

# UFE Reporting Guidelines

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## Approved for distribution and use by:

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<b>Contents</b>	<b>3</b>
<b>Current version release history</b>	<b>2</b>
<b>1. Introduction</b>	<b>3</b>
1.1. Purpose and scope	3
1.2. Definitions and interpretation	3
1.3. Related documents	4
1.4. Key definitions – UFE components	4
1.5. UFE Fact Sheet	5
1.6. Source data	5
<b>2. Summary and analysis of UFE</b>	<b>6</b>
2.1. Trend interpretation	6
<b>3. UFE benchmark analysis</b>	<b>6</b>
<b>4. UFE source analysis</b>	<b>7</b>
4.1. DLF Values	7
4.2. Accumulation Metering Migration to 5-minute Metering	7
4.3. 15 and 30-minute Metering Migration to 5-minute Metering	7
4.4. Unmetered Loads Migration to Metered Arrangements	10
4.5. NCONUML Alternative Calculation Methodologies	10
4.6. Review of Profiling Methodologies	10
4.7. Review of UFE Components by Settlement Data Versions	10
4.8. Review Unmetered Cross Boundary Energy Volumes	10
<b>5. Recommendations – UFE visibility improvements</b>	<b>10</b>
<b>6. Recommendations – UFE reduction actions</b>	<b>11</b>
<b>APPENDIX A. UFE ANALYSIS SUPPORTING INFORMATION</b>	<b>12</b>
A.1 UFE chart interpretation	12
A.2 UFE component analysis by settlement data version	14
<b>Version Release History</b>	<b>16</b>
<b>Current version release history</b>	<b>2</b>
<b>1. Introduction</b>	<b>3</b>
1.1. Purpose and scope	3
1.2. Definitions and interpretation	3
1.3. Related documents	4
1.4. Key definitions – UFE components	4
1.5. UFE Fact Sheet	5
1.6. Source data	5
<b>2. Summary and analysis of UFE</b>	<b>6</b>
2.1. Trend interpretation	6
<b>3. UFE benchmark analysis</b>	<b>6</b>
<b>4. UFE source analysis</b>	<b>7</b>

<a href="#">4.1. DLF Values</a>	<a href="#">8</a>
<a href="#">4.2. Accumulation Metering Migration to 5-minute Metering</a>	<a href="#">8</a>
<a href="#">4.3. 15 and 30-minute Metering Migration to 5-minute Metering</a>	<a href="#">8</a>
<a href="#">4.4. Unmetered Loads Migration to Metered Arrangements</a>	<a href="#">8</a>
<a href="#">4.5. NCONUML Alternative Calculation Methodologies</a>	<a href="#">9</a>
<a href="#">4.6. Review of Profiling Methodologies</a>	<a href="#">9</a>
<a href="#">4.7. Review of UFE Components by Settlement Data Versions</a>	<a href="#">9</a>
<a href="#">4.8. Review Unmetered Cross Boundary Energy Volumes</a>	<a href="#">9</a>
<a href="#">5. Recommendations – UFE visibility improvements</a>	<a href="#">9</a>
<a href="#">6. Recommendations – UFE reduction actions</a>	<a href="#">10</a>
<a href="#">APPENDIX A. UFE ANALYSIS SUPPORTING INFORMATION</a>	<a href="#">11</a>
<a href="#">A.1 UFE chart interpretation</a>	<a href="#">11</a>
<a href="#">A.2 UFE component analysis by settlement data version</a>	<a href="#">13</a>
<a href="#">Version Release History</a>	<a href="#">15</a>

## Current version release history

Version	Effective Date	Summary of Changes
1.0	1 March 2023	First Issue

**Note:** There is a version history at the end of this document

# 1. Introduction

## 1.1. Purpose and scope

These are the *UFE reporting guidelines* (Guidelines) made under 3.15.5B of the National Electricity Rules (NER).

These Guidelines have effect only for the purposes set out in the NER. The NER and the National Electricity Law prevail over these Guidelines to the extent of any inconsistency.

The purpose of these Guidelines is to set out AEMO's approach to preparing and publishing the Unaccounted for Energy (UFE) Trends Report that provides information and analysis of UFE in each *local area* to facilitate efficient decreases in UFE over time.

The UFE Trends Report will cover a rolling 24 month period and will be published annually ~~only~~ 1 May. ~~Note, a~~As UFE information only became available from 1 October 2021, the 2023 UFE Trends Report will not cover a full 24 month period. The reporting period for the (year "x") UFE Trends Report is 1 May (year "x-1") to 30 April (year "x").

UFE Trends Reports are to be prepared in accordance with these Guidelines. The content of the UFE Trends Report includes:

1. Reporting on total UFE by *local area* over the reporting period.
2. Analysis of UFE in each *local area* against expectations and benchmarks.
3. Analysis of the sources of UFE in each *local area*,
4. Recommended actions to gain further visibility of UFE.
5. Recommended actions to reduce UFE.

Source data from which UFE Trends Reports and charts are derived and monthly UFE data with high level trend information will be provided via AEMO's UFE Information and Reports web page.

