INFORMATION EXCHANGE COMMITTEE MEETING

FOR DISCUSSION

SUBJECT: UPDATE ON B2B-WG ACTIVITIES

AGENDA ITEM: 10

1. PURPOSE

The purpose of this paper is to report on the status of items currently being discussed by the Business to Business Working Group (**B2B-WG**).

2. DISCUSSION

Since the December 2022 Information Exchange Committee (**IEC**) meeting, the B2B-WG met on 1 February 2022 to discuss and consider various matters including:

- Potential enhancements to the NEM RoLR Processes (Part B) Procedure
- Proposed amendments to the 'PersonNameTitle' and the 'PersonNameGiven' fields
- Upcoming Integrating Energy Storage Systems (**IESS**) consultations
- Immediate to longer term priorities

An update is provided on each of these matters in the following sections.

2.1. Potential enhancements to the NEM RoLR Processes (Part B) Procedure

Following the spate of failed retailers in 2022, the Retailers of Last Resort (RoLR), together with the B2B-WG have identified:

- Gaps in the current RoLR B2B Customer Details Report provided by the suspended retailer to the RoLR that requires amendment;
- In-text referencing errors in section 104 of the NEM RoLR Processes (Part B) Procedure and some errors more broadly in certain subclauses of the procedure; and
- Gaps in obligations on the treatment of inflight work requests where the work is being undertaken by a non-LNSP service provider.

The B2B-WG have proposed various changes to enhance the information provided to the RoLR to enable the RoLR to service the customers of the failed retailer and to correct the identified errors in the Procedure. These proposed changes form part of a separate IEC agenda item.

2.2. Proposed amendments to the 'PersonNameTitle' and the 'PersonNameGiven' fields

The B2B-WG have identified some contradictions in the Description column in the B2B Technical Delivery Specification Procedure supporting the 'PersonNameTitle' and the 'PersonNameGiven' fields.

These contradictions occur as the first paragraph in the Description column allows for the respective fields to be Blank, yet the second paragraph provides the condition for an empty string to be populated.

The B2B-WG are currently investigating the preferred changes to the Technical Specification to resolve these contradictions. As these recommendations are determined, the B2B-WG will engage the IEC for its consideration.

2.3. Integrating Energy Storage Systems (IESS) consultations

The B2B-WG continues to monitor and consider potential B2B impacts associated to the implementation of the IESS Rule. These considerations include the potential flow on impacts associated to proposed changes to the Business to Market (B2M) procedures.

At this stage, it is anticipated that the following changes will likely form part of the B2M consultation, scheduled to commence in early March 2023:

- Proposed changes to NMI Classification Codes, including three new codes and amendments to two further codes.
- Extensive amendments to terminology introduced by the IESS Rule, which will need to be reflected across the Retail Electricity Market Procedures. Most of these changes will be minor or administrative in nature.
- Other changes, including the location and order of embedded network processing, which will not result in procedure changes but may change the way participants who are embedded network parents undertake reconciliation processes.
- Potential change to the Rule implementation start date from 3 June 2024 to 2 June 2024, alignment to the commencement of a settlement week.

The B2B-WG has previously conducted an IESS high-level impact assessment which has identified some minor changes to the B2B procedures. The B2B-WG will continue to keep the IEC informed of any potential material issues associated to IESS in preparation for the B2B procedure consultation expected to commence mid-2023.

2.4. B2B-WG immediate to longer term priorities

The B2B-WG are actively considered, progressing and monitoring various matters associated to the B2B procedures, these matters include:

- Immediate/Short Term:
  - Development of the required IEC Change Pack(s) to resolve various ICFs
- Short/Medium Term:
  - Preparation and engagement regarding the IESS consultation
  - Implementation of B2B v3.8 in May 2023
  - Industry engagement regarding IDX (Information Data Exchange) and IDAM (Identity and Access Management) by AEMO
- Medium/Long Term:
  - Ongoing involvement in the AEMC's Metering Services Review (MSR)
  - Monitoring of emerging NEM 2025 initiatives, including:
    - Unlocking consumer energy resources (CER) benefits through flexible trading
    - Electric Vehicles

The B2B-WG will continue to provide information and advice to the IEC progressively regarding these and other matters as required.

3. RECOMMENDATIONS

It is recommended that the IEC notes the ongoing work being conducted by the B2B-WG and the potential ICFs and change packs for future IEC consideration.

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