METERING COMPETITION
EMBEDDED NETWORKS
METER REPLACEMENT PROCESSES

POC PROCEDURES CONSULTATION (PACKAGE 2)

SECOND STAGE PARTICIPANT RESPONSE TEMPLATE

***Participant**: Ergon Energy Queensland (retail)*

***Completion Date**: 16 January 2017*

Table of Contents

1. Glossary and Framework 3
2. Default & Deregistration Procedure (MP, MDP, ENM, MC) 3
3. Exemption Procedure (Metering Installation Malfunctions) 3
4. MSATS Procedures: National Metering Identifier 4
5. Qualification Procedure 4
6. Service Level Procedure – Embedded Network Manager 4
7. Unmetered Load Guideline 4
8. Other Issues Related to Consultation Subject Matter 4

1. Glossary and Framework

Ergon Energy Queensland has no comments on the draft Glossary and Framework Procedures.

2. Default & Deregistration Procedure (MP, MDP, ENM, MC)

Ergon Energy Queensland has no comments on the draft Default and Deregistration Procedures.

3. Exemption Procedure (Metering Installation Malfunctions)

Ergon Energy Queensland provides the following comments:

Clause	Heading	Participant Comments
2.5	Grant of Exemption	EEQ suggests that a new sub-section be included as follows: In the instance of a force majeure where there a significant number of impacted NMI's, AEMO may at its discretion grant a blanket exemption, or extension to a blaket exemption, covering a large number of NMIs on a single *Application for Exemption/ Application for Extension*. This will be undertaken in consultation with the MC and will be considered on a case-by-case basis. EEQ's position is that the focus following these events should remain on returning supply and repairing or replacing malfunctioning meters for customers. Once supply and repairs have been made following a *force majeure* event, AEMO could require the MC to provide a full list of the NMIs where meters were found to be malfunctioning, and provide information on the

		length of time taken to repair or replace these meters. In this manner, AEMO will have access to the data that is required for its purposes and can ascertain whether the MC / MP actions were reasonable during these events.
2.7	Extension to Exemption	Refer to EEQ's comments to clause 2.5

4. MSATS Procedures: National Metering Identifier

Ergon Energy Queensland has no comments on the MSATS Procedures: National Meter Identifier.

5. Qualification Procedure

Ergon Energy Queensland has no comments on the Qualification Procedure.

6. Service Level Procedure – Embedded Network Manager

Ergon Energy Queensland has no comments on the Service Level Procedure – Embedded Network Manager

7. Unmetered Load Guideline

Ergon Energy Queensland has no comments on the Unmetered Load Guideline

8. Other Issues Related to Consultation Subject Matter

Ergon Energy Queensland looks forward to the opportunity to review the Exemption Guideline at AEMO's earliest convenience.

DRAFT