<https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/data-nem/metering-data/unaccounted-for-energy-ufe-information-and-reports>

## 1.2. Definitions and interpretation

### 1.2.1. Glossary

Terms defined in the National Electricity Law and the NER have the same meanings in these Procedures unless otherwise specified in this clause.

Terms defined in the NER are intended to be identified in these Guidelines by italicising them, but failure to italicise a defined term does not affect its meaning.

The Retail Electricity Market Procedures – Glossary and Framework:

- (a) Is incorporated into and forms part of this document; and
- (b) Should be read in conjunction with the document.

## 1.2.2. Interpretation

These Guidelines are subject to the principles of interpretation set out in Schedule 2 of the National Electricity Law.

## 1.3. Related documents

Title	Location
Metrology Procedure: Part B Metering Data Validation, Substitution and Estimation	<a href="https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/market-operations/retail-and-metering/metrology-procedures-and-unmetered-loads">https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/market-operations/retail-and-metering/metrology-procedures-and-unmetered-loads</a>
Retail Electricity Market Procedures – Glossary and Framework	<a href="https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/market-operations/retail-and-metering">https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/market-operations/retail-and-metering</a>

## 1.4. Key definitions – UFE components

For each *local area*, an amount representing UFE is determined by AEMO for each *trading interval* in accordance with 1.4.1.

Calculations detailed in 1.4.2 and 1.4.3 are also undertaken by AEMO to assist with the allocation of UFE for each *distribution network connection point*.

### 1.4.1. UFE calculation

In accordance with NER 3.15.5(a), for each *local area*, the UFE amount for each *trading interval* is determined by the following formula:

$$\text{UFE} = \text{TME} - \text{DDME} - \text{ADME}$$

Where:

**UFE** is total unaccounted for *energy* amount (in MWh) for a *local area*,

**TME** is total *energy* inflows, expressed in MWh, into a *local area* from *transmission network connection points*,

**DDME** is cross boundary *energy* flow, expressed in MWh, between adjacent *distribution networks* adjusted by the applicable *distribution loss factor*. DDME is a positive value for the supplying distribution *local area* and a negative value for the receiving distribution *local area*, and

**ADME** is the aggregate of *energy* flows, expressed in MWh, for each *connection point* in a *local area* adjusted by the applicable *distribution loss factor*.

UFE, TME, DDME and ADME information is available from the RM 46 Report for *financially responsible Market Participants* (FRMPs) and *Local Network Service Providers* (LNSPs).

### 1.4.2. UFE allocation

In accordance with NER 3.15.5(c), the allocation of UFE for each trading interval for every *distribution network connection point* in a *local area* is determined by the following formula:

$$\text{UFEA} = \text{UFE} \times (\text{DME}/\text{ADMELA})$$

Where:

**UFEA** is the allocation of *local area* UFE (in MWh) for a *connection point*,

**DME** is the amount represented by  $(ME- \times DLF)$  at a *connection point* in the *local area*,

**ME-** is the amount of electrical *energy* flowing to the *connection point* as recorded in the *metering data* at a *connection point* in the *local area*,

**DLF** is the *distribution loss factor* applicable at a *connection point* in the *local area*, and

**ADMELA** is the aggregate of all DME amounts in a *local area* for which a *Market Customer* (other than a suspended *Market Customer*) is *financially responsible*.

### 1.4.3. UFE Factor (UFEF)

The UFE Factor (UFEF) is used to facilitate the allocation of UFE to individual *connection points*.

$$UFEF = UFE/ADMELA$$

Where:

**UFE** is total UFE amount (in MWh) for a *local area*, and

**ADMELA** is the aggregate of all DME amounts in a *local area* for which a *Market Customer* (other than a suspended *Market Customer*) is *financially responsible*

$UFEA = UFE \times (DME/ADMELA)$ , or can be expressed as:

$UFEA = DME \times (UFE/ADMELA)$ , therefore

$$UFEA = DME \times UFEF$$

UFEF and ADMELA are available from the RM 46 Report. UFEF is also available from the RM 43 Report.

## 1.5. UFE Fact Sheet

[A UFE Fact Sheet has been produced to provide Participants with a high-level overview of how UFE is calculated.](#)

[The UFE Fact Sheet ~~and~~ can be used as a reference on how to allocate UFE to a \*market connection point\* load. The UFE Fact Sheet is available via AEMO's UFE Information and Reports web page.](#)

<https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/data-nem/metering-data/unaccounted-for-energy-ufe-information-and-reports>

## 1.6. Source data

[Charts in the UFE Trends Report will include monthly and seasonal comparisons and will also be based on daily aggregations of UFE components, therefore the most practical way to make this significant amount of source data behind the UFE Trends Report charts is via AEMO's UFE Information and Reports web page.](#)

<https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/data-nem/metering-data/unaccounted-for-energy-ufe-information-and-reports>

