B2B Procedures

* Customer and Site Details (procedure changes)
* Service Order (procedure changes)
* Meter Data (version change)
* One Way Notification (version change)
* Technical Delivery Specification (procedure changes)
* B2B Guide (document changes)

 CONSULTATION – First Stage

CONSULTATION PARTICIPANT RESPONSE TEMPLATE

***Participant****:*

***Completion Date****:*

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# Example Submission (Please delete this section)

## General Instructions

1. *Please keep information in the clause numbers simple - eg no titles, comments etc. – put titles and text in the comment section.*
2. *Please use a individual row for each comment on any each clauses.*
3. *Old clauses only needed if there is no equivalent clause within the revised draft procedures.*
4. *If an obligation exists in another instrument please identify the instrument and clause to assist in including guidance notes.*
5. *Please only include comments either with suggested changes, issues or support. Please do not include ‘No Comment’.*
6. *See example below (please note the “comments” are sample only, they bear no relevance to the proposed changes):*

| Old Clause No | New Clause No | Comments |
| --- | --- | --- |
| 1.42(a) | 2.15(a) | Service Order responseChange response list from varchar(250) to an enumerated list |
| 1.42(a) | 2.15(a) | Suggest add ‘Other’ as part of enumerated list and add free text to support other  |
|  | 2.25(a)(ii)  | Table 5“Description of use” should be reworded to “Description of typical use” |
|  | 3.6(a) | The MDP SLP (c 3.5.2) requires the meter serial ID to be provided.Suggest the MeterSerialID be added to the transaction. |
|  | 3.6(a) | Ensure MeterserialID is the same field used in other procedures |
|  | 2.15 | Ensure character length for MeterSerialID matches MSATS field length |

# Issues Paper Questions

| Topic | Question | Comments |
| --- | --- | --- |
| 2.1.1 Remove Unstructured Site Address | Question 1: Do you support the Changes in respect of Removal of Unstructured Site Address? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”) |  |
| 2.1.1 Remove Unstructured Site Address | Question 2: If the Changes in respect of Removal of Unstructured Site Address were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022? |  |
| 2.1.2 Add Section and Delivery Point (DP) Number | Question 3: Do you support the changes detailed with regards to Add Section and Delivery Point (DP) Number? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”) |  |
| 2.1.2 Add Section and Delivery Point (DP) Number | Question 4: If the changes proposed in this document with regards to Add Section and Delivery Point (DP) Number were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022? |  |
| 2.2 Changes to Person Name Given and Person Name Title fields | Question 5: Do you support the changes detailed with regards to Person Name fields? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”) |  |
| 2.2 Changes to Person Name Given and Person Name Title fields | Question 6: If the changes proposed in this document with regards to Person Name fields were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022? |  |
| 2.3 Treatment of Coincident De-Energisation and Re-Energisation SOs by Non-Regulated Businesses | Question 7: Do you support the changes detailed with regards to Coincident Service Order Logic for non-regulated businesses? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”) |  |
| 2.3 Treatment of Coincident De-Energisation and Re-Energisation SOs by Non-Regulated Businesses | Question 8: If the changes proposed in this document with regards to Person Name fields were to be adopted, would your organisation have any issues with an implementation date of 7 November 2022? |  |
| 2.4 Unauthorised Connection Process | Question 9: Do you support the inclusion of the process flow with regards to Unauthorised Connection Process? (Answer should be one of “Yes” / “No – provide reason” / “Other – provide reason”) |  |
| 2.4 Unauthorised Connection Process | Question 10: If the process flow proposed in this document with regards to Unauthorised Connection Process is included in the B2B Guide, would your organisation have any issues with an implementation date of 7 November 2022? |  |
| 2.10 Questions on proposed changes | Question 11: Are there better options to accommodate the proposed change that better achieve the stated objectives? What are the related pros and cons? How would they be implemented? |  |
| 2.10 Questions on proposed changes | Question 12: What are the main challenges in adopting these proposed changes? How should these challenges be addressed? |  |
| 2.10 Questions on proposed changes | Question 13: What are the costs and/ or benefits if the proposed changes were not made? Consider the perspectives of process, training, system and customer impacts. |  |
| 2.10 Questions on proposed changes | Question 14: Do you have any other suggestions, comments or questions regarding this consultation? If you have any comments outside of the scope of this consultation, please reach out to your relevant B2B-WG representatives. |  |

# Customer Site Details Notification Process Service Order Process

| Old Clause No | New Clause No | Comments |
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# Service Order Process

| Old Clause No | New Clause No | Comments |
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# Technical Delivery Specification

| Old Clause No | New Clause No | Comments |
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# B2B Guide

| Old Clause No | New Clause No | Comments |
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