



DECLARED WHOLESALE GAS MARKET – UPDATE TO COMPLIANCE REPORT FOR 1 OCTOBER 2016

DWGM ER 16/006

Published: **1 March 2017**





1 INTRODUCTION

On 4 January 2017 AEMO published a “Compliance report and investigation into an Unintended Scheduling Result (USR) following the 1 October 2016 event” (the “Report”), detailing AEMO’s findings on whether the intervention resulted in any unintended scheduling result and the investigation carried out as required under section 91BN of the NGL. Following the publication of the Report, AEMO has further investigated the processes and notifications associated with the event as described in Section 3.1 of the Report.

This update contains the outcomes of the investigation undertaken by AEMO.

AEMO will continue to work with participants and stakeholders through the Gas Wholesale Consultative Forum (GWCF) on the issues covered in this update.

2 OUTCOME OF THE INVESTIGATION

In the Report, AEMO noted that there was a delay of up to a 15 minutes between the time that AEMO first sent the SMS and the receipt time for some Registered participants due to limitations in the system used for sending SMS notifications. AEMO undertook to investigate options that may reduce this delay of SMS notifications. However, after further investigation, AEMO confirms that for each System Wide Notice (SWN) published for the event on 1 October 2016, an SMS notification was sent to individuals registered to receive SMS notifications, and was received within approximately one minute of the SWN being published on the Market Information Bulletin Board (MIBB).

Participants should ensure that they are able to access notices and SWNs on the MIBB and if required, are registered to receive SWN SMS notifications. Participants can contact AEMO Support Hub to update their contact details. AEMO encourages participants and stakeholders to raise any further issues regarding the notification and processes related to threats to system security through the GWCF.