DRAFT MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING:	135
DATE:	Tuesday 21 April 2020
TIME:	11.00 AM – 1.00 PM AWST (2.00 PM – 4.00 PM AEST)
LOCATION:	AEMO Offices and Teleconference
CONTACT:	GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Michelle Norris	AEMO	Teleconference
Arjun Pathy	AEMO	Teleconference
Rick Abbott	AGIG	Teleconference
Sue Richardson	Agility CIS	Teleconference
Mark Riley	AGL	Teleconference
Sarah Silbert	AGL	Teleconference
Paul Bresloff-Barry	Agora Energy Retail	Teleconference
Shaun Cupitt	Alinta Energy	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Anthony Boin	APA Group	Teleconference
Michael Cini	APA Group	Teleconference
Elaine Bilotta	ATCO Gas	Teleconference
Joe Sanches	ATCO Gas	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Robert Gubbins	CGI	Teleconference
Lipakshi Dhar	Economic Regulation Authority WA	Teleconference
Sara O'Connor	Economic Regulation Authority WA	Teleconference
Mark Grenning	Energy Users Association of Australia	Teleconference
Lexi Harris	EnergyAustralia	Teleconference
Jo Sullivan	EnergyAustralia	Teleconference
Tim Sheridan	Jemena Gas Networks	Teleconference
Mark Lee	Momentum Energy	Teleconference
Joe Castellano	Origin Energy	Teleconference
Mario Iogha	Origin Energy	Teleconference
Stephen White	Red and Lumo Energy	Teleconference
Aakash Sembey	Simply Energy	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Nina Telford	Wesfarmers Kleenheat	Teleconference
Gerrod Murphy	Weston Energy	Teleconference

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1. Welcome and apologies – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed all GRCF participants to the meeting.

There were no apologies.

2. Agenda confirmation (WA only) – Danny McGowan (AEMO)

Mark Riley (AGL) noted a discussion regarding CustomerDetailsNotification (CDN) for Other Business. Danny McGowan (AEMO) advised that a paper on this topic addressing action item 134.5.2 was sent to AEMO on 21 April, but Danny had not had time to issue it to the GRCF prior to the meeting.

The GRCF then confirmed the WA component of the agenda.

3. Previous meeting minutes and action items (WA only) – Danny McGowan (AEMO)

The GRCF accepted the WA component of the previous meeting minutes as accurate.

Action items have been updated in the table appended.

4. IN003/20W (Customer Contact Details transaction) – Danny McGowan (AEMO)

Catherine Rousch (Alinta Energy) spoke to the analysis Alinta had provided in Ref #3a. Catherine noted that Alinta Energy has historically provided some customer information to ATCO Gas for meter replacement purposes. Alinta Energy had understood the head of power for this provision to be the ATCO Gas Access Arrangement.

Karthi Mahalingham (Synergy) noted that the contract between a user and the network operator would not override the *Privacy Act 1988* (Cth). As such, Synergy does not believe that the provision of this information is clearly legitimate (from a customer's point of view). Sarah Silbert (AGL) stated that AGL does not consider the Access Arrangement to be a head of power and that AGL would only recognise a legislative arrangement as a head of power for that provision.

Given the diverse views on whether an adequate head of power existed for the provision of customer information to ATCO Gas for meter replacement purposes, each retailer is to provide advice to the GRCF on:

- Whether the provision of customer information to ATCO Gas for meter replacement purposes meets retailers' privacy obligations.
- If retailers advise that the provision of customer information does meet retailers' privacy obligations, retailers are to confirm that their supply contracts with their customers allow for this exchange of customer information to ATCO Gas.

Retailers are to provide this advice to grcf@aemo.com.au by COB (AWST) 1 June 2020 (**Action item 135.4.1**). AEMO will re-attach Alinta Energy's advice (Ref #3a) with this action item.

5. Other business (WA only) – Danny McGowan (AEMO)

In relation to the IN003/20W (Customer Contact Details transaction) proposal, Mark Riley (AGL) suggested that WA adopt an interim business to business (B2B) guide regarding use of .csv CDN / CDR processes. Mark also noted he would work with ATCO on a first draft of the guide and once the first draft is finalised it would be circulated to all WA gas retailers. Danny McGowan (AEMO) noted that the current WA scheme documentation does not include a prescribed process pertaining to the exchange of customer contact details between retailers and the network operator. As the WA market operator, AEMO will therefore not be providing comments on an interim guide. This is consistent with AEMO's position on the east coast interim guide on gas life support. AEMO's focus will be to continue working with the GRCF on the current scope of works described in the Gas Market Issue (GMI).

