | --- | --- |
| 1 | **PROPOSED CHANGES** |  |
| 1.1 | • Update the version number from 2.2 to 2.3 in the document history.• The proposed effective date is 1 December 2017. | Update sentence in the ‘document history’ table to reflect both EN and MC *minimum* changes have been incorporated.  |
| 1.2 | * 1. **Introduction**
1. This B2B Procedure: Customer and Site Details Notification Process (“Procedure”) is approved by AEMO in accordance with clause ~~7.2A~~ 7.17.3 of the National Electricity Rules (“Rules”).
2. This Procedure may only be amended in accordance with clause ~~7.2A~~ 7.17.3 of the Rules.
 | Agree with reference updates. |
| 1.3 | * 1. **Application of this Procedure**
1. As required by clause ~~7.17.4(i)~~ 7.17.4(i) of the National Electricity Rules, Local Retailers, Market Customers, Distribution Network Service Providers, AEMO, Metering Data Providers, ~~and~~ Metering Providers and *Embedded Network Managers* must comply with this Procedure.
2. As permitted by clause ~~7.17.4(j)~~ 7.17.4(j) of the National Electricity Rules, Local Retailers, Market Customers and Distribution Network Service Providers may on such terms and conditions as agreed between them communicate a B2B Communication on a basis other than as set out in this Procedure, in which case the parties to the agreement need not comply with this Procedure to the extent that the terms and conditions agreed between them are inconsistent with this Procedure.
 | Agree with updates in section 1.7, however clarity is required on the mention and role of ‘Embedded Network Managers’ throughout the document. |
| 1.4 | **2.1 Process Diagrams**d. For the purposes of these process diagrams, references to ‘DNSP’ include an *Embedded Network Manager* where the Customer or Site details refer to *parent connection points,* *child* *connection points* or both.  | AEMO clarified that the reference to ‘parent connection point’ should not be included and participants agreed. Change to reflect child only.Suggestion: instead of having one statement at the top of the document saying DNSP includes ENM for child connection points, it would be better to specify in each section of the procedure where it references only DNSP or where it references both DNSP and ENM; as some parts of the procedure don’t apply to ENM (such as like life support obligations). |
| 1.5 | **2.2.1 Common Business Rule**b. “DNSP” in this Procedure refers to the relevant *Embedded Network Manager* in respect of *parent connection points* and *child connection points.* |  AEMO clarified that the reference to ‘parent connection point’ should not be included and participants agreed. Change to reflect child only.This could cause issues when the child is life support but not the parent; the parent would need to be flagged as life support. No requirements have been made to life support notice for child NMIs in the NER or NERR (As noted in the AEMC EN Rule Determination, life support responsibility for notification of life support requirements rests with the embedded network operator) and stakeholders see this as a gap.Suggestion: instead of having one statement at the top of the document saying DNSP includes ENM for child connection points, it would be better to specify in each section of the procedure where it references only DNSP or where it references both DNSP and ENM; as some parts of the procedure don’t apply to ENM (such as like life support obligations). |
| 1.6 | * + - 1. **Life Support**
1. The DNSP must immediately advise the Retailer by telephone when they become aware of a Life Support situation (refer *SensitiveLoad* field, Section 4.2). The DNSP must subsequently send an email to the Retailer as soon as practicable after the telephone call confirming the Life Support situation. The email from the DNSP to the Retailer must at a minimum include the following information about the Life Support situation:
2. NMI
3. Site address
4. Concession details (if applicable)
5. Life Support Equipment
6. Customer details (if available)
	1. Account Holder Name
	2. Patient Name

