

22 September 2020



C/ - IEC Secretariat
Information Exchange Committee
Australian Energy Market Operator
GPO Box 2008
Melbourne VIC 3001

Submitted via email: NEM.Retailprocedureconsultations@aemo.com.au

Dear Secretariat,

Australian Energy Market Operator: *B2B Procedures v3.3.1 and v3.6*

Energy Queensland Limited (Energy Queensland) welcomes the opportunity to provide comment to the Australian Energy Market Operator (AEMO) in response to its Issues Paper *B2B Procedures v3.3.1 and v3.6*.

This submission is provided by Energy Queensland, on behalf of its related entities, including:

- Distribution network service providers, Energex Limited (Energex) and Ergon Energy Corporation Limited (Ergon Energy Network);
- Retailer, Ergon Energy Queensland Pty Ltd (Ergon Energy Retail); and
- Affiliated contestable business, Yurika Pty Ltd including its subsidiary, Metering Dynamics Pty Ltd.

Energy Queensland's comments in response to the consultation questions, are included in the attached response template.

Should you require additional information or wish to discuss any aspect of this submission, please call Laura Males on 0429 954 346 or myself on 0467 782 350.

Yours sincerely

A handwritten signature in black ink that reads "Trudy Fraser".

Trudy Fraser
Manager Regulation

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Encl: *Energy Queensland comments to consultation questions in the response template*

B2B Procedures

- Customer and Site Details Process (version change)
- Service Order (version change)
- National Electricity Market Retailer of Last Resort Part B (version change)
- Meter Data Process
- One Way Notification Process
- Technical Delivery Specification

CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

Participant: Energex and Ergon Energy Network

Completion Date: 22/09/2020

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1. Customer and Site Details Process

Participant Name	Old Clause No	New Clause No	Comments
Energex and Ergon Energy Network	4.6.(g)		Energex and Ergon Energy Network would appreciate further clarification and examples on the acceptable uses of the LifeSupportRequest (where identified as the initiator), along with the expected responses and actions from a recipient of a LifeSupportRequest.
Energex and Ergon Energy Network	5.5 - Table 9		Energex and Ergon Energy Network note that this change contradicts the current business process for deregistration of life support. Energex and Ergon Energy Network currently take ownership of retailer owned registrations by using the value of YES on the LifeSupportNotification. The implementation for this change is likely to result in significant system changes.
Energex and Ergon Energy Network	5.6		Energex and Ergon Energy Network would appreciate further clarification on the usage of the "Confirm Life Support" and whether it can be utilised to confirm other information other than Status e.g. Current phone number.

2. Service Order Process

Participant Name	Old Clause No	New Clause No	Comments
Energex and Ergon Energy Network	All		Energex and Ergon Energy Network provide no comment.

3. National Electricity Market Retailer of Last Resort Part B (NEM RoLR Part B)

Participant Name	Old Clause No	New Clause No	Comments
Energex and Ergon Energy Network	All		Energex and Ergon Energy Network provide no comment.

4. B2B Guide

Participant Name	Procedure Name	Clause No	Comments
Energex and Ergon Energy Network	All		Energex and Ergon Energy Network provide no comment.

5. Other Procedures

Participant Name	Procedure Name	Clause No	Comments
N/A			

6. Other Procedures

Participant Name	Question No	Comments
N/A		