

Renewing AEMO's engagement model - Feedback submission

Metering Dynamics (Participant Ids MDYMC, MDYMP, MDYMDP, MDYENM)

AEMO Questions:

- *What groups do you already participate in?*
 - 5MS, B2B, ERCF
- *Which forums and working groups does your company find useful?*
 - 5MS, ASWG, B2B, ERCF, IEC, ITDF, MSUG and project based forums and working groups where they are specific and related to our roles in the market
- *How do you decide which forums your company will attend?*
 - Relevance to our market roles and the needs of the NEM. Also, where we can make valuable contributions and influence the outcomes to be practical and effective for our customers
- *What do you value about them to continue to support them?*
 - Being involved in the developments and changes before they happen. Understanding the reasons for changes and being able to influence how (and when) the changes are implemented. Networking opportunities with other participants, AEMO and regulators
- *What could be improved from that experience?*
 - Information updates as proposed in options 2 and 3
- *What is your overall experience of these groups?*
 - Very good
- *Should our improvement focus be on greater transparency, flexibility, consistency, problem-solving collaboration, future issues, or anything else?*
 - Problem solving collaboration and consistency with a greater focus on future market direction and how current systems, procedures and practices can be made to be robust and flexible but still provide a predictable standard to operate within
- *What are your impressions of the new models?*
 - The proposed models all appear to offer improvements. Whilst there would be benefits from the refinements (consolidate and retire) flagged in Option 1 we feel the additional consolidation under the 4 core streams proposed in Option 2 would lead to greater focus of the working groups/forums and lead to more effective outcomes. We feel the extra level proposed in Option 3 (CEO round table) would also help to achieve a higher level strategic objective
- *Is there a clearer line of sight on important issues from the CEO Roundtable through the panels and the working groups?*
 - Yes

- *Is there sufficient connection between AEMO, industry, and consumer group executives?*
 - Yes
- *Do you have any feedback on three options for selecting the strategic level panels, under Option 3?*
 - No
- *Will these models ensure issues are brought forward for stakeholder collaboration and prioritisation early in the process?*
 - Yes, as long as the industry and customers are not change fatigued. Changes need to be planned and controlled
- *Is there flexibility to cover immediate or deeper issues, over short or long timeframes?*
 - Yes
- *Will the inter-related tiers of “strategic, transient, and functional” underpin current best-practice operations as well as analysis of future needs?*
 - We believe the tiers of ‘strategic, transient and functional’ will help focus and priorities activities of the working groups and with the setting of timeframes for deliverables by allowing current needs and future requirements to be identified and separated
- *If consumer voices are integrated into each strategic work stream, is there still value in a stand-alone consumer panel?*
 - No
- *Are there any gaps in our proposed new approach?*
- *Do you see any opportunities for integration of existing AEMO forums?*

Working Groups Metering Dynamics participate in and/or find value in:

- 5-Minute Settlement working groups
- aseXML Standards Working Group (ASWG)
- Business to Business Working Group (B2B-WG)
- Electricity Retail Consultative Forum (ERCF)
- Information Exchange Committee (IEC)
- IT Development Forum (ITDF)
- Market Systems User Group (MSUG)