The Retailer must send an email to the DNSP acknowledging receipt of the email from the DNSP. The Changes are effective from the time of the telephone call from the DNSP to the Retailer. | Agree, however minimum information should also include ‘customer details’ if available (as number c.5 as per bold example text).Also questioned what the word ‘immediately’ means in this clause. The customer would be asked for a medical certificate, so how could participants ‘immediately’ send the notification if they are awaiting the certificate. AEMO stated this would be a commercial process for each business as to when they submit the request (before or after the medical certificate is received).  |
| 1.7 | **~~2.2.5A Transitional Provision for Customer Details Reconciliation~~**~~a. In this clause 2.2.5A:~~~~1. ‘Transition Period’ means the period from the effective date of version 2.1 of this Procedure to 14 November 2014 inclusive.~~~~2. ‘New clause 2.2.5’ means the current clause 2.2.5 as set out in version 2.1 of this Procedure.~~ ~~b. During the Transition Period, Participants will continue to undertake Life Support Reconciliation as per bilateral arrangements currently in place between Participants until such time as Participants agree that New Clause 2.2.5 will apply, but no later than 14 November 2014.~~ | Agree to delete outdated clause.Noted that there is no obligation on the ENM to carry out a reconciliation – however it could be good practice to do so. |
| 1.8 | **Disclaimer****Purpose –** This document has been prepared by the Australian Energy Market Operator Limited **(AEMO)** for the purpose of complying with clause ~~7.2A.2(i)~~ 7.17.2(i) of the National Electricity Rules **(Rules).** | Agree with reference updates. |

## Proposed Changes to B2B Procedure: Service Order Process

| Item | Description | Participant Comments |
| --- | --- | --- |
| 1 | **PROPOSED CHANGES** |  |
| 1.1 | • Update the version number from 2.2 to 2.3 in the document history.• The proposed effective date is 1 December 2017. | Update sentence in the ‘document history’ table to reflect both EN and MC *minimum* changes have been incorporated. |
| 1.2 | * 1. **Introduction**
1. This B2B Procedure: Service Order Process (“Procedure”) is approved by AEMO in accordance with clause ~~7.2A.5(a)(1)~~ 7.17.3 of the National Electricity Rules (“Rules”).
2. This Procedure may only be amended in accordance with clause ~~7.2A.~~3 7.17.3 of the Rules.
 | Agree with reference updates. |
| 1.3 | **1.4 Purpose**a. This Procedure defines standard process and transaction data requirements, which apply to Participants in the NEM. This Procedure enable Retailers to request defined services (“Service Orders”) from Service Providers and Embedded Network Managers and to receive confirmation that the work will or will not be undertaken (or attempted) and subsequently that the work has or has not been completed as requested using a consistently understood process and transactions. | Agree with update in section 1.4, however clarity is required on the mention and role of ‘Embedded Network Managers’ throughout the document. |
| 1.4 | **1.7 Application of this Procedure**a. As required by clause ~~7.2A.3.4(i)~~ 7.17.4(i) of the National Electricity Rules, Local Retailers, Market Customers, Distribution Network Service Providers, AEMO, Metering Data Providers, ~~and~~ Metering Providers, and Embedded Network Managers must comply with this Procedure. b. As permitted by clause ~~7.2A.4(k)~~ 7.17.4(j) of the National Electricity Rules, Local Retailers, Market Customers, ~~and~~ Distribution Network Service Providers, and Embedded Networks may on such terms and conditions as agreed between them communicate a B2B Communication on a basis other than as set out in this Procedure, in which case the parties to the agreement need not comply with this Procedure to the extent that the terms and conditions agreed between them are inconsistent with this Procedure. | Agree with updates in section 1.7, however clarity is required on the mention and role of ‘Embedded Network Managers’ throughout the document. |
| 1.5 | 2.1.1 Jurisdictional Applicability and Variationsa. This Procedure applies to Service Orders in respect of all NMIs located in a Participating Jurisdiction excluding:1. Those with a Metering Installation Type 1 to 4 and 4A where the work requested is a contestable service; or | As per the Rules, this Procedure will only apply for type 5 and 6 meters. Stakeholders noted this makes the whole Procedure invalid. AEMO to note this in the recommendation to IEC. |
| 1.6 | 2.2.1 General Principlesd. If a DNSP is the ~~RP~~ MC for the NMI, then the Retailer must send any ServiceOrderRequest to the DNSP. If the DNSP is not the ~~RP~~ MC for the NMI, then the Retailer must send any ServiceOrderRequest to the appropriate Participant responsible for the required service. | Agree with updates. |
| 1.7 | 4. Transactions (Table 4.1 ServiceOrderRequest Transaction Data)

