



STTM Event Report

November 2020

Late submission of facility allocation and capacity
information

Prepared by Gas Market Monitoring

Important notice

PURPOSE

AEMO has prepared this report pursuant to Section 7.6 of the STTM Procedures, and Version 55 of the National Gas Rules (NGR), unless otherwise specified.

DISCLAIMER

AEMO has made every effort to ensure the quality of the information in this report but cannot guarantee its accuracy or completeness. Any views expressed in this report are those of AEMO unless otherwise stated and may be based on information given to AEMO by other persons.

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1. Summary

On 18 October 2020 Epic Energy (Epic) failed to submit a facility hub capacity value for the Moomba to Adelaide Pipeline (MAP) by 9.00 hrs for the following gas day, due to a power outage impacting on Epic's market systems. In the case where a facility hub capacity submission has not been received by 9.00 hrs the submission window is extended for a maximum of one-and-a-half hours or until a valid submission is received. Epic submitted the facility hub capacity value at 9.53 hrs.

Additionally on 18 October 2020, AEMO had to delay the publication of the ex post price for the previous gas day in the Adelaide hub of the Short Term Trading Market (STTM). This delay was due to the same power outage resulting in Epic failing to submit facility allocation information before the required time of 10.30 hrs. As required by the STTM Procedures, AEMO published a provisional ex post imbalance price ("provisional price") at 10.30 hrs, and following Epic's submission of the allocations at 12.10 hrs the delayed ex post imbalance price ("ex post price") was able to be published at 14.30 hrs. There was no impact on the market.

This report is published in accordance with section 7.6 of the STTM Procedures. All times used in this report are AEST.

2. Assessment of event

2.1 Late facility hub capacity submission

The NGR requires STTM facility operators to submit facility hub capacity information each day by 9.00 hrs. Where this information is not provided the market is notified and the facility operator has an additional one-and-a-half hours to submit the information. In the situation that information is not provided within this extended window default values will be used in accordance with the procedures.

Due to a power outage Epic was not able to submit the facility hub capacity information for MAP by the required time of 9.00 hrs on Sunday 18 Oct 2020. AEMO notified the market and Epic was able to provide the submission at 9.53 hrs within the extended window. There was no impact to the market as a result of this delayed submission. Epic did contact the AEMO Support Hub by email but this is not actively monitored out-of-hours. The email was logged into AEMO's systems on Monday 19 October 2020, after the event was resolved. The alerts prompted the AEMO business support team to contact Epic at 11.07 hrs.

2.2 Late facility allocation submission

The NGR requires STTM allocation agents to submit facility allocation information for the preceding gas day no later than 10.30 hrs. Where this information is not provided AEMO will notify the market and publish a provisional price, and the allocation agent has an additional four hours to submit the information. In the situation where the information is not provided within this extended window, default values will be used in accordance with the procedures.

Epic failed to submit the facility allocation information prior to the cut-off time of 10.30 hrs, and AEMO notified the market and produced a provisional price. AEMO contacted Epic at 11.07 hrs and advised Epic that they had until 14.30 hrs to submit the facility allocation information. Epic advised that they had identified

missing data due to the power outage and were in the process of rectifying this. At 12.10 hrs Epic contacted AEMO to notify that the facility allocation information had been submitted.

The delayed ex post price was published at 14.30 hrs and no further action was necessary. The provisional price was \$5.55/GJ and the ex post price was \$5.507. There was no impact to the market.

2.3 Conclusion

There was no impact to market outcomes as a result of these events. AEMO's processes and procedures operated as intended, noting that mechanisms are in place to mitigate the market impact in the event of a late, or invalid, submission for both facility allocations and facility hub capacity. The market was notified of the event and the reason for the extended windows.

AEMO will provide an update at the Gas Wholesale Consultative Forum to reinforce with participants to call the Support Hub (1300 236 600) when contacting AEMO out-of-hours.

A1. Chronology

Time	Event / Action
8.56 hrs	Epic emails the AEMO Support Hub that they are experiencing network issues due to power outages
9.00 hrs	Epic fails to submit facility hub capacity submission, for the following gas day 19 October 2020. Market notice sent to participants.
9.53 hrs	Epic submits the required facility hub capacity submission.
10.30 hrs	Epic fails to submit facility allocation data. Adelaide hub provisional price published and market notice sent to participants.
11.07 hrs	AEMO contacts Epic for update.
11.53 hrs	Epic submits facility allocation data
12.10 hrs	Epic contacts AEMO to confirm files have been submitted
14.32 hrs	Adelaide hub delayed ex post price published