POC Program Consultative Forum No.11 Meeting Notes

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| MEETING: | POC Program Consultative Forum (PCF) |
| DATE: | Thursday 27 July 2017 |
| TIME: | 10.00am |
| LOCATION: | AEMO Offices Melbourne, Sydney, Brisbane, Adelaide- Video/Teleconference |

Attendees:

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| Attendees | Company |
| Kate Goatley | ActewAGL Retail |
| Michael Monck | ActewAGL |
| Sue Richardson | Agility Customer Information Systems |
| Andrew Peart | AGL Energy |
| Bob Poker | Alinta Energy |
| Paul W | Aurora Energy |
| Murray Chandler | Ausgrid |
| Emma Youill | AusNet Services |
| David Cornelius | Department of Environment, Land, Water and Planning |
| Jessica Lane | Department of the Environment and Energy |
| Dino Ou | Endeavour Energy |
| Doug Miles | Energex Limited |
| Kristie Brennan | Energex Limited |
| Patrick Carrick | Energy Australia |
| Sam Sutton | Energy Australia |
| Michelle Norris | Ergon Energy |
| Louise Webb | ERM Power |
| Debbie Voltz | Essential Energy |
| Jacinta Daws | Jemena |
| Alex Fattal | NSW Department of Industry |
| Lawrence Gibbs | Origin Energy |
| Phil Gardiner | Powercor Australia/ Citipower |
| Lou Webb | Powermetric |
| Hunter Smith | Red/Lumo Energy |
| David Woods | SA Power Networks |
| Scott Chapman | Select Data & Measurement Solutions |
| Aakash Sembey | Simply Energy |
| Warren Brooks | Tas Networks |
| Richard McNulty | United Energy Distribution |
| Paul Greenwood | Vector Advanced Metering Services |
| Dean Van Gerrevink | Vector Limited |
| Ben Healy | AEMO |
| Antara Mascarenhas | AEMO (Chair) |
| Kirsty Camilleri | AEMO (Secretariat) |

**Red indicates an action.**

1. **APOLOGIES**

Nil.

1. **WELCOME**

Attendees were welcomed to the forum.

**ACTIONS FROM PREVIOUS MINUTES**

Slide 3

Action A05 - LNSPs to circulate to all retailers draft T&Cs.

ActewAGL (M. Monck) – Currently in the final stages of drafting the T&Cs, plan to circulate 18 August.

Ausgrid (M. Chandler) – Will be released at the start of next week (WC 31 July).

AusNet Services (E. Youill) – Targeting to publish the draft T&Cs in mid-August.

CitiPower PC (P. Gardiner) – Targeting to publish the T&Cs for comment in mid-August.

Endeavour (D. Ou) - Published 17 July for comment, close date 28 July.

Energex & Ergon (K. Brennan) - Will be circulating mid to late August.

Essential Energy (D. Voltz) – T&Cs are currently being reviewed by legal and should be published by mid-August.

SAPN (D. Woods) – Working on these internally, expect to publish in late August.

Jemena Networks (J. Daws) – Jemena’s commercial area is having discussions with retailers and the draft is being released through that process between mid to end of August.

Tas networks (W. Brooks) – T&Cs are currently under a final legal review, hoping to release by mid-August.

United Energy Distribution (R. McNulty) – T&Cs also under a final review, and plan to release mid-August.

Action A06 – AEMO Industry testing – AEMO Test Lead will provide 24 August

Action A10 – LNSPs to circulate to all retailers ‘End of Life Meter Replacements’ programs.

ActewAGL (M. Monck) – This is on the agenda for the 10 August Retailer Forum.

Ausgrid (M. Chandler) – Currently meeting with retailers and sending as requested.

Endeavour (D. Ou) – Currently meeting with retailers and providing the total number in the network area and ask retailers to portion that based on their proportion of NMIs in that network area.

Energex & Ergon (K. Brennan) – Energex is working closely with Ergon and providing information where requested.

SAPN (D. Woods) – Very broad numbers are being shared with retailers however the next level of detail will not be available until later in year (November) due to testing needing to be completed prior to analysis.

