

AGENDA – Draft (Version 2)

MEETING: Control Room Operations Working Group (CROWG)
DATE: Thursday, 18 April 2024
TIME: 09.30am – 12.30pm (AEST/QLD time)
LOCATION: MS Teams Meeting, QLD Meeting “Hub”

**TELECONFERENCE
 DETAILS:**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Join the meeting now](#)

Meeting ID: 449 025 805 38

Passcode: vnEv7z

Dial-in by phone

[+61 2 8318 0090,,765502189#](tel:+61283180090765502189) Australia, Sydney

[Find a local number](#)

Phone conference ID: 765 502 189#

Join on a video conferencing device

Tenant key: aemo-au@m.webex.com

Video ID: 137 075 268 6

ATTENDEES:

Name	Company / Department
Mario Rositano	AEMO (Chair)
Alexis Bowman	AEMO
TBA	

APOLOGIES:

Name	Company / Department
TBA	

1. Welcome and Introduction

- 1.1. Roll Call via MS Teams
- 1.2. Purpose and objectives of today’s CROWG meeting
- 1.3. Introduce any new members/guests

2. Minutes/ Actions

- 2.1. Previous meeting minutes, etc.
- 2.2. Updates to actions register

3. CROWG Meeting Administration

- 3.1. Rotating the CROWG “Chairing” role.
- 3.2. CROWG on the AEMO website - Forums and Working Groups
- 3.3. CROWG mailbox reminder
- 3.4. Face to face meetings
 - What’s next for the rest of the year?

4. Power System – Recent Events and What’s on the Horizon

- 4.1. Update from members – insights, observations, etc.
- 4.2. Multiple Events – 13/2/2024 in Victoria (https://aemo.com.au/-/media/files/electricity/nem/market_notices_and_events/power_system_incident_report_s/2024/preliminary-report---loss-of-moorabool---sydenham-500-kv-lines-on-13-feb-2024.pdf?la=en)
- 4.3. Winter challenges – what does this mean for members?

5. Presentations, addresses and suggested viewing material

- 5.1. Airport Utilities
 - Simon Elliot – Energy Manager Brisbane Airport
- 5.2. Squadron Energy Overview
 - Mark Thorsby – Squadron Energy
- 5.3. WA Power System
 - Warren Mumme - Western Power Senior Network Controller WA Representatives
(to be presented at next meeting)
- 5.4. Other - TBA

6. Cyber Phone communications

- 6.1. A discussion on possible cyber communications in control rooms.

7. Workplace Health, Safety and Environment in Power System Operations

- 7.1. Discussion on how WHSE applies to the Power System.

8. Training

- 8.1. Update of Power System Operator Training Framework (PSOT) - Dan Lavis (AEMO)
- 8.2. NEM Operations Academy Program 2024 overview - Dan Lavis (AEMO)
- 8.3. Restart training - Dan Lavis (AEMO)

9. Shift Work

- 9.1. Update from members
- 9.2. Expectations of recent shift workers
- 9.3. Other business

10. Communications

- 10.1. Update – Darren Spoor (AEMO)

11. Electricity Industry Terminology and Phraseology

- 11.1. System Restart Document Update
- 11.2. Emergency and Time Critical Document Update
- 11.3. What's next?

12. Control Room Technology and Ergonomics

- 12.1. What are the latest upgrades, ideas, proposals, projects, etc. What currently works and what issues have been experienced.
- 12.2. Headphones, phones, recordings, etc. What is best practice in the NEM?

13. Other Business

- 13.1. Feedback/survey
- 13.2. Frequency of meetings. What should the CROWG aim for?
- 13.3. VDS Update

14. Next Meeting...

Meeting Forward Plan

Date	Host	Location
18 th April 2024	AEMO	MS TEAMS conference, QLD Meeting "Hub".
20 th August 2024	TBA	TBA
8 th November2024	TBA	TBA