## 2. Summary and analysis of UFE

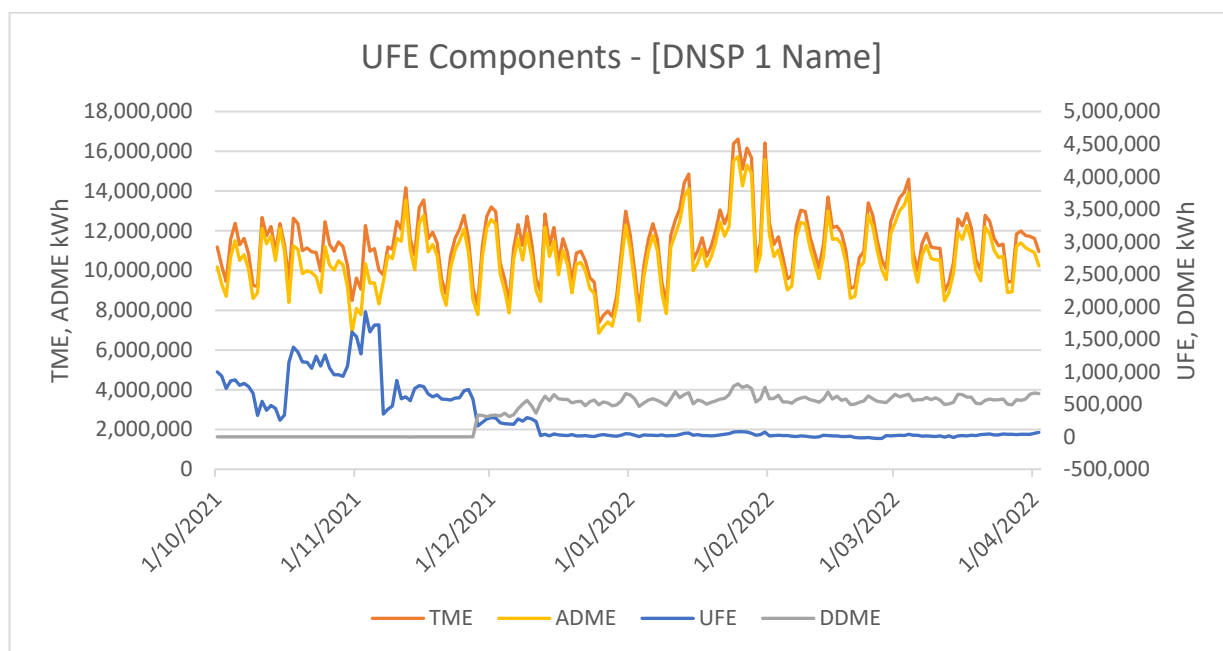
### 2.1. Trend interpretation

Charts in this section of the [UFE Trends Report](#) provide a summary of the UFE calculation variables, identified in Section 1.4, for each *local area* over the reporting period. The underlying data for each chart comes from values that are available in MSATS RM43 and RM46 Reports. Data values for the charts in this section are of the settlement type “Final”.

As this data is sourced from AEMO’s Metering Data Management system, load values are positive and generation values are negative.

Information presented in the charts is the total of each component for a *day* and are displayed as kWh values. The left vertical axis scale is related to TME and ADME values and the right vertical axis is related to UFE values and, where applicable, DDME values.

#### 2.1.1. UFE components – [DNSP 1 Name]



**Figure 1 UFE components – [DNSP 1 Name]**

#### Local area observations

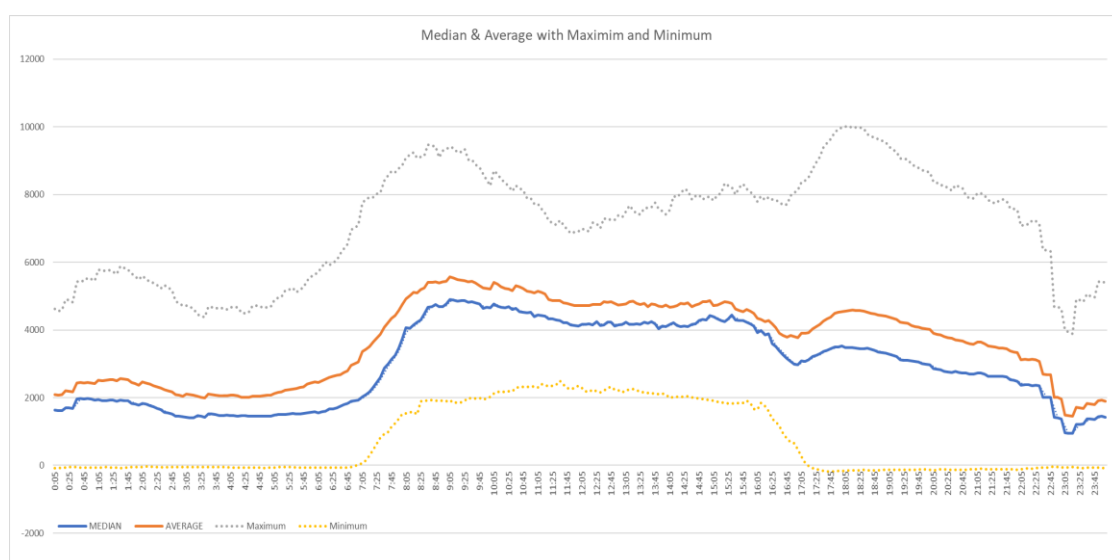
Observations and summary of trends in UFE component values and their relativities over the reporting period for each *local area* [will be included in this section](#).

