DRAFT MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING:	143
DATE:	Thursday 17 June 2021.
TIME:	11.00 AM – 2.30 PM AWST (1.00 PM – 4.30 PM AEST)
LOCATION:	AEMO Offices and Teleconference
CONTACT:	GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Teleconference
Arjun Pathy	AEMO	Teleconference
Carol Poon	AEMO	Teleconference
Kate Gordon	AEMO	Teleconference
Michelle Norris	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Peter Gunn[1]	AEMO	Teleconference
Rick Abbott	AGIG	Teleconference
Sue Richardson	Agility CIS	Teleconference
Mark Riley	AGL	Teleconference
Sarah Silbert	AGL	Teleconference
Paul Bresloff-Barry	Agora Energy Retail	Teleconference
Shaun Cuppitt	Alinta Energy	Teleconference
Joe Sanches	ATCO Gas	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Lipakshi Dhar	Economic Regulation Authority (WA)	Teleconference
Jo Sullivan	EnergyAustralia	Teleconference
Troy William Olcorn	EnergyAustralia	Teleconference
Marc Flynn	Jemena Gas Networks	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Prachi Kamat	Multinet Gas Networks	Teleconference
Mario Iogha	Origin Energy	Teleconference
Sean Jennings	Red and Lumo Energy	Teleconference
Stephen White	Red and Lumo Energy	Teleconference
Adam Graves	Synergy	Teleconference
Cameron Brown	Synergy	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Simon Thackray	Synergy	Teleconference
Patrick Lau	Tel Pacific	Teleconference
Charlie McNamara	Vocus Energy	Teleconference
Nina Telford	Wesfarmers Kleenheat	Teleconference

[1] Attended only for agenda item 15

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1. Welcome, Apologies and AEMO Competition Law Meeting Protocol (WA) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

Catherine Rousch (Alinta Energy) was an apology.

2. Agenda confirmation (WA) – Danny McGowan (AEMO)

The GRCF confirmed the WA portion of the agenda.

3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)

The GRCF accepted the WA component of the meeting minutes for the previous meeting. Action items have been updated in the table attached.

4. Updates on IN001/20W and IN001/18W – Nandu Datar (AEMO)

Nandu Datar (AEMO) noted that AEMO has concluded its assessment of feedback to the GMI IN001/20W (version 2) and IN001/18W (version 3) and is ready to proceed with a formal procedure change consultation. Nandu noted that the formal consultation steps must start in early July 2021 to meet an effective date of 1 January 2022. Nandu noted that most WA participants had agreed to the scope proposed in the GMIs. Nandu noted that AEMO had discussed participant feedback with key proponents of the proposals and had reached a stage where most agreed on progressing the proposals and recommended that some of the concerns raised by participants can be monitored and if required, either AEMO or any participant can submit a new proposal to the GRCF to address their concern.

Nandu Datar (AEMO) noted that Synergy had raised a few issues with the proposed changes. Because Synergy feedback flagged that some of their issues were material, AEMO invited them to present those issues to the GRCF. Synergy's presentation was included in the meeting pack.

Karthi Mahalingham (Synergy) presented Synergy's consideration of and reasons for not supporting~~position on~~ IN001/18W. The presentation ~~noted that the proposal is for self-reporting of all breaches and there is no compliance framework in place for reporting breaches~~also outlined the reporting principles and framework proposed under IN001/18W and highlighted that the proposal did not contain a materiality threshold for reporting breaches. The presentation made reference to and compared the existing compliance and reporting framework ~~provided~~established by the ERA for gas and electricity licensing. The presentation also noted a preliminary estimate of~~that there were~~ approximately 300 to 500 control obligations in the WA RMP that will require monitoring and reporting in accordance with IN001/18W. Highlighting, ~~-~~that the number of controls and associated costs will depend on how participants designed their active monitoring controls.

Danny McGowan (AEMO) noted that in order to join the WA gas market all participant need to satisfy the requirements of the Specification Pack document called WA Readiness Criteria which participants must complete and sign before entering the market. Section 2.2 includes a requirement that mentions "having in place processes/procedures/systems for compliance with IT relevant market procedures, a market participant has in place processes/procedures/systems to comply with non-IT relevant market rules". This was also flagged in the consolidated feedback. Synergy highlighted that this obligation did not relate to compliance reporting and that it was important to separate this obligation from the new proposed compliance reporting obligations under IN001/18W.