DRAFT

6. Confirm agenda (all and east coast) – Danny McGowan (AEMO)

The GRCF confirmed the remainder of the agenda.

7. Issues and Change Register – Danny McGowan (AEMO)

The GRCF noted the changes to the Issues and Changes Register.

8. 2020 Gas and Electricity Retail Consultation Calendar – Danny McGowan (AEMO)

The GRCF noted the updated Consultation Calendar and AEMO plans to commence consultation on the following two 2020 prioritised initiative:

- IN002/20 - Review AEMO RMP timings (NSW/ACT, QLD, SA, and VIC).
- IN001/20 - Register of weather related information (NSW/ACT, QLD, and VIC).

9. Bundled IT System Release Workshop – Danny McGowan (AEMO)

Arjun Pathy (AEMO) noted the conclusions of February's Bundled IT System Release Workshop:

- East Coast
    - The GRCF expressed a strong desire for IN011/20 (CDR and aseXML CDN for east coast) to be bundled with IN003/20 in terms of schema releases.
    - The GRCF agreed to do further investigation (see actions below) on IN026/15 (Job Enquiry Codes, east coast)
    - There was minimal distributor support for IN010/20 (Service Order Reason Codes), so AEMO will be parking this initiative
- WA
    - WA participants expressed that, if a WA schema uplift is to be pursued, then all initiatives considered at the workshop should be included. These initiatives were:
    - IN003/20W (CDR and aseXML CDN for WA)
    - IN002/15W (JEC WA)
    - IN009/19W (changes to MIRN Discovery (WA))

Arjun noted that Mark Riley (AGL) had worked with AEMO to develop a fulsome GMI for IN011/20. Mark agreed to work with AEMO to write the GMI for IN026/15 (**Action item 135.9.1**).

Danny McGowan (AEMO) noted that AEMO will distribute the updated IN011/20 GMI that contains the proposed changes to the Build Pack for preliminary GRCF feedback. This feedback is to be given by 8 May 2020 (**Action item 135.9.2**) and is predominantly meant to reflect whether AEMO and AGL have captured the high-level requirements of the change and to yield some indication of participant support to take the proposal forward. Danny further noted that nothing in the change as proposed requires a move past schema version r38.

In relation to WA changes, Danny McGowan (AEMO) sought clarification from ATCO on AEMO's previous advice that both IN002/15W and IN003/20W will require WA gas retail market uplift to an aseXML version beyond r13. Joe Sanches (ATCO) confirmed ATCO position as stated at the February workshop is unchanged, that is ATCO notes that an uplift of the aseXML version will form part of the technical requirements for both initiatives noted above.

DRAFT

10. Other business (all) – Danny McGowan (AEMO)

The GRCF noted no other business.

11. Next GRCF meetings – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that the next GRCF meeting will occur on 19 May and will involve east-coast and WA agenda items.

WA participants left the meeting.

12. Previous meeting minutes and action items (east coast) – Danny McGowan (AEMO)

The GRCF accepted the east coast component of the previous meeting minutes as accurate.

Action items have been updated in the table attached.

13. Update on IN003/20 (Gas Life Support) – Arjun Pathy (AEMO)

Arjun Pathy (AEMO) noted the history of the IN003/20 consultation, in particular the Notice of Time Limit Extension and the post-PPC questionnaire. Arjun noted that AEMO was currently performing additional analysis following receipt of the questionnaire responses.

Aakash Sembey (Simply Energy) spoke to Simply Energy's paper on life support (Ref #7). Aakash noted that the Technical Protocol changes, which have been copied from electricity B2B Procedures, do not mirror requirements in Victoria, and Simply Energy has proposed changes to remedy this. Aakash noted that Simply Energy has analogously requested that these changes be executed in electricity B2B Procedures. No GRCF participants objected to this change. Danny McGowan (AEMO) noted that AEMO would ask for broader comment by the GRCF and if no participants objected then Simply Energy's proposed changes would be integrated into the IIR if AEMO decides to recommend the changes at the IIR stage (**Action item 135.13.1**).

14. Separate Wide Bay withdrawal zone

Rick Abbott (APA Group) noted that APA Group is proposing to create a separate withdrawal zone for Wide Bay to ensure that multiple users may access the system (as per APA Group's provided late paper). Rick noted that this requires a change to the mapping guideline, and users would have to provide aggregated injection data in the new withdrawal data. Rick agreed to update the GMI with a map (**Action item 135.14.1**), and all GRCF participants are to send their feedback to Rick by **COB (AEST) 10 May 2020** (**Action item 135.14.2**).