## 3. UFE benchmark analysis

Analysis of the unaccounted for *energy* amounts in each *local area* in the reporting period is to be performed against benchmarks that have been determined by AEMO.

Benchmarks for each *local area* will be median, average, upper limit and lower limit UFE weekly values.

This section of the UFE Trends Report will provide details of the UFE benchmark values for each *local area* determined for the beginning of the reporting period and compared with UFE values during the reporting period. UFE value comparison against benchmarks will be an input into recommendations to reduce UFE.



## 4. UFE source analysis

AEMO is required to undertake an analysis of the sources of UFE in each *local area* in order to recommend actions to reduce UFE. The sources of UFE and the respective solutions to reduce UFE are diverse, therefore identifying the likely sources of UFE will be crucial to identifying actions to reduce UFE.

The areas of UFE source analysis would include the following variables that modify metering data:

- DLF value changes – historical analysis of DLFs
- Accumulation (BASIC) meter replacement with 5-minute interval *meters*
- 15 and 30-minute *metering data* transition to 5-minute *metering data*
- Type 7 loads transitioned to Minor Energy Flow *metering*
- Non-contestable unmetered loads (NCONUML) transitioned to metered arrangements
- NCONUML *loads* transitioned to alternative calculation methodologies
- Review of profiling methodologies
- Review changes to UFE values for manually read meters related to metering data changes from forward estimates to actual meter readings (refer to Appendix A.1)
- Review impact of unmetered temporary emergency cross boundary energy volumes
- Review emergency unmetered generation use
- Review/audit of unmetered load calculation methodologies
- Analysis of metering data quality (actual vs estimations) used in UFE calculations



## 4.1. DLF Values

This section [of the UFE Trends Report](#) will provide, for each *local area*, a table of DLF codes and values for a five year period.

[DLF source data is available](#) on AEMO's "Loss factors and regional boundaries" web page via the link below.

<https://aemo.com.au/energy-systems/electricity/national-electricity-market-nem/market-operations/loss-factors-and-regional-boundaries>

DLF Code	2017	2018	2019	2020	2021
Code 1	1.0350	1.0328	1.0320	1.0301	1.0309
Code 2	1.0181	1.0195	1.0191	1.0185	1.0182
Code 3	1.0795	1.0745	1.0691	1.0664	1.0637
Code 4	1.0564	1.0556	1.0554	1.0544	1.0506
Code 5	0.9468	0.9671	0.9381	0.9375	0.9296
Code 6	1.0021	1.0174	0.9991	0.9963	0.9970
Code 7	1.0101	1.0108	1.0099	1.0110	1.0119
Code 8	1.0983	1.1080	1.1057	1.0989	1.0859
Code 9	1.0891	1.0851	1.0634	1.0563	1.0481
Code 10	1.0163	1.0133	1.0121	1.0135	1.0141
Code 11	1.0164	1.0164	1.0192	1.0085	1.0102
Code 12	1.0186	1.0210	1.0444	1.0339	1.0253
Code 13	1.0926	1.0827	1.0610	1.0555	1.0495
Code 14	1.1229	1.1264	1.1039	1.0848	1.0651
Code 15	1.0052	1.0193	0.9882	0.9949	0.9953
Code 16	1.0014	0.9964	0.9942	0.9969	0.9956
Code 17	1.0502	1.0450	1.0514	1.0443	1.0335
Code 18	1.0458	1.0492	1.0578	1.0256	1.0391
Code 19	0.9876	0.9853	0.9905	0.9852	0.9750
Code 20	0.9758	0.9764	0.9788	0.9831	0.9720
Code 21	1.0107	1.0084	1.0100	1.0046	1.0063

## 4.2. Accumulation Metering Migration to 5-minute Metering

This section [of the UFE Trends Report](#) will provide, for each *local area*, a chart of the number of accumulation *metering installations* and the volume of *accumulated metering data* transitioned to 5-minute metering over the reporting period. [The energy volume transitioned to 5-minute metering will be expressed as a percentage of ADME.](#)

## 4.3. 15 and 30-minute Metering Migration to 5-minute Metering

This section [of the UFE Trends Report](#) will provide, for each *local area*, a chart of the number of 15 and 30-minute *metering installations* and the volume of 15 and 30-minute *interval metering data* transitioned to 5-minute metering over the reporting period. [The energy volume transitioned to 5-minute metering will be expressed as a percentage of ADME.](#)

#### 4.4. Unmetered Loads Migration to Metered Arrangements

This section of the UFE Trends Report will provide, for each *local area*, a chart of the number of unmetered (type 7 and NCONUML) *metering installations* and the volume of unmetered *metering data* transitioned to 5-minute metering over the reporting period. The energy volume transitioned to 5-minute metering will be expressed as a percentage of ADME.