The GRCF then discussed the information in Synergy's presentation~~proposal~~.

Danny McGowan (AEMO) asked whether any participant had changed their support of the initiative as a result of Synergy's presentation. AGL, Agora Energy Retail, Origin Energy, Synergy, and Kleenheat all indicated that they no longer supported the initiative as currently

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drafted but instead supported a reporting framework based on reporting material breaches within 30 business days. Danny further noted that Alinta was not on the call and that AEMO would follow up with them to determine whether their position had changed.

Nandu Datar (AEMO) noted that because of participants no longer supported IN001/18W it is unlikely the consultation package (including IN001/20W) would now ~~not~~ be able to meet the 1 January 2022 deadline in its form. Nandu noted that AEMO would provide an update to the GRCF before the next meeting on how this initiative would be actioned going forward (**Action item 143.4.1**).

5. Other business (WA) – Danny McGowan (AEMO)

No other WA business was raised.

6. Welcome, Apologies and AEMO Competition Law Meeting Protocol (all) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed east-coast GRCF participants to the meeting.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

7. Confirm agenda (all and east-coast) – Danny McGowan (AEMO)

Rick Abbott (AGIG) noted an agenda item for a discussion of the file structure for the PRE.

Danny McGowan (AEMO) noted an agenda item to provide an update on the r40 certification.

The GRCF then confirmed the agenda.

Mark Riley (AGL) inquired regarding the follow-up from the previous GRCF's discussion about distributed gas resources. Arjun Pathy (AEMO) noted that AEMO would be presenting to the GWCF on the follow-up from the distributed gas resources presentation. Arjun noted that AEMO would send the GWCF slides on distributed gas resources to the GRCF following the GWCF (**Action item 143.7.1**).

8. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan noted that the following items had been added to the Issues and Change Register:

- IN009/21 (Minor corrections following 29 November 2021 release)

Two items have been completed or withdrawn since the last GRCF meeting:

- IN005/18 (Estimated Consumption after meter removal)
- IN019/20 (INT772 report changes)

9. 2021 Gas and Electricity Retail Consultations Calendar – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted the changes to the 2021 Gas and Electricity Retail Consultations Calendar.

10. Other business (all) – Danny McGowan (AEMO)

No other business was raised.

11. GRCF Terms of Reference Update – Arjun Pathy (AEMO)

Arjun Pathy (AEMO) noted that AEMO had made some minor administrative changes to the GRCF Terms of Reference. The GRCF agreed to those changes.

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12. Other Business (all) – Danny McGowan (AEMO)

Danny McGowan (AEMO) reminded participants that recertification for the 29 November 2021 gas retail system release was "open for business". Danny noted that all participants were encouraged to do a full recertification. However, if participants wish to only perform a partial recertification, they must email a request to RMO (rmo@aemo.com.au) before 13 August 2021. Danny noted that any participant who has not emailed such a request to RMO by 13 August 2021 would be required to perform a full recertification.

13. Next GRCF Meeting – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that the next GRCF meeting would be held 15 July 2021.

14. Other Business (east coast) – Danny McGowan (AEMO)

Rick Abbott (AGIG) spoke to AGIG's concerns regarding the mandatory/optional/required status of fields in the PRE job enquiry code. Kelly Murray (MGN) noted that MIRN was a required field in PRE as per PBP1[2]. Given this, all east-coast distribution businesses present at the GRCF—i.e., Rick Abbott (AGIG), Justin Betlehem (AusNet Services), Marc Flynn (JGN), and Kelly Murray (MGN)—all agreed that PRE should be built to mirror OTH, with the understanding that MIRN is a mandatory field. AEMO noted that it would include this resolution in the minutes, and if no distributor objected to this resolution within five business days of the minutes' being issued, AEMO would add the following to the List of Documentation Anomalies (**Action item 143.14.1**) (**Action item 143.14.2**):

17 June 2021 GRCF discussion: GRCF agreed to mirror the mandatory/optional/not required status of OTH fields in PRE, with the understanding that MIRN is a mandatory field as per PBP1.

