

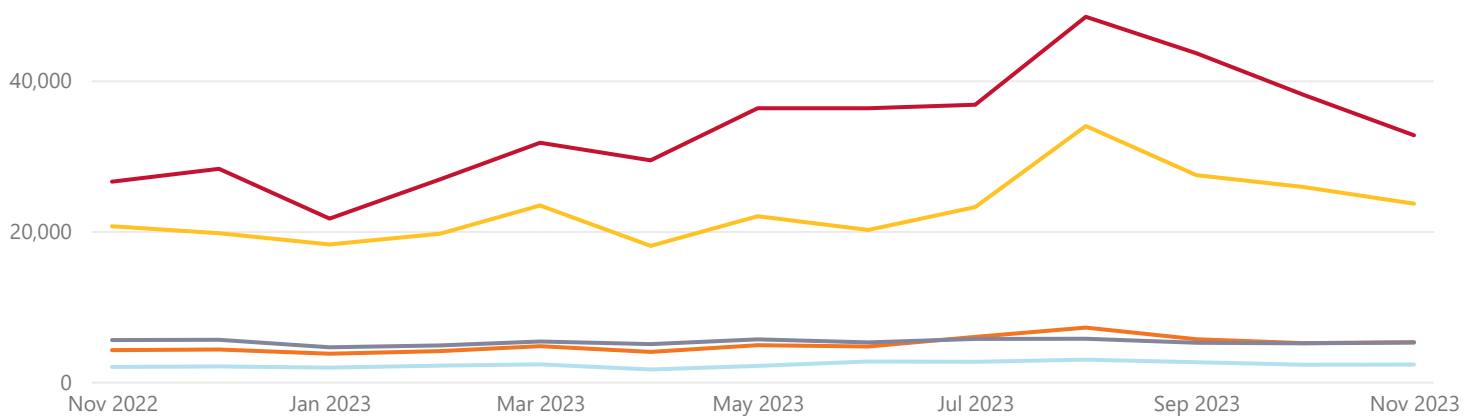
The following statistics pertain to the retail gas markets of New South Wales & Australian Capital Territory, Queensland, South Australia Western Australia and Victoria for the reporting period ending November 2023.

The report contains statistics providing trends of consumer transfers between retailers for each of the gas markets.

## Monthly Customer Transfers

The graph represents the volume of consumer transfers for each month in the respective markets over a 13 month rolling window. The transfer statistics in the table are based on the number of consumer transfers that have completed in AEMO's market systems.

● VIC ● QLD ● SA ● NSW/ACT ● WA



	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23
VIC	26,546	28,254	21,644	26,860	31,713	29,381	36,295	36,294	36,760	48,435	43,594	38,083	32,707
QLD	1,956	2,018	1,865	2,130	2,297	1,618	2,091	2,676	2,635	2,919	2,582	2,247	2,272
SA	4,183	4,269	3,708	4,058	4,710	3,951	4,841	4,666	5,944	7,177	5,632	5,115	5,249
NSW/ACT	20,630	19,706	18,215	19,644	23,386	18,023	21,961	20,137	23,175	33,937	27,410	25,841	23,630
WA	5,522	5,558	4,564	4,811	5,332	4,983	5,615	5,212	5,674	5,696	5,162	5,091	5,186

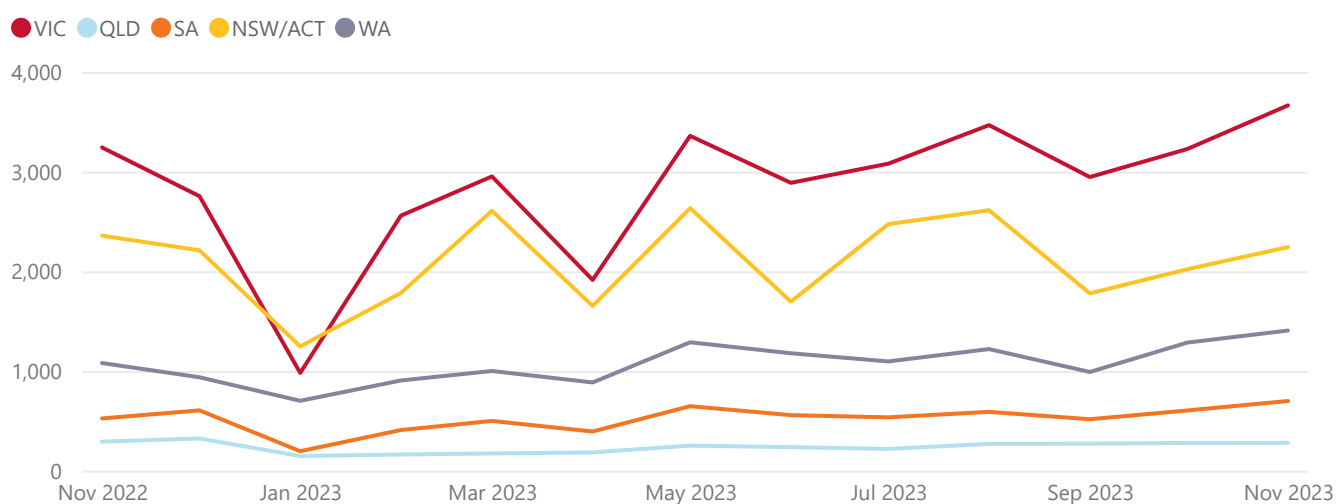
The transfer statistics in the table represents the percentage of transfers for each jurisdiction over the last 12 months.

Nov-22	VIC	QLD	SA	NSW/ACT	WA
% of total MIRNs churned in the last 12 months	18%	12%	12%	16%	8%

## Monthly New Delivery Points Registered in Market Systems

The graph represents the volume of new delivery (or supply points) for each month that are registered in AEMO's market systems in the respective markets over a 13 month rolling window.

New Delivery Points



	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23
VIC	3,243	2,754	981	2,559	2,952	1,914	3,359	2,888	3,080	3,467	2,946	3,227	3,665
QLD	291	323	147	162	173	183	251	236	218	269	271	278	279
SA	524	605	195	408	499	393	647	557	535	590	516	604	699
NSW/ACT	2,358	2,211	1,247	1,783	2,607	1,653	2,634	1,696	2,474	2,613	1,779	2,021	2,243
WA	1,080	937	701	905	1,000	885	1,288	1,178	1,096	1,220	990	1,285	1,406

The table represents the total number of MIRNs / DPLs in each jurisdiction at the end of the reporting month:

	VIC	QLD	SA	NSW/ACT	WA
Total MIRNs / DPLs	2,310,505	232,728	496,601	1,764,350	811,024