#### 4.5. NCONUML Alternative Calculation Methodologies

This section of the UFE Trends Report will provide, for each *local area*, a chart of the number of NCONUML *metering installations* and the volume of NCONUML *metering data* transitioned to alternative calculation methodologies over the reporting period. The energy volume transitioned to alternative calculation methodologies will be expressed as a percentage of ADME.

This section of the UFE Trends Report will include a review of the NCONUML calculation methodologies.

#### 4.6. Review of Profiling Methodologies

This section of the UFE Trends Report will provide, for each *local area*, a chart of ~~the number of profiled metering installations and~~ the volume of profiled *metering data* over the reporting period related to the following. ~~The profiling methods to be analysed are:~~

- Net System Load Profile (NSLP),
- Controlled Load Profile (CLP), and
- 15 and 30-minute metering data profiled using the methodology described in Metrology Procedure: Part B, Section 12.4

The energy volumes related to each profiling method will be expressed as a percentage of ADME.

#### 4.7. Review of UFE Components by Settlement Data Versions

This section of the UFE Trends Report will provide, for each local area, a chart of the changes to UFE related to changes in metering data versions for settlements (Prelim, Final, Rev 1 and Rev 2).

This section will also analyse metering data quality (actual vs estimations) used in UFE calculations.

#### 4.7.4.8. Review Unmetered Cross Boundary Energy Volumes

This section of the UFE Trends Report will identify *energy volumes* that that were related to unmetered temporary emergency cross boundary *energy flows* and emergency unmetered generation use over the reporting period. These energy volumes will be expressed as a percentage of ADME.

## 5. Recommendations – UFE visibility improvements

AEMO is required to make recommendations to improve visibility of unaccounted for *energy* in each *local area*.

With UFE being aggregated to the *local area* level, a key function of the reporting framework will be to identify when and how more granular information should be gathered to identify UFE.

Analysis of *local areas* to determine whether more granular geographic UFE information is likely to be valuable will be an on-going undertaking by AEMO to provide additional UFE visibility.

Time factors (e.g. season, and day) that produce patterns of UFE that are occurring are likely to be important in identifying causes and solutions to reduce UFE. This section [of the UFE Trends Report](#) will provide, for each *local area*, a chart comparing UFE values for each quarter of the reporting period to identify seasonal variance.

[The existence of virtual TNIs in some \*local areas\* prevents analysis of UFE components at a TNI level for that \*local area\*. AEMO will include in the UFE Trends Report some analysis of UFE components at a TNI level for some of the \*local areas\* that do not have virtual TNIs.](#)

## 6. Recommendations – UFE reduction actions

AEMO is required to recommend actions to reduce the amounts of unaccounted for *energy* in each *local area*, including without limitation any actions AEMO recommends ought to be taken by *Market Participants*, *Network Service Providers*, the *AER* and AEMO.

While global settlements will improve the information provided regarding UFE and the incentives on retailers to minimise UFE, there are a number of possible actions that are the responsibilities of either DNSPs (e.g. accuracy of DLF calculations) or AEMO (e.g. unmetered load profiling procedures) to resolve and the reporting framework will make recommendations for these to occur. Furthermore, there may be cases over time where the global settlements arrangements can be improved and AEMO will recommend such actions.

[Prior to the release of a UFE Trends Report that includes recommended actions to reduce UFE, a discussion forum will be facilitated to discuss the recommended actions with Participants.](#)

## Appendix A. UFE analysis supporting information

### A.1 UFE chart interpretation

The charts provided in this Appendix provide additional information to support UFE analysis in each *local area*. These charts are:

- UFE for the *local area*
- UFE for the *local area* as a percentage of *local area* ADME
- UFE components for the *local area* by settlement data version, i.e. Prelim, Final, Rev 1 and Rev 2.

**UFE for a local area** charts the aggregate of UFE values for each *day* over the reporting period. The UFE values are determined by the UFE calculation that is detailed in section 1.4.1.

**UFE as a percentage of ADME** charts the aggregate of UFE values as a percentage of the aggregate of ADME values for each *day* over the reporting period. This shows the variability of UFE with respect to the aggregate of *energy flows* for each *connection point* in a *local area*.

**UFE components by settlement data version** (Prelim, Final, Rev1, Rev2) charts the aggregate of each UFE component value (UFE, TME, DDME, ADME) for each *day* over the reporting period.

