

# B2B V3.6.2 SERVICE ORDER

## PROPOSED MINOR AMENDMENT

## PARTICIPANT RESPONSE TEMPLATE

**Participant:** [Origin Energy](#)

**Submission Date:** [31.05.2021](#)

# Table of Contents

- 1. Context ..... 3
- 2. B2B Procedure: Service Order Process..... 3
- 3. B2B Guide: Figure 3 Customer Service sequence for ACT ..... 3

## 1. Context

This template is being provided to assist stakeholders in giving feedback about the changes specified in the 'B2B Procedure v3.6.2 Service Order' Minor Amendment.

The change being proposed is to correct an administrative error in the PurposeOfRequest SO field, against the Remove Meter and Install Controlled Load Metering Service Works Service Orders in the B2B Procedure Service Order Process.

The B2B Guide change being proposed is to update process for Figure 3 Customer Service sequence for ACT.

## 2. B2B Procedure: Service Order Process

Section	Description	Participant Comments
<a href="#">4.1</a>	<a href="#">Amend the 'N' to 'O/N' for the PurposeOfRequest SO field against Metering Service Works Remove Meter and Metering Service Works Install Controlled Load SO types in Table 13 of the Procedure.</a>	<a href="#">Origin notes and accepts this amendment</a>

## 3. B2B Guide: Figure 3 Customer Service sequence for ACT

Section	Description	Participant Comments
<a href="#">6.1.2 Figure 3</a>	<a href="#">Replace the Proposed new Customer Service sequence for ACT with the updated NMI Allocation Process from EvoEnergy in Figure 3 of the B2B Guide.</a>	<a href="#">Origin is seeking clarification on how the DNSP verify meter is installed 'active' on receipt of the OWN S/O from MP so they can update the NMI status in market</a>  -