

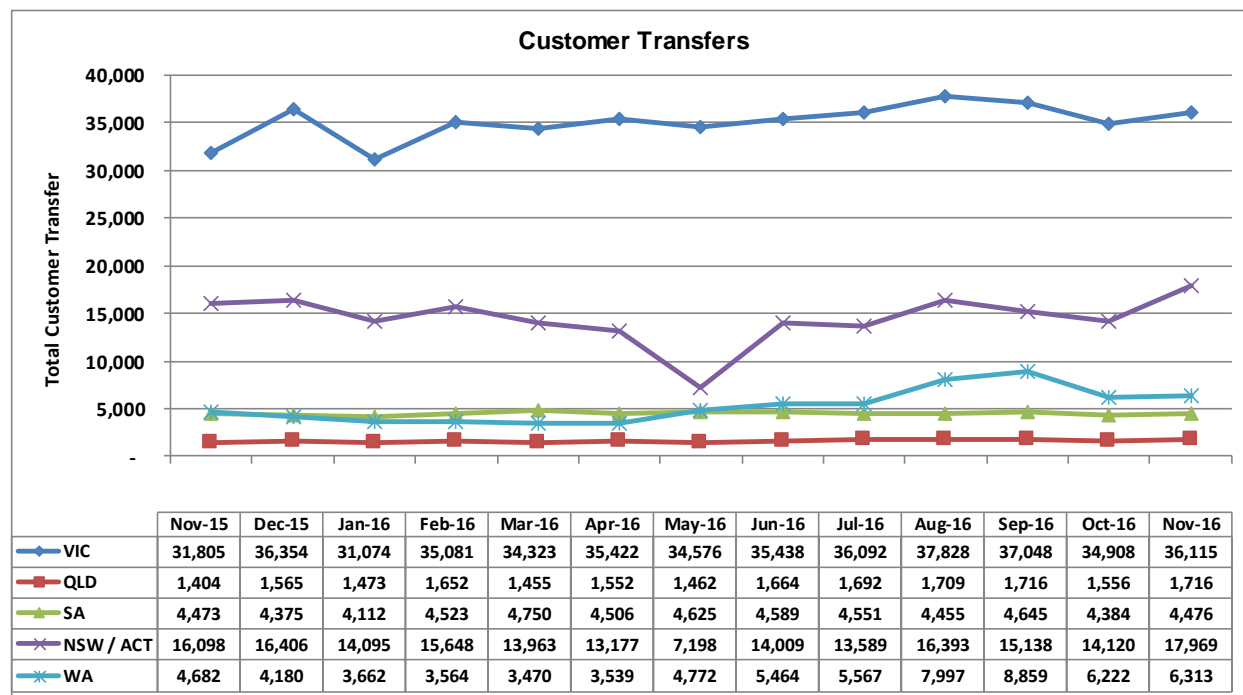
The following statistics pertain to the retail gas markets of New South Wales & Australian Capital Territory, Queensland, South Australia Western Australia and Victoria for the reporting period ending **November 2016**.

The report contains statistics providing trends of consumer transfers between retailers for each of the gas markets.

The transfer statistics in the table are based on the number of consumer transfers that have completed in AEMO's market systems.

Monthly Customer Transfers

The graph represents the volume of consumer transfers for each month in the respective markets over a 13 month rolling window.

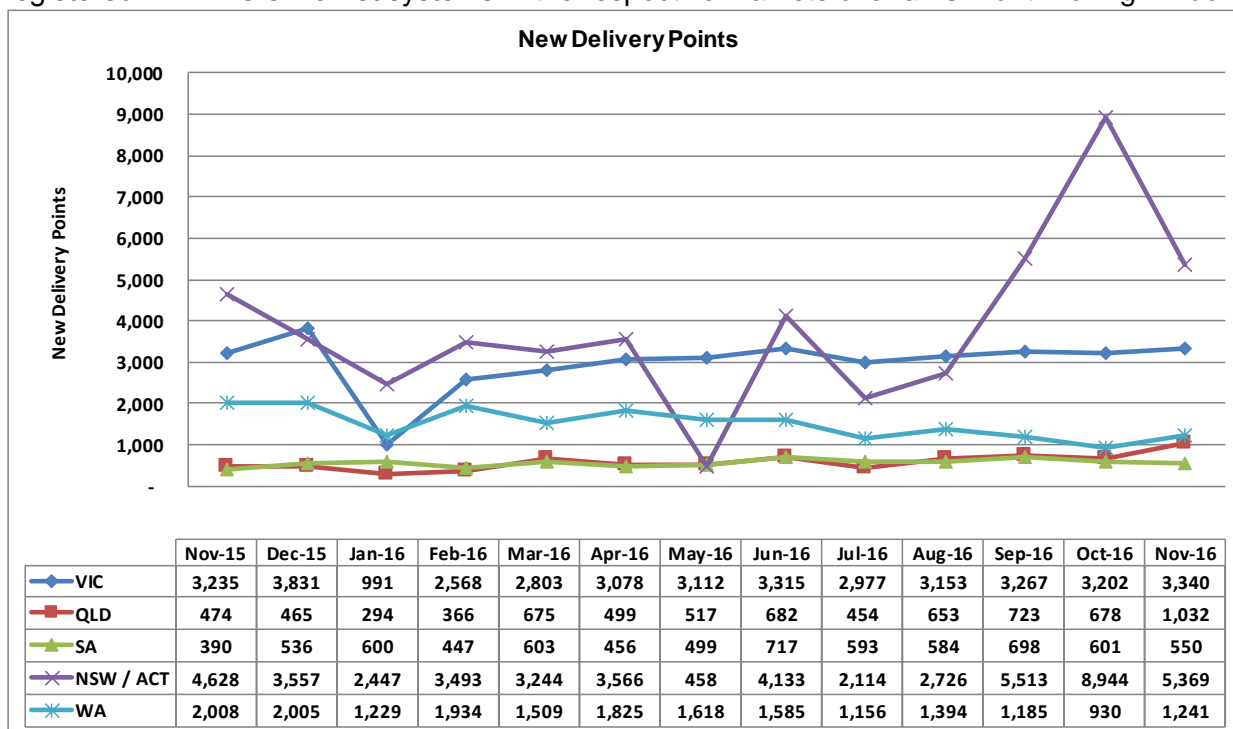


The transfer statistics in the table represents the percentage of transfers for each jurisdiction over the last 12 months.

	VIC	QLD	SA	NSW / ACT	WA
% of MIRNs Churned in last 12 months	21%	10%	12%	12%	9%

Monthly New Delivery Points Registered in Market Systems

The graph represents the volume of new delivery (or supply) points for each month that are registered in AEMO’s market systems in the respective markets over a 13 month rolling window.



The table represents the total number of MIRNs / DPs in each jurisdiction at the end of the reporting month.

	VIC	QLD	SA	NSW / ACT	WA
Total MIRNs / DPs	2,046,651	200,629	451,896	1,487,981	743,585