

IN003/20 – Gas Life Support Supplementary Questionnaire

Responses to be emailed to grcf@aemo.com.au by due **COB 31 March 2020**.

Review comments submitted by: *Origin Energy*

Date: 31/03/2020

Contact Person: Joe Castellano

Topic	Please Provide Response Here
Question 1 – Benefits of change	
Please provide, in detail, what benefits the change will have on your organisation (in terms of efficiency, customer benefits, privacy, etc.). If any monetary benefits are provided (e.g. in terms of annual FTE savings), these will be kept confidential.	The change is expected to not deliver additional monetary benefits from FTE savings to our organisation as the existing CSV process is an automated process. There are no quantifiable additional benefits in term of efficiency, customer benefits or privacy – the CSV file is sent within the required time frame and is password protected.
Question 2 – Costs of change	
Please provide what costs the change will create for your organisation as an order of magnitude (i.e. “low”, “medium”, or “high”). If any monetary values (e.g. once-off implementation costs, and any ongoing annual cost) are provided (e.g. in terms of the cost of system changes), these will be kept confidential.	The change (i.e. building LSN/LSR mechanism) has been assessed as having a high complexity to implement. [REDACTED]
Question 3 – Volume of gas life support customers	
Please provide the volume of gas life support customers your organisation currently has registered. Please also provide the average rate of gas life support registrations and deregistrations per month for your organisation, as	Origin has 852 gas life support customers flagged as at 30/03/2020. Currently, 146 of the 852 are going through the deregistration process.

well as any notes you would like to provide on how AEMO should interpret these data.																		
Question 4 – Alternatives to LSN and LSR																		
If AEMO decides not to recommend the adoption of LSN and LSR, will your organisation likely make any changes to your existing implementation of the Gas Life Support Industry Guide process? If so, provide details on the type of changes you intend to put forward.	The existing CSV format is deemed to be fit for purpose in providing life support details. There would be a change in process only where the Distributor becomes the registration owner as they will be required to initiate the CSV and the retailer is the recipient. It is however expected that the majority of life support registrations will flow from Retailers to Distributor.																	
Question 5 – Value Rating (1-7)																		
<p>Please indicate your organisation's value rating if the proposal to adopt the LSN and LSR aseXML transactions proceeds, as compared with the status quo or the alternative(s) identified in Question 4. Please select one of the following.</p> <table border="1" data-bbox="145 721 848 1126"> <thead> <tr> <th>Rating</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>1 =</td> <td>Large negative outcome if proposal proceeds</td> </tr> <tr> <td>2 =</td> <td>Moderate negative outcome if proposal proceeds</td> </tr> <tr> <td>3 =</td> <td>Small negative outcome if proposal proceeds</td> </tr> <tr> <td>4 =</td> <td>No net benefit or cost if proposal proceeds</td> </tr> <tr> <td>5 =</td> <td>Small positive outcome if proposal proceeds</td> </tr> <tr> <td>6 =</td> <td>Moderate positive outcome if proposal proceeds</td> </tr> <tr> <td>7 =</td> <td>Large positive outcome if proposal proceeds</td> </tr> </tbody> </table>	Rating	Description	1 =	Large negative outcome if proposal proceeds	2 =	Moderate negative outcome if proposal proceeds	3 =	Small negative outcome if proposal proceeds	4 =	No net benefit or cost if proposal proceeds	5 =	Small positive outcome if proposal proceeds	6 =	Moderate positive outcome if proposal proceeds	7 =	Large positive outcome if proposal proceeds	Value Rating	1
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Question 6 – Any other comments?																		
Does your organisation have any other comments that it wishes AEMO to consider in its formulation of the IIR?	We would expect that a consolidated assessment to this questionnaire forms part of the IIR to enable participants to have an understanding of the overall value and cost to industry.																	