|  |  |  |
| --- | --- | --- |
| **Field** | **Format** | **Definition** |
| *~~RP~~ MC*  | VARCHAR(10) | ~~Responsible Person~~ Metering Coordinator MSATS participant ID. Not Required for a “Cancel” ServiceOrderRequest. |
| *MDP* | VARCHAR(10) | Meter Data Provider MSATS participant ID.This field is Mandatory for New Connection and Allocate NMI ServiceOrderRequests if the Service Provider is not the ~~Responsible Person~~ Metering Coordinator. Not Required for a “Cancel” ServiceOrderRequest. |
| *MPB* | VARCHAR(10) | Meter Provider Type B MSATS Participant ID.This field is Mandatory for New Connection and Allocate NMI ServiceOrderRequests if the Service Provider is not the ~~Responsible Person~~ Metering Coordinator.Not Required for a “Cancel” ServiceOrderRequest. |
| *MPC* | VARCHAR(10) | Meter Provider Type C MSATS Participant ID.This field is Mandatory for New Connection and Allocate NMI ServiceOrderRequests if the Service Provider is not the ~~Responsible Person~~ Metering Coordinator.Not Required for a “Cancel” ServiceOrderRequest. |

 | Agree with reference updates. |
| 1.8 | **Disclaimer****Purpose –** This document has been prepared by the Australian Energy Market Operator Limited **(AEMO)** for the purpose of complying with clause ~~7.2A.2(i)~~ 7.17.2(i) of the National Electricity Rules **(Rules).** | Agree with reference updates. |

## Proposed Changes to B2B Procedure: Meter Data Process

| Item | Description | Participant Comments |
| --- | --- | --- |
| 1 | **PROPOSED CHANGES** |  |
| 1.1 | • Update the version number from 2.2 to 2.3 in the document history.• The proposed effective date is 1 December 2017. | Update sentence in the ‘document history’ table to reflect both EN and MC *minimum* changes have been incorporated. |
| 1.2 | **1.2 Introduction**1. This B2B Procedure: Meter Data Process (“Procedure”) is approved by AEMO in accordance with clause ~~7.2A.5(a)(1)~~ 7.17.3 of the National Electricity Rules (“Rules”).
2. This Procedure may only be amended in accordance with clause ~~7.2A.~~3 7.17.3 of the Rules.
 | Agree with reference updates. |
| 1.3 | **1.7 Application of this Procedure**1. As required by ~~7.24.4(i)~~ 7.17.4(i) of the National Electricity Rules, Local Retailers, Market Customers, Distribution Network Service Providers, AEMO, Metering Data Providers and Metering Providers must comply with this Procedure.
2. As permitted by clause ~~7.2A(k)~~ 7.17.4(j) of the National Electricity Rules, Local Retailers, Market Customers and Distribution Network Service Providers may on such terms and conditions as agreed between them communicate a B2B Communication on a basis other than as set out in this Procedure, in which case the parties to the agreement need not comply with this Procedure to the extent that the terms and conditions agreed between them are inconsistent with this Procedure.
 | Agree with reference updates in section 1.7.Clarify is required on the mention and role of ‘Embedded Network Managers’ in this clause. |
| 1.4 | **Disclaimer****Purpose –** This document has been prepared by the Australian Energy Market Operator Limited **(AEMO)** for the purpose of complying with clause ~~7.2A.2(i)~~ 7.17.2(i) of the National Electricity Rules **(Rules).** | Agree with reference updates. |