Tas networks (W. Brooks) – Currently meeting with retailers and sending as requested.

AEMO has received feedback regarding retailers’ requirements for data and noticed the data requested was the same detail that would come from a one way notification message.

B. Poker (Alinta) commented that this data is necessary for metering coordinators to coordinate meter replacements without any customer impact. H. Smith (Lumo) also commented that the data is required to understand the FTE requirement.

B. Healy (AEMO) has requested the list be trimmed back, to a level where confidence for meter replacements is gained, and the list will later be shared with the group.

**Action** **13** – Distribute data requirements with the group once agreed on.

Action A12 – Rectification post natural disaster

Energex (K. Brennan) advised that 42,000 meters were replaced in the 2011 Brisbane floods (multiple meters at one premise in some cases), replacement rate (time) to be confirmed.

AusNet Services (E. Youill) noted that during both the Black Saturday fires and the storm event last October, the 30 day stock covered the meter replacements required. With regards to the Black Saturday fires, lots of rebuilds were required and these were included in the new connections process.

B. Poker (Alinta) sought clarification whether the 30 day stock is intended to be kept by metering coordinators going forward and metering coordinators advised that they are looking to keep 3-4 months’ worth of stock.

1. **PROGRAM UPDATE**

Refer meeting pack.

B. Healy (AEMO) advised that PWC are currently drafting a summary from the survey that was completed and the outputs will be shared at the Executive Forum. Ben also noted that, on face value of initial data, 75% of respondents were in favour of the go-live date.

Ben pointed out that there is a system outage window of one week commencing 16 August, which could serve as a good opportunity to conduct connectivity testing.

J.Daws (Jemena) asked Ben whether all E-hub accreditation will be completed prior to testing and Ben advised that they will probably not, however this is not a barrier for testing.

J.Daws (Jemena) requested clarification around the process and timeframe for defects in dispute. There appears to be a different interpretation of the procedures/guidelines by different parties which is causing disputes and the industry is seeking to understand who the head of power in such circumstances would be. Participants are concerned these will not be resolved prior to testing. Ben clarified that the head of power sits with the IEC, that the next meeting is on 1 August and he will ensure this is discussed. Jemena have drafted a proposed framework which may be able to be used.

Ben mentioned potential changes to the translation tool that does not increase its functionality, however would allow other transactions to ‘pass through’.

A. Mascarenhas (AEMO) noted that the Commonwealth will provide an update on the re-energisation and de-energisation safety regulations at the next Executive Forum on 10 August.

1. **RISK & ISSUE REVIEW**

Refer meeting pack.

J. Daws (Jemena) questioned why the DBs are showing up as amber on the Victoria report, when 3 out of 5 are ‘on schedule’. Ben advised that this calculation is explained on the spreadsheet.

B. Healy (AEMO) advised that scenario planning is now planned to be presented at the next PCF, as AEMO is awaiting feedback from PWC to better present the themed scenarios.

J. Daws (Jemena) raised concern regarding the mitigation of risks and whether the mitigating actions will transfer the risks from ‘amber’ to ‘green’ ratings, prior to the go-live date. It was mentioned that a more stringent risk identification process may be required to ensure risks are highlighted, monitored and mitigated in a timely manner. It has been suggested that a risk workshop be organised to work through the any high priority risks. AEMO is happy to facilitate should this be required.

Ben noted that any further updates to the risk register are welcomed after the PCF via email.

A. Sembey (Simply Energy) noted an additional risk item regarding potential wrongful disconnections. In a comms 4 metering scenario, when a disconnection is organised with the distributor and another retailer is organising a re-energisation with the metering provider (for a new customer moving in before the disconnection date), the two parties would be blind to each other. An agreed mechanism is required, this has been raised at the B2B Working Group and no resolution was found. Ben to include this as a risk on the register and it will be fed into scenario discussions.

**5.0 FORWARD PLAN**

The next PCF is currently scheduled for 24 August however the group has suggested the PCF be moved to fortnightly. Ben will amend these meetings to fortnightly, with the next meeting being held the week after the Executive Forum.

1. **OTHER BUSINESS**

Nil.