

B2B Procedures

- Customer and Site Details
- Service Orders (version change)
- Meter Data (version change)
- One Way Notification (version change)
- Technical Delivery Specification (version change)

CONSULTATION – Second Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: Jemena Electricity Networks (Vic) Ltd

Completion Date: 19/06/2018

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1. Customer and Site Details

Participant Name	Old Clause No	New Clause No	Comments
Jemena		4.1.d	<p><i>The Initiator must provide all available information that they hold for each Notification transaction, not just information changes. Non-completion of non-Mandatory, is taken to mean that the Initiator does not have the absent information.</i></p> <p>Jemena considers “all available information” is too broad. Please clarify whether “all relevant information” is the information referred to in the LifeSupportNotification (LSN).</p>
Jemena		4.1.h	<p><i>The Initiator must only send updates where the Customer or Initiator initiated the Changes. The Initiator must not send updates based on information received from MSATS or other Participants. This prevents the cyclical transmission of information. The Retailer may send a CustomerDetailsNotification in response to receiving the LifeSupportNotification from the DNSP.</i></p> <p>Clarify the purpose of the CDN transaction that a retailer may send upon receiving a LSN from the DNSP.</p>

Participant Name	Old Clause No	New Clause No	Comments
Jemena		4..3.1.e	<p><i>[Guidance Note 2] Where the requirements for Life Support are no longer appropriate (for example an occupier no longer meets the jurisdictional requirements to be classified as a Life Support customer) a Retailer must send a CustomerDetailsNotification containing NMI, LastModifiedDateTime, a MovementType value of "Update" and SensitiveLoad value updated as per clause 4.3.2.of "None" to the relevant DNSP and the DNSP must update their records accordingly.</i></p> <p>The relevant notification where the requirments for Life support in no longer appropriate is the LSN. We suggest adding a requirement that the retailer must send the LSN transaction before initiating the CDN.</p>

Jemena		4.4.2.c	<p><i>If a Life Support Notification is not received within 5 business days the Initiator may contact the Recipient.</i></p> <p>Jemena suggests changing the time period to 2 business days considering the crucial importance of the transaction.</p>
Jemena		4.6.b	<p><i>[Guidance Note 1] Current Retailers and DNSPs must conduct a reconciliation of Life Support Details for NMLs with Life Support customers at least four times per year.</i></p> <p>Jemena suggests changing the reconciliation timeframe to Quaterly (i.e. once every quarter of a year), instead of 'at least 4 times per year' as this will ensure that reconciliation is performed in a periodic manner.</p>