## Proposed Changes to B2B Procedure: One Way Notification Process

| Item | Description | Participant Comments |
| --- | --- | --- |
| 1 | **PROPOSED CHANGES** |  |
| 1.1 | • Update the version number from 2.2 to 2.3 in the document history.• The proposed effective date is 1 December 2017. | Update sentence in the ‘document history’ table to reflect both EN and MC *minimum* changes have been incorporated. |
| 1.2 | * 1. Introduction
1. This B2B Procedure: - One Way Notification Process (“Procedure”) is approved by AEMO in accordance with clause ~~7.2A.5(a)(1)~~ 7.17.3 of the National Electricity Rules (“Rules”).
2. This Procedure may only be amended in accordance with clause ~~7.2A.3~~ 7.17.3 of the Rules.
 | Agree with reference updates. |
| 1.3 | 1.7 Application of this Procedure1. As required by clause ~~7.2A.4(i)~~ 7.17.4(i) of the National Electricity Rules, Local Retailers, Market Customers, Distribution Network Service Providers, AEMO, Metering Data Providers and Metering Providers must comply with this Procedure.
2. As permitted by clause ~~7.2A.4(k)~~ 7.17.4(j) of the National Electricity Rules, Local Retailers, Market Customers and Distribution Network Service Providers may on such terms and conditions as agreed between them communicate a B2B Communication on a basis other than as set out in this Procedure, in which case the parties to the agreement need not comply with this Procedure to the extent that the terms and conditions agreed between them are inconsistent with this Procedure.
 | Agree with reference updates in section 1.7.Clarify is required on the mention and role of ‘Embedded Network Managers’ in this clause. |
| 1.4 | **Disclaimer****Purpose –** This document has been prepared by the Australian Energy Market Operator Limited **(AEMO)** for the purpose of complying with clause ~~7.2A.2(i)~~ 7.17.2(i) of the National Electricity Rules **(Rules).** | Agree with reference updates. |

## Proposed Changes to B2B Procedure: Technical Guidelines for B2B Procedures

| Item | Description | Participant Comments |
| --- | --- | --- |
| 1 | **PROPOSED CHANGES** |  |
| 1.1 | • Update the version number from 2.2 to 2.3 in the document history.• The proposed effective date is 1 December 2017. | Update sentence in the ‘document history’ table to reflect both EN and MC *minimum* changes have been incorporated. |
| 1.2 | * 1. Introduction
1. This B2B Procedure: Technical Guidelines for B2B Procedures (“Procedure”) is approved by AEMO in accordance with clause ~~7.2A.5(a)(1)~~ 7.17.3 of the National Electricity Rules (“Rules”).
2. This Procedure may only be amended in accordance with clause ~~7.2A.3~~ 7.17.3 of the Rules.

f. In this Procedure, a capitalised word has the meaning given to it:1. ~~if no meaning if given to it~~ in section ~~4~~ 6 of this Procedure; or
2. if no meaning is given to it in section ~~4~~ 6 of this Procedure, it is defined in the Rules.
 | Agree with updates. |
| 1.3 | 1.7 Application of this Procedure1. As required by clause ~~7.2A.4(i)~~ 7.17.4(i) of the National Electricity Rules, Local Retailers, Market Customers, Distribution Network Service Providers, AEMO, Metering Data Providers and Metering Providers must comply with this Procedure.
2. As permitted by clause ~~7.2A.4(k)~~ 7.17.4(j) of the National Electricity Rules, Local Retailers, Market Customers and Distribution Network Service Providers may on such terms and conditions as agreed between them communicate a B2B Communication on a basis other than as set out in this Procedure, in which case the parties to the agreement need not comply with this Procedure to the extent that the terms and conditions agreed between them are inconsistent with this Procedure.
 | Agree with reference updates in section 1.7.Clarify is required on the mention and role of ‘Embedded Network Managers’ in this clause. |
| 1.4 | **Glossary**