A.1.1 UFE analysis supporting information – [DNSP 1 Name]

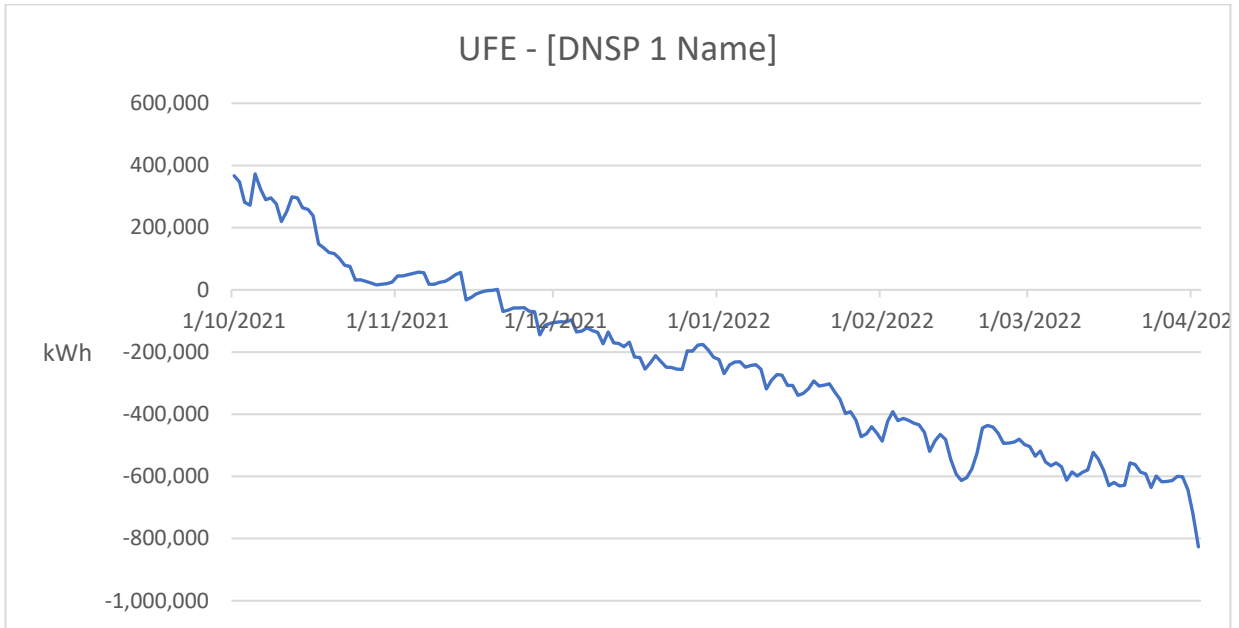


Figure 2 UFE – [DNSP 1 Name]

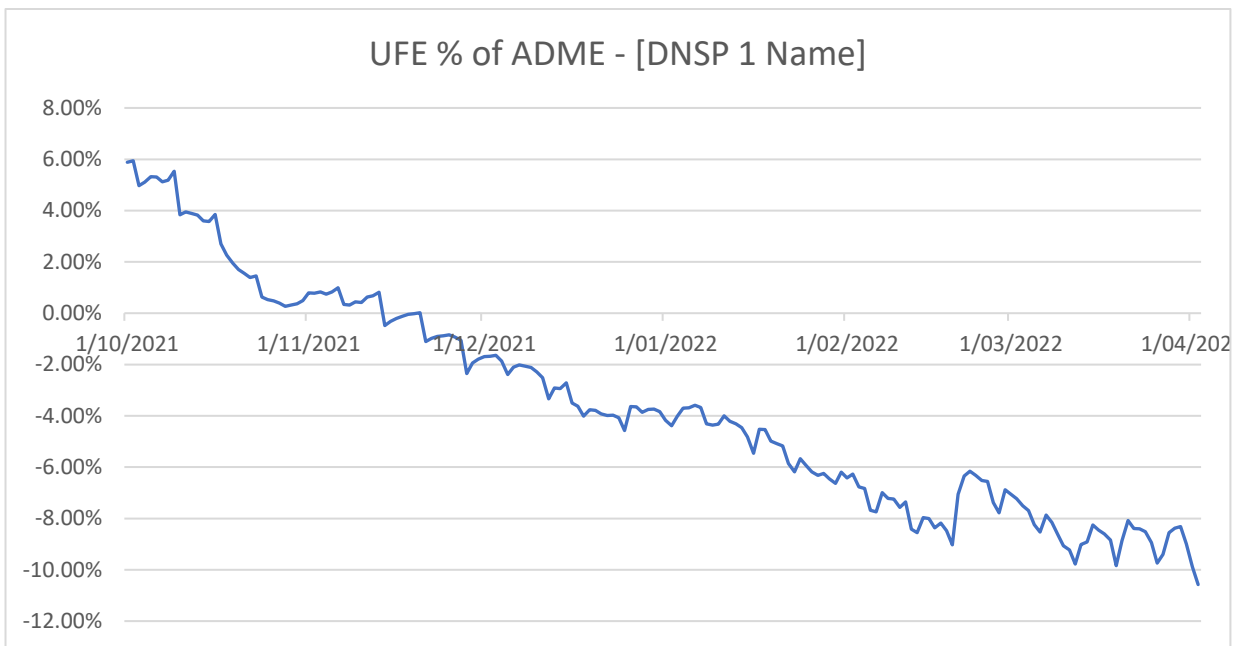


Figure 3 UFE% of ADME – [DNSP 1 Name]

## A.2 UFE component analysis by settlement data version

The charts provided in this section Appendix of the UFE Trends Report provide additional information to support UFE analysis in each local area. These charts are based on weekly values for:

- UFE components for the local area by settlement data version, i.e. Prelim, Final, Rev 1 and Rev 2.