15. Other business (east coast)

No other business was raised.

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Action items raised at meeting #135

Item	Topic	Action required	Responsible	By
135.4.1	Retailer advice on customer details provision to ATCO Gas (IN003/20W)	Each retailer to provide advice to grcf@aemo.com.au on: • Whether the provision of customer information to ATCO Gas for meter replacement purposes meets retailers' privacy obligations. • If retailers advise that the provision of customer information does meet retailers' privacy obligations, retailers are to confirm that their supply contracts with their customers allow for this exchange of customer information to ATCO Gas.	All WA retailers	COB (AWST) 1 June 2020
135.9.1	IN026/15 GMI	Mark Riley (AGL) to work with AEMO to develop a full GMI for IN026/15.	Mark Riley (AGL)	12 May 2020
135.9.2	IN011/20 Technical Protocol changes	AEMO to distribute the proposed IN011/20 Technical Protocol changes to the GRCF for their high-level feedback and for an indication of whether they support the change.	AEMO	ASAP
135.13.1	Simply Energy's proposed IN003/20 Technical Protocol changes	AEMO to ask for GRCF feedback on Simply Energy's proposed IN003/20 Technical Protocol changes so that these may prospectively be incorporated into the IIR if AEMO decides to recommend IN003/20 in the IIR. *Secretariat note: - An e-mail was sent to the GRCF on 22 April seeking feedback.*	AEMO	Completed
135.14.1	Wide Bay withdrawal zone GMI map	Rick Abbott (APA Group) to update the Wide Bay withdrawal zone GMI with a map.	Rick Abbott (APA Group)	ASAP
135.14.2	Wide Bay withdrawal zone GMI feedback	GRCF to provide feedback to Rick Abbott (APA Group) on the Wide Bay withdrawal zone GMI.	GRCF	COB (AEST) 10 May 2020

DRAFT

Action items raised prior to meeting #135

Item	Topic	Action required	Responsible	By
134.4.1	Kleenheat's view on the available options for IN002/15W	Nina Telford (Kleenheat) to provide Kleenheat's preference between progressing with a combined schema change or with use of the "Comments" field to address requirements for IN002/15W (New JECs). April update: Kleenheat has confirmed support for the schema change.	N. Telford (Kleenheat)	Complete
134.5.1	CDN / CDR head of power for use	Retailers to find or create a head of power that would authorise the use of the CustomerDetailsNotification (CDN) and CustomerDetailsRequest (CDR) transactions in WA. April update: Discussed under Agenda Item 4. See also new action item 135.4.1.	P. Bresloff-Barry (Agora), J. Castellano (Origin), K. Mahalingham (Synergy), M. Riley and S. Silbert (AGL), C. Rousch (Alinta), N. Telford (Kleenheat)	Complete
134.5.2	Options for IN003/20W (Customer Contact Details transaction)	Mark Riley (AGL), Elaine Bilotta (ATCO Gas), and Joe Sanches (ATCO Gas) to collectively determine what the adoption of the aseXML CDN would entail in terms of schema / system changes and then send the various options (e.g. "do nothing", "adopt .csv CDN", "adopt aseXML CDN") to AEMO. April update: The GRCF noted that the original GMI needed to be updated to reflect the technical details described in IN011/20. AEMO agreed to update the GMI and reissue it for feedback.	M. Riley (AGL), E. Bilotta (ATCO Gas), J. Sanches (ATCO Gas)	Ongoing
134.10.1	IN009/19W technical review	AEMO to conduct technical review of IN009/19W GMI.	AEMO	Ongoing

DRAFT

132.18.2W	AEMO investigations into WA's moving beyond r13 schema version	AEMO to investigate whether the mandatory status of the fields provided by Elaine Bilotta (ATCO Gas) under action item 132.18.1 would prohibit Western Australia's adopting a schema version beyond r13. February update: Carried over contingent on 132.18.1W. April update: Not yet completed. Joe Sanches (ATCO), advised that would have an update to AEMO before COB Friday 8 May.	AEMO	January GRCF meeting
132.19.1W	IN003/20W resourcing	AEMO to investigate where it would have resources to implement system changes for IN003/20W. February update: AEMO will address this under the corresponding agenda item and at the GRCF bundled schema release workshop. April update: This was addressed at the GRCF bundled schema release workshop. Providing all privacy issues are resolved within the next few weeks this change will move forward the benefit assessment stage	AEMO	Closed

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