

Call for Expressions of Interest for Members:

AEMO's Consumer and Community Reference Group

As part of our continued commitment to engage our stakeholders and deliver better energy outcomes for consumers and the community, AEMO is establishing a new Consumer and Community Reference Group (CCRG) and is **currently inviting expressions of interest (EOIs) to join its membership**.

Consumer and Community Reference Group

AEMO's Consumer and Community Reference Group represents an evolution of its Advisory Council on Social Licence. The CCRG is envisioned to be a cohort of respected consumer and community advocates that AEMO can engage as needed for input and advice on key topics related to its work and the energy transition.

As consultation opportunities arise, members will be invited to register their interest to participate based on their areas of expertise, interest and capacity. AEMO will select members to participate in each consultation to ensure an appropriate range of voices are represented. Accordingly, AEMO may not involve all members for all consultations, with a focus on supporting relevant, targeted and meaningful consultation where it delivers most value for all parties. The CCRG's views will inform AEMO's work on an advisory basis. AEMO will consider and provide feedback on the CCRG's input, insights, advice and recommendations, and will be transparent in how member input will influence AEMO's decision-making.

The group will also complement work being led by other key AEMO consultation groups (such as the ISP Consumer Panel) by providing additional, diverse voices and context where needed on specific agreed items.

As part of its establishment, AEMO is currently seeking Expressions of Interest (EOI) from relevant consumer and community organisation representatives and respected advocates to join the CCRG. Applications are open from 9 am, Monday 29 July 2024 until 5pm Friday 16 August 2024 AEST, and more information can be found [on AEMO's website](#). For any queries, please contact [AEMO Stakeholder Relations](#).

Selection criteria

AEMO is seeking expressions of interest from applicants who possess the experience, capabilities and capacity to collectively represent the perspectives and interests of a diverse range of energy consumers, including residential and business customers, Aboriginal and Torres Strait Islander peoples, regional communities, and culturally diverse communities.

Individual members are not expected to represent all energy consumers. Successful applicants will be selected and appointed based on their individual capacity and expertise, not as a representative for any organisation they may work for or otherwise represent.

Members will be selected based on relevant qualifications and/or equivalent experience as well as the following criteria:



1. Demonstrated understanding of / expertise in:
 - a. Australia's energy sector such as different forms of energy markets (e.g., electricity and gas), energy production (e.g., renewables, consumer energy resources) as well as different parts of energy transmission and distribution systems (e.g., generation, transmission, distribution, storage, retail and energy services).
2. As a collective CCRG, representation and/or expertise in:
 - a. Representation from across AEMO's markets and systems operating areas, including the National Electricity Market (NEM), Western Australian Wholesale Electricity Market (WEM) and east coast gas markets. This also includes representation on behalf of metropolitan, rural and regional communities.
 - b. Representation of or expertise in the long-term interests of one or more cohorts of energy consumers and communities with respect to:
 - i. The experiences, opportunities and challenges affecting energy consumers, including residential energy consumers (including low-income and vulnerable households), small businesses, commercial and industrial businesses.
 - ii. The experiences, opportunities and challenges affecting agricultural groups, regional landholders and communities; with respect to energy and new infrastructure development.
 - iii. The experiences, opportunities and challenges affecting Aboriginal and Torres Strait Islander peoples with respect to energy and new infrastructure development.
 - iv. Broader environmental, social, cultural and economic considerations, opportunities and challenges presented by the energy transition.
3. Demonstrated experience and track record of constructive collaboration, especially:
 - a. Strong, consistent engagement and collaboration with AEMO or other market bodies, government, technical experts and other stakeholders,
 - b. Ability to work collaboratively with other CCRG Members, and
 - c. Timely delivery of high-quality advice including verbal and written reports.

In addition to the above selection criteria, please also provide a list of the potential topics you would be most interested in engaging with AEMO on, why, and your experience or expertise with respect to these.

Terms of Reference

The Terms of Reference for the Consumer and Community Reference Group has been published with this call for expressions of interest and may be found [on AEMO's website](#).

Deadline for receipt of expressions of interest

Expressions of interest close at 5pm Friday 16 August 2024 AEST. Please email expressions of interest to StakeholderRelations@aemo.com.au. AEMO will aim to inform applicants of the outcome from mid-September 2024.

By submitting a proposal you are deemed to accept the expression of interest terms.

Contents of expression of interest

In submitting an expression of interest, applicants are requested to provide:

- Full name
- Address, phone number and email
- Trading and business name (if applicable)
- ACN or ABN (if applicable)
- Response to selection criteria
- Engagement topics of interest
- Current CV/resume
- Details of two referees
- Outline any actual, potential, or perceived conflicts of interest with undertaking this role.

Other matters

This call for expressions of interest has no contractual, promissory, or restitutionary effect, and does not create any other rights, in relation to proceeding with the expression of interest process or the appointment of an applicant. AEMO may change the call for expressions of interest including any requirements outlined in it by issuing an addendum.

AEMO and its representatives will not be responsible for, and no recipient is entitled to be reimbursed for, any expense, liability or loss incurred in the preparation and submission of an expression of interest, including, without limitation, for any costs incurred in attending meetings with AEMO.

Contact

Any enquiries regarding the Consumer and Community Reference Group or the expression of interest process can be directed to Kerri Major at StakeholderRelations@aemo.com.au.