UFE components by settlement data version (Prelim, Final, Rev1, Rev2) charts the aggregate of each UFE component value (UFE, TME, DDME, ADME) for each day over the reporting period.

### A.2.1 UFE components by settlement data type [DNSP 1 Name]

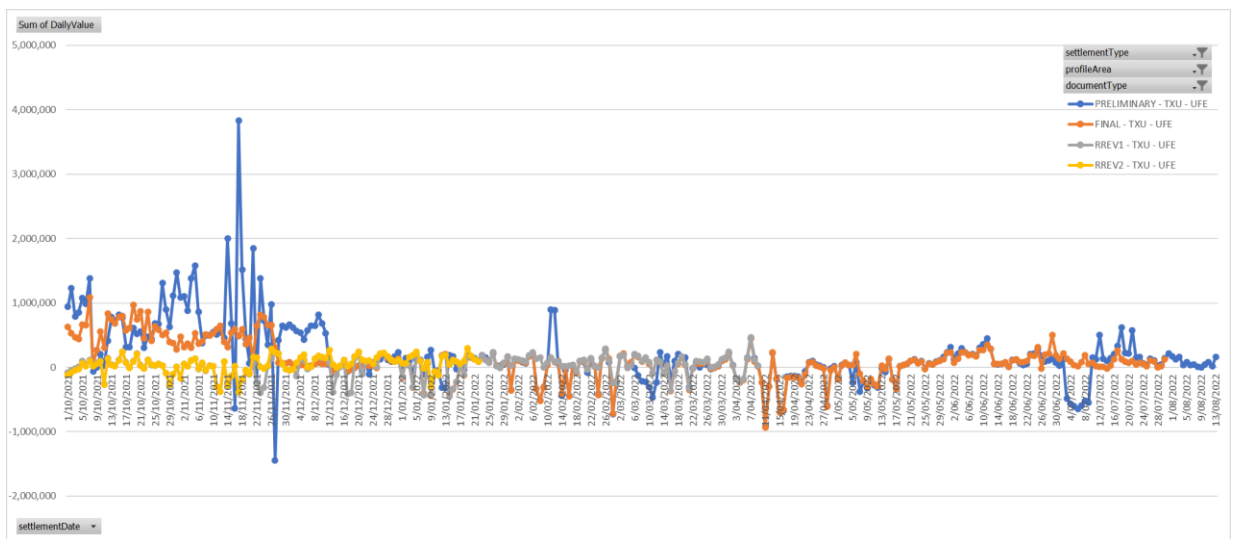


Figure 4 UFE by settlement data type – [DNSP 1 Name]

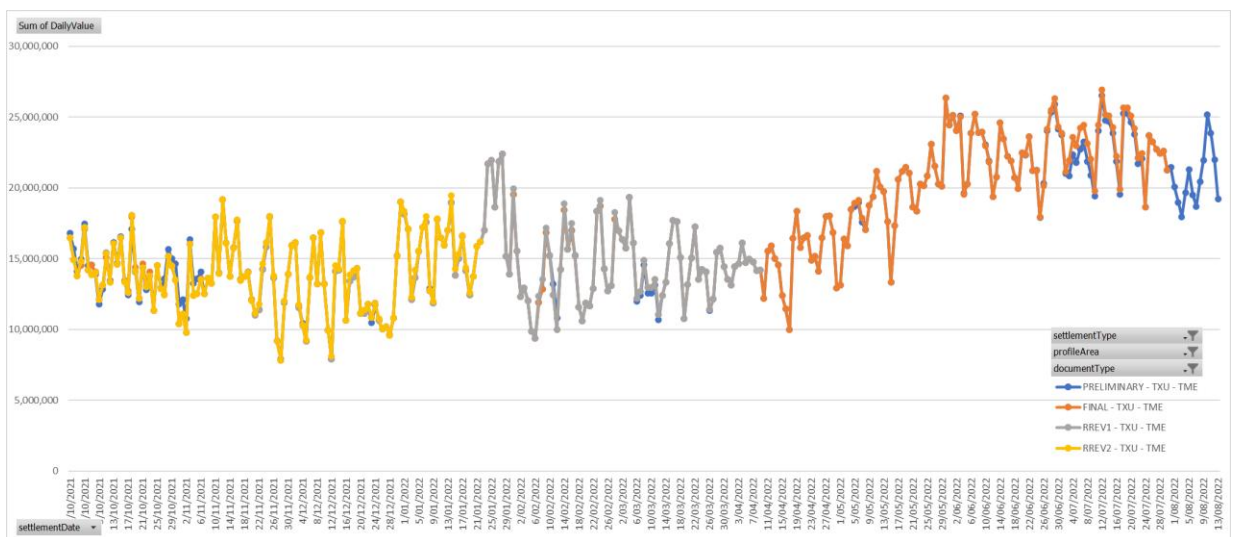


Figure 5 TME by settlement data type – [DNSP 1 Name]