15. IN001/21 (COR to become actuals in some instances – NSW/ACT only) – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that, on 10 June 2021, AEMO sent an e-mail to the GRCF that contained AEMO's revised draft of the NSW/ACT RMP. AEMO believed that these addressed the key issues that were mentioned in the consolidated feedback. The e-mail also contained further documents that JGN had prepared to outline JGN's position on whether the submitted treatment of COR presented any issues under the current version of NERR or NGR.

In relation to AEMO's revised draft of the NSW/ACT, Danny McGowan (AEMO) spoke to the changes being proposed as part of IN001/21. The GRCF reviewed the track-changes RMP for IN001/21, and the results of that discussion were captured in the track-changes RMP document. Danny noted that the change was not yet ready to proceed to formal consultation and would need additional outworking in the GMI stage. AEMO agreed to revisit the revised draft of the NSW/ACT and incorporate the GRCF feedback that was discussed at the meeting. **(Action item 143.15.1).** JGN agreed that they would consider the retailers' feedback to include details about some of the JGN processes they intended to employ, including the criteria as to when a site is reverted to the regular read route upon the customer's failing to provide a read and photograph of meter **(Action item 143.15.2)**: When these action items are completed AEMO will arrange a further meeting to discuss the proposed changes.

In relation to JGN paper on their position on whether the treatment of COR presents any issues under the current version of NERR or NGR, Danny McGowan (AEMO) noted JGN's position: namely, that there is no change needed to the NERR or NGR. Danny also noted that it is not within AEMO's remit to provide advice on regulator instruments when the processes do not directly involve AEMO. Nonetheless, AEMO wished to record the views of the Retailers

[2] Please see the track-changes Technical Protocols issued on the page for the 2021 Gas Retail Business-to-Business System Change page.

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on whether they support JGN position. Retailers were then invited to provide feedback on JGN's position. Retailers unanimously agreed with JGN position that no changes were needed to either the NERR or NGR.

16. Meeting close

Danny McGowan (AEMO) noted that the next GRCF meeting is 15 July 2021.

Danny McGowan (AEMO) closed the meeting.

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Action items raised at meeting #143

Item	Topic	Action required	Responsible	By
143.4.1	Update on IN001/20W and IN001/18W	AEMO to provide an update to the GRCF regarding how initiatives IN001/20W and IN001/18W would proceed given the GRCF's desire to revise the proposed changes before proceeding to a formal consultation.	N. Datar (AEMO)	Next meeting
143.7.1	Distributed gas resources presentation	AEMO to distribute to the GRCF the slides that it presents to the GWCF regarding distributed gas resources following the 24 June 2021 GWCF meeting.	A. Pathy (AEMO)	Next meeting
143.14.1	East-coast distributors to provide comment on PRE JEC	East-coast distributors are to provide notice to grcf@aemo.com.au if they object to AEMO's adding the following note to the List of Documentation Anomalies: *17 June 2021 GRCF discussion: GRCF agreed to mirror the mandatory/optional/not required status of OTH fields in PRE, with the understanding that MIRN is a mandatory field as per PBP1.*	East-coast distributors	1 July 2021
143.14.2	AEMO to circulate outcome of action item 143.14.1	AEMO to notify the GRCF of the outcome of action item 143.14.1.	A. Pathy (AEMO)	ASAP after 1 July 2021
143.15.1	IN001/21 NSW/ACT COR	AEMO agreed to revisit the revised draft of the NSW/ACT and incorporate the GRCF feedback that was discussed at the meeting.	D. McGowan (AEMO)	ASAP
143.15.2	IN001/21 NSW/ACT COR	JGN agreed that they would consider the retailers feedback to include details about some of the JGN processes including the criteria as to when a site is reverted to the regular read route when the customer fails to provide a read and photograph of meter	M. Flynn (JGN)	ASAP

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Action items raised prior to meeting #143

Item	Topic	Action required	Responsible	By
142.12.1	Distributed gas resources presentation	AEMO to circulate presentation slides on distributed gas resources with draft minutes.	AEMO	Completed
142.14.1	Job Enquiry Codes Completion Codes Amendments	Issue a questionnaire to the GRCF seeking confirmation that the proposed changes put forward by AGN are supported by all participants and that the changes will not jeopardise any of the Q4 2021 gas retail release timelines.	AGN	Completed
137.7.1	GMI on customer self-reads	Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads. November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress. March 2021 update: No update. April 2021 update: No update. June 2021 update: No update.	Nina Telford (Wesfarmers Kleenheat)	Next GRCF meeting

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