B2B Procedures

- Service Orders
- Customer and Site Details
- Meter Data
- One Way Notification
- RoLR Part B

Retail Electricity Market Procedures – Glossary and Framework.

CONSULTATION

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

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1. Service Orders

Old Clause No	New Clause No	Comments
	1.3.2. Terminology *The term "Service Provider" is used to refer to the DNSP or MDP or MPB or ENM as appropriate for a given type of Service Order*	Why is the MC not a service provider?
	2.1. Process Overview *Table 1 Service Order Types and Subtypes*	Why would a Tariff change require a Supply service works service order and not a notification?
	2.13.7.6. (a) Multiple Service Orders from Same Initiator *Figure 6 New Service Order same Retailer*	Currently if site is off supply and DNSP completes supply works, the FRMP is able to raise re-energise site service order at the same time (if new customer is signed) There fore FRMP should be able to initiate both Supply Service Works Service order and a Re-Energisations Service order at same time. FRMP should be able to initiate a Supply works and metering works service order at same time.
	4.1. ServiceOrderRequest Transaction Data *Figure 11 Transaction table*	*MeterSerialNumber –* Should be manditory for Abolishments, Re Ens and De Ens and Special Reads as in cases where multiple meters exist you need to know you are working on the correct meter. Eg De En or Adds/Alts on multiple meter complex where there may exist cross metering or label issues.

	4.1. ServiceOrderRequest Transaction Data *Figure 11 Transaction table*	*ServiceOrderAddress* Address should be manditory or Required. for all these to make sure correct site is attended - This information will already be known for all these scenarios. *SafetyCertificateId* *MeteringSafetyCertificateID* – Why do we need both of these? *ProposedTariff* -This would be good to be classed as "R" as it would make it a lot easier for MC's/ENM's to manage as per the new rules
	4.2. ServiceOrderResponse Transaction Data *Figure 12 Service Order Transaction*	*ResponseType* -Why would we send a "resend" code at the point of closing a Service order? In what scenario would we use the "Resend" response at this point.
	4.4.1. Applicable Events and their EventCodes *Figure 15 Business Event Codes*	You have the below 3 Business Events listed, why all 3? All these can be covered under the heading of "Document required" *Documentation required* *Missing Service Paperwork* *Service Paperwork Required*

2. CSDN

Old Clause No	New Clause No	Comments
	4.6 (f) Site Access Notification *(f) Other parties (DNSP, MC/MP) can only send a SiteAccessNotification on receipt of a valid SiteAccessRequest.*	As MPB/MC what if we come across a hazard how would we notify the Retailer if not via notification. Do we have to send a Site Access Request for clarification of issue?
	4.7. (c) Pre-Installation Data Request *The Recipient must send a PreInstallationDataResponse (see Section 3.5) details of the metering installation for the requested NMI.*	Refers to Section 3.5 – Of what document?
	5.5. PreInstallationDataRequest Data *Table 1 PreInstallationDataRequest Data*	RecipientID "Use" column empty
	5.6. PreInstallationDataResponse Data *Table 2 PreInstallationDataResponse Data*	RecipientID "Use" column empty CTRatio – this is listed as 'R" why cant it be mandatory? It is always good to know what is currently onsite

3. Meter Data

Old Clause No	New Clause No	Comments
	2.1 Overview *Table 1 Overview of Applicable Processess pg 5* *Meter Data Notification* *Includes Scheduled Meter Readings, and other MDFF data (such as Estimations).*	Does this statement relate to Type 4A, 5 and 6 manually read meters?
	2.2.1. General *(a) Upon receipt of a ProvideMeterDataRequest, VerifyMeterDataRequest,* ***PreInstallationRequest*** *Meter Istallation Inquiry Request, or RemoteOnDemandMeterReadRequest a Recipient must return a BusinessReceipt to the Initiator. Pg6*	**PreInstallationRequest –** is this a typo?
	2.2.5. Meter Installation Inquiry Process	This should sit under the service order process as can incur fees/product codes
	2.2.6. Remote On Demand Meter Read Process	This should sit under the service order process as can incur fees/product codes
	2.4.3. Timing Requirement for Provide Meter Data Request & Verify Meter Data Request	Need to stipulate meter types for each scenario.
	3.5 MeterInstallationInquiryDataResponse Data *ReadDateTme - DATETIME(14) - M - The date and time the meter was interrogated*	Can this be changed to M/N instead of just "M" as providing this information may be dependant on the actual inquiry code. Or is a meter(interrogation) read date and time mandatory for all inquiry codes?

4. OWN

Old Clause No	New Clause No	Comments

5. RoLR Part B

Old Clause No	New Clause No	Comments
	54.3. MC / MP / LNSP Obligations	Are there any obligations for an ENM ?

6. Glossary and Framework

Clause	Heading	Comments