|  |  |
| --- | --- |
| Current ~~RP~~ MC | As defined in the MSATS Procedure CATS Procedure [The RP that is identified on the current NMI master record.] |
| Service Level Procedure for Metering Data Providers (SLP MDP) | The *service level procedures* applicable to Metering Data Providers. ~~The Service Level Procedures detail the requirements/deliverables on which AEMO and the Metering Data Provider have agreed that the Metering Data Provider will provide Metering Data collection services for metering installations and other related services in accordance with the National Electricity Rules, relevant Metrology Procedure and market requirements.~~ |
| New ~~RP~~ MC | As defined in the MSATS Procedure CATS Procedure [The ~~Responsible Person (RP)~~ Metering Coordinator that is identified on a change request prior to the change request being completed.] |
| ~~RP~~ | ~~Responsible Person, as defined in the Rules.~~ |

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| --- | --- |
| Current MC | Should this be changed to the NERR definition, or possibly removed completely if this term is not used in any B2B Procedure? AEMO to clarify. |
| Service Level Procedure for Metering Data Providers (SLP MDP) | Why has this changed? AEMO to clarify why this change was made. |
| New MC | Should this be changed to the NERR definition, or possibly removed completely if this term is not used in any B2B Procedure? AEMO to clarify. |
| ~~RP~~ | Agree with deletion of RP. |

 |
| 1.5 | **Disclaimer****Purpose –** This document has been prepared by the Australian Energy Market Operator Limited **(AEMO)** for the purpose of complying with clause ~~7.2A.2(i)~~ 7.17.2(i) of the National Electricity Rules **(Rules).** | Agree with reference updates. |

## Proposed Changes to B2B Procedure: Technical Delivery specifications

| Item | Description | Participant Comments |
| --- | --- | --- |
| 1 | **PROPOSED CHANGES** |  |
| 1.1 | • Update the version number from 2.2 to 2.3 in the document history.• The proposed effective date is 1 December 2017. | Update sentence in the ‘document history’ table to reflect both EN and MC *minimum* changes have been incorporated. |
| 1.2 | 1.2 Introduction 1. This B2B Procedure: Technical Delivery Specification (“Procedure”) is approved by AEMO in accordance with clause ~~7.2A.5(a)(1)~~ 7.17.3 of the National Electricity Rules (“Rules”).
2. This Procedure may only be amended in accordance with clause ~~7.2A.3~~ 7.17.3 of the Rules.
 | Agree with reference updates. |
| 1.3 | Application of this Procedure1. As required by clause ~~7.2A.4(i)~~ 7.17.4(i) of the National Electricity Rules, Local Retailers, Market Customers, Distribution Network Service Providers, AEMO, Metering Data Providers, Metering Providers and *Embedded Network Managers* must comply with this Procedure.
2. As permitted by clause ~~7.2A.4(k)~~ 7.17.4(j) of the National Electricity Rules, Local Retailers, Market Customers and Distribution Network Service Providers may on such terms and conditions as agreed between them communicate a B2B Communication on a basis other than as set out in this Procedure, in which case the parties to the agreement need not comply with this Procedure to the extent that the terms and conditions agreed between them are inconsistent with this Procedure.
 | Agree with updates in section 1.6, however clarity is required on the mention and role of ‘Embedded Network Managers’ throughout the document. |
| 1.4 | 1.8 Terminology and DefinitionsReferences to “DNSP” in this Procedure include *Embedded Network Managers* in respect of *parent connection points* and *children connection points*. | AEMO clarified that the reference to ‘parent connection point’ should not be included and participants agreed. Change to reflect child only.Clarity on the use of ‘Embedded Network Manager’ in this clause and throughout document.Suggestion: instead of having one statement at the top of the document saying DNSP includes ENM for child connection points, it would be better to specify in each section of the procedure where it references only DNSP or where it references both DNSP and ENM; as some parts of the procedure don’t apply to ENM (such as like life support obligations). |
| 1.5 | **Disclaimer****Purpose –** This document has been prepared by the Australian Energy Market Operator Limited **(AEMO)** for the purpose of complying with clause ~~7.2A.2(i)~~ 7.17.2(i) of the National Electricity Rules **(Rules).** | Agree with reference updates. |

# Additional Issue/Change Suggestions

This section lists the additional changes raised by meeting attendees for consideration by AEMO and the IEC. Stakeholders permitted to raise further additional changes in writing to AEMO by COB Monday 21 March 2016.

