

## B2B Procedures

- Customer and Site Details
- Service Orders (version change)
- Meter Data (version change)
- One Way Notification (version change)
- Technical Delivery Specification (version change)

## CONSULTATION – First Stage

## CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant:*** *Simply Energy*

***Completion Date:*** *26 April 2017*

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## 1. Customer and Site Details

Participant Name	Old Clause No	New Clause No	Comments
SIMPLY ENERGY		2.1 (b)	Replace (ii) Life Support Confirmation with (ii) Life Support Confirmation/ <b>Rejection</b> as described in the following clause 2.2 (iv)
SIMPLY ENERGY		Figure 4	After “Receive Life Support Notification”, it should not “End” but should be continued as follows: “Receive Life Support Notification” → <b>“Send Life Support Confirmation/ Rejection”</b> → “Receive Life Support Confirmation/ Rejection” → “End”
SIMPLY ENERGY		4.3.1(e)	This clause should be updated to: ....a <u>Current</u> Retailer .... a <i>MovementType</i> value of “Update” and <i>SensitiveLoad</i> <u>field with a</u> value <del>of</del> <b>“None”</b> <u>updated per clause 4.3.2</u> to the relevant DNSP and the DNSP ....
SIMPLY ENERGY		4.4.1(e) (ii)	Per issue in 4.3.1(e). Note both location and extent of clause obligation in relation to DB obligation. For consistency, the clause should be updated to: The current retailer..... a <i>MovementType</i> value of “Update” and <i>SensitiveLoad</i> <u>field with a</u> value <del>of</del> <b>“None”</b> <u>updated per clause 4.3.2</u> to the relevant DNSP <u>and the DNSP must update their records accordingly.</u>

Participant Name	Old Clause No	New Clause No	Comments			
SIMPLY ENERGY		Table 5		<u>LSContactEmailAddress</u>	<u>VARCHAR(40)</u>	<u>R/M</u> Replace with below: <u>Must be the email address of the person who is the life support contact for the management of outages and supply issues for this connection point.</u>
SIMPLY ENERGY		5.1 Table 6		<u>Reason</u>	<u>VARCHAR(40)</u>	<u>M</u> Allowed values <ul style="list-style-type: none"> <li><u>Returned Mail</u></li> <li><u>Missing Customer Details</u></li> <li><u>Confirm Life Support</u></li> <li><u>No response to rejected CDN</u></li> <li><u>Transfer Complete, no CDN Received</u></li> <li><u>New Connection, no CDN Received</u></li> <li><u>Data Quality Issue</u></li> <li><u>Other</u></li> <li><u>Rec – confirm no LifeSupport (Reconciliation only)</u></li> </ul> <p><u>“Rec - confirm no SensitiveLoad”</u> means the DNSP/ has a NMI is flagged for Life Support, but it was not included in the CustomerDetailsReconciliation transaction(s) provided by the Retailer.</p> <p>Please update the above highlighted as per the correct schema value.</p>

## 2. Option and commentary for long term solution

*The two options are:*

*Option 1 - B2B Transaction):*

*This option is to have the life support notification that is required to be provided to the relevant participants be delivered by a new B2B transaction. A new schema may be required. The new transaction would be sent by the current or prospective Retailers and DNSPs.*

*Option 2 - Central Repository:*

*This option is to have life support information stored in a central repository that will allow participants to create, update, remove and discover life support information. The creation, update and removal will only be performed by the registration process owner of the life support information. Discovery can be performed by current participants who have a relationship with the customer or participants who may have a future relationship with the customer.*

*This option was discussed at the IEC meeting in February and was not a solution put to them by the B2BWG. AEMO will need to perform an analysis as to whether this could meet all of the requirements of the rule change and what would need to be created/modified to allow these requirements to be met.*

As the EIC in their determination has required a permanent solution for this matter to be in place by end 2019, Simply Energy be has no strict preference on either of these options as both are technically viable with pros and cons. However we do believe that Option 2 will require more requirements and pre-requisites to manage due to the following reasons:

- Legacy data to be imported in a centralised database by all parties (source of truth to be determined for legacy data) – this will be a major exercise.
- Parties will need to perform three-way reconciliation as there will be data in Retailers systems, Distributor systems and also the AEMO's systems.
- The LS reference for a NMI must be discoverable

Various scenarios should be developed to test the operation of a centralised facility. Further, consideration needs to be given as to whether this facility would cater for gas customers as well as electricity customers, given that the life support obligations are agnostic of energy type.

If the decision is to continue with B2B, then the necessary changes to convert the process to a B2B AseXML transaction basis will need to commence within a short period. In addition, it should be a transactional model from end-to-end and as such:

- Include a new transaction “LifeSupportNotification Request” instead of repurposing a CDR.