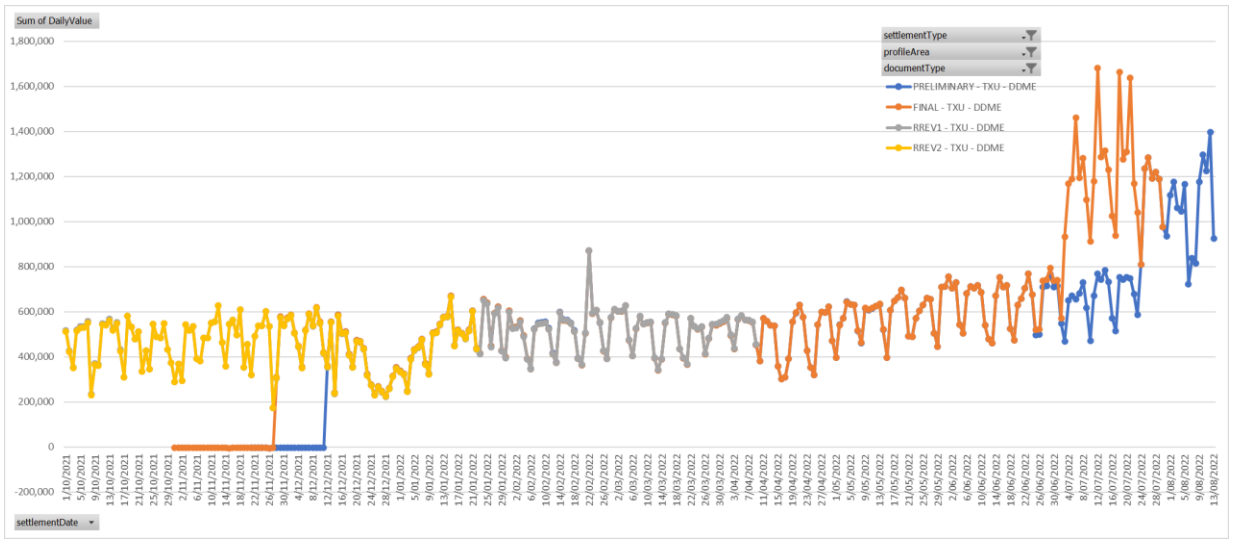


Figure 6 DDME by settlement data type – [DNSP 1 Name]

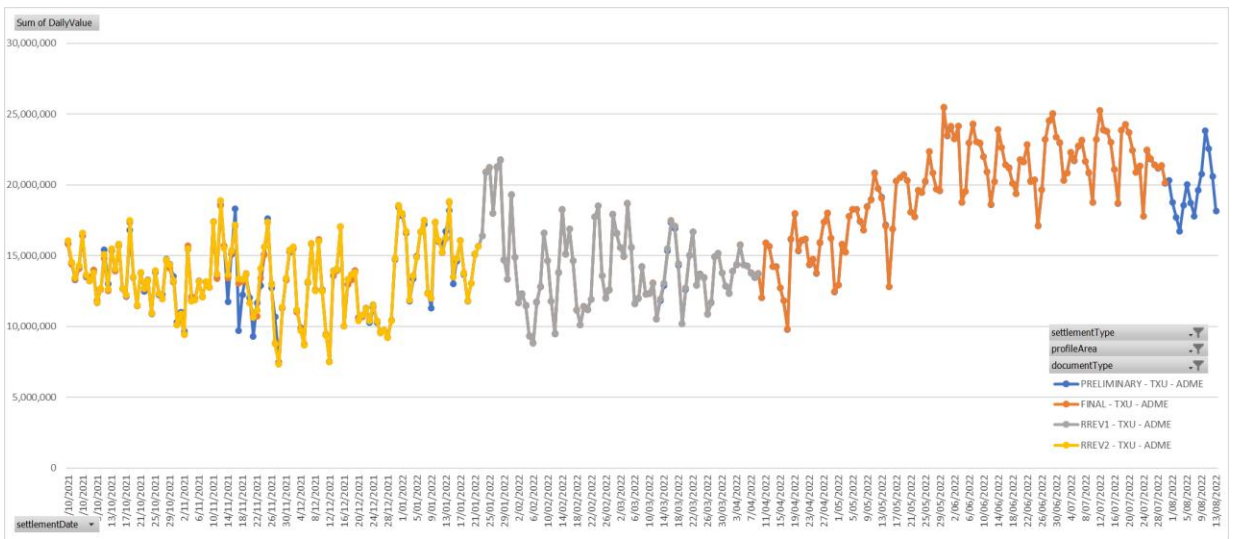


Figure 7 ADME by settlement data type – DNSP 1 Name]

## Version Release History

Version	Effective Date	Summary of Changes
<a href="#">1.0</a>	<a href="#">1 March 2023</a>	<a href="#">First Issue</a>