## Other Consultation Related Issues – Customer and Site Details Notification Process

| Clause | Issue | Suggested Solution/Comment |
| --- | --- | --- |
| Definitions | A new ‘super glossary’ has been created for PoC – this has not been mentioned in this Procedure. | Include reference to the ‘super glossary’ document in Procedure. |
| 2.2.4.2 | There are no timeframes for responses/acknowledgment. There is only timeframes for sending the notification, but nothing about a response/acknowledgment. | Some stakeholders suggested timeframes be included in the Procedures. NERR changes do not specify timing requirements for notification. |
| Life Support | Who would advise a new ENM about existing life support sites (outgoing ENM?). | Noted as a gap, however B2B Procedures would not address this. AER are required to prepare Embedded Network guidelines and may provide clarification of any Life Support requirements between Embedded Network Operators and Embedded Network Managers. |

## Other Consultation Related Issues – Service Order Process

| Clause | Issue/Comment | Suggested Solution/Comment |
| --- | --- | --- |
| Definitions | A new ‘super glossary’ has been created for PoC – this has not been mentioned in this Procedure. | Include reference to the ‘super glossary’ document in Procedure. |
| 1.9.2(a) | ‘The term service provider’ line does not include ENM at this stage. | Include ENM references in this clause and throughout document. |
| Definitions of service order type and sub types | General comment that some of definitions could be updated for process improvements. | Will note suggestion to IEC. |
| Page 67 (figures 17 & 18) | List of notice period timing requirements to submit SOs may need updating. These are currently incorrect for type 5 meters.  | Noted as an existing issue that needs to be fixed. Will note suggestion to IEC. |
| Allocate NMI SO type | This would be helpful to use more broadly than NSW. | Will note suggestion to IEC. |

## Other Consultation Related Issues – Meter Data Process

| Clause | Issue/Comment | Suggested Solution/Comment |
| --- | --- | --- |
| Definitions | A new ‘super glossary’ has been created for PoC – this has not been mentioned in this Procedure. | Include reference to the ‘super glossary’ document in Procedure. |
| 3.2.3 Timing requirement for PMD | Does not mention type 4a meters. | Need reference to type 4a. |
| 1.9.1 Terminology | The term ‘participant’ should also include the ENM. | Include the ENM in the term. |

## Other Consultation Related Issues – One Way Notification Process

| Clause | Issue/Comment | Suggested Solution/Comment |
| --- | --- | --- |
| Definitions | A new ‘super glossary’ has been created for PoC – this has not been mentioned in this Procedure. | Include reference to the ‘super glossary’ document in Procedure. |
| 1.9.1 Terminology  | The term ‘participant’ should also include the ENM. | Include the ENM in the term. |

## Other Consultation Related Issues – Technical Guidelines for B2B Procedures

| Clause | Issue/Comment | Suggested Solution/Comment |
| --- | --- | --- |
| Definitions | A new ‘super glossary’ has been created for PoC – this has not been mentioned in this Procedure. | Include reference to the ‘super glossary’ document in Procedure. |
| Definitions(page 40) | The term ‘service provider’ should also include the ENM. | Include the ENM in the term. |

## Other Consultation Related Issues – Technical Delivery Specification

| Clause | Issue/Comment | Suggested Solution/Comment |
| --- | --- | --- |
| Definitions | A new ‘super glossary’ has been created for PoC – this has not been mentioned in this Procedure. | Include reference to the ‘super glossary’ document in Procedure. |