POC Program Consultative Forum No.13 Meeting Notes

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| MEETING: | POC Program Consultative Forum (PCF) |
| DATE: | Thursday 26 October 2017 |
| TIME: | 10:00AM – 1:00 PM |
| LOCATION: | AEMO Offices Melbourne, Sydney, Brisbane, Adelaide- Video/Teleconference |

Attendees:

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|  | **Company** |
| Andrew Mair | M2 Group |
| Andrew Peart | AGL Energy |
| Bob Poker | Alinta Energy Retail Sales |
| Damien Lynch | Ergon Energy |
| David Woods | SA Power Networks |
| Debbie Voltz | Essential Energy |
| Jacinta Daws | Jemena |
| John Chiodo | ERM Power |
| Justin Betlehem | Ausnet Services |
| Kate Goatley | Actew AGL Retail |
| Lance McMinn | Secure Meters |
| Louise Webb | ERM Power |
| Michael Monck | ActewAGL Distribution |
| Michelle Norris | Ergon Energy |
| Paul Greenwood | Vector Advanced Metering Services |
| Richard McNaulty | United Energy |
| Robert Lo Giudice | Acumen Metering |
| Sam Sutton | Energy Australia |
| Scott Chapman | Select Data & Measurement Solutions |
| Stephen Thompson | Ausnet Services |
| Michael Whitfield | Department of Industry |
| Alex Moran | Ausgrid |
| Joe Castellano | Origin Energy |
| Justin Bell |  |
| Chantal Wright | Momentum Energy |
| Antara Mascarenhas | AEMO (Chair) |
| Ben Healy | AEMO |
| Michael Ryan | AEMO |
| Shavneel Nand | AEMO |
| Jennifer Fikret | AEMO (Secretariat) |

**Red indicates an action.**

1. **WELCOME**

Attendees were welcomed to the forum.

1. **PREVIOUS MINUTES & ACTIONS**

Minutes from 13 October 2017 were confirmed.

A15 – TasNetworks and SAPN supplied responses.

Acumen – provided email.

Ausgrid – regulated business provided answer.

Select – will send today.

Vector – will not be objecting to transactions and has responded previously.

Citipower/Powercor – no response.

Endeavour – response was missing after previous version. To send updated version.

Essential – not automatically rejecting any transactions.

Jemena – will check if they had responded already.

SAPN – have responded.

**Action:** Responses to AEMO by COB Friday, 27 October. AEMO will do follow up email to those not in attendance. Activestream, Intellihub, Metering Dynamics, Metropolis were not present.

A16 – B Poker queried disconnection for non-payment, processes DBs will have on backlogs and requested responses from distributors if backlogs would continue through Christmas.

Ausgrid – are looking to resolve pre-Christmas.

Ausnet – will catch up.

Citipower/Powercor – will catch up.

Endeavour – no response.

Energex – no response.

Ergon – no response

Essential – no response.

SAPN – no issue with backlogs

Jemena – will be okay

TasNetworks – no response.

United Energy – no issues.

No response were received due to VC technical issues in some cases.

**Action:** AEMO to collate above and update.

1. **PROGRAM UPDATE**

Refer Slide Pack.

B. Poker enquired, “If an MC is not registered by “go live” will they be able to operate in the market?” AEMO replied “no”.

Following discussion regarding the processing time and number of registrations and accreditations currently in progress, AEMO noted not all applications will be or are required to by processed by day one. AEMO are assisting those in critical categories, specifically competitive MCs , which is the category that is of most interest. In some cases, quality of applications has caused longer than usual processing times, however AEMO are not permitted to publish further detail about individual organisations progress due to privacy concerns.

**Action:** AEMO to circulate list of those from website who have completed accreditation.

J Daws queried the status of B2B accreditations, and how many applicants are there in total?

**Action:** AEMO to circulate figures for number of applicants.

Executive Forum is on Tuesday, 31 October. Attendees were asked to brief their Executive representative ahead of this meeting with today’s Industry Testing discussion and notify AEMO today of anything additional to be added to the Agenda.

Readiness Report – There will be an amendment on the final report template for next month separating internal from external risks.

AEMO B2B WG and IEC will continue after Power of Choice. AEMO’s PoC teams will dissolve back into the business and transition across to other teams. The staged approach continues until 30 March and communication will remain open. Transition and Cutover Group will schedule daily stand up calls for one week

PCF placeholder are dates booked for December, January and February.

**Action:** PCF teleconference to be organised in the cut-over week.

1. **INDUSTRY TEST UPDATE – T. Grant**

Refer Slide 17.

Cycle 3 had the largest number of participants, slowing down execution due to a learning curve. 51%of planned execution completed.

AEMO’s testing team are busy answering queries on systems, which are not defect related. The aim is for better knowledge and more scope going into Cycle 2.

There were 13 defects at the time of this report which will be fixed and tested by 3 November. A release occurring tonight to correct most defects and remaining defects are mainly B2B accreditation related and not impacting industry at “Go Live”.

Dress rehearsal are scheduled for on 15-17 November.

**5.0 NEW RISKS – FROM B2B WORK GROUP (Initiated by AGL)**

Multi Occupancy (B2B believed guide includes a process). B2B are suggesting a new group after 1 December with a view to updating B2B processes in the future.

Locked meters - customers will always have been provided access to the keys. There may be scope for an industry wide lock or a cut and replace process moving forward.

I04 – to be re-opened.

AGL questioned which parties will object if a 6800 is raised for all three MCs which will initiate churn. A. Peart noted participants are not able to nominate all three and the question needs clarification.

**Action:** A. Peart to re-word and circulate later today.

1. **GENERAL BUSINESS**

Commonwealth Jurisdictional Safety Regulator - AEMO will circulate notes of discussion upon release.

M. Whitfield addressed the forum noting:

* Retailers will handle re-en and de-en.
* Code of Practice – metering installs and responding to defects. Comments received however they would not over rule current licencing for electricians.
* Tenancies question – a high level discussion acknowledged this was going to be an issue.

Recommendation from AEMO Metering Team – AEMO staff are ready to help progress exemptions. Recommendation to complete before 1 December.

Slide 16 – Current retailer provides DNSP/RP with identify of proposed MC – is a process recommendation to cut out the “middle man”.

If FRMPs are informed of NIMIs now and there is a new retailer, what is the process to ensure the new retailer is aware of this on day one. LNSPs agreed to re-send an updated list of NMIs to the FRMPs at the end of November. Following that a MNN transaction will be sent as a confirmatory step to all FRMPs after the effective date. AEMO notes that a single MFN can contain a .csv file with all NMIs – the market does not require a single message be generated for each MFN.

**Action:** Ausgrid to send information to ROCL and PCF members copied in.

Next forum will be held on 8 November 2017.

Meeting was followed by a Risk Register discussion.