

AGENDA - Draft

MEETING: Control Room Operations Working Group (CROWG)
DATE: Tuesday, 14 November 2023
TIME: 09.00am – 12.00pm (AEST/QLD time)
LOCATION: MS Teams Meeting, QLD Meeting “Hub”
TELECONFERENCE DETAILS:

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 457 426 691 055

Passcode: z5bmft

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Join with a video conferencing device

aemo-au@m.webex.com

Video Conference ID: 134 421 324 0

[Alternate VTC instructions](#)

Or call in (audio only)

[+61 2 8318 0090,,166846442#](#) Australia, Sydney

Phone Conference ID: 166 846 442#

[Find a local number](#) | [Reset PIN](#)

ATTENDEES:

Name	Company / Department
Mario Rositano	AEMO (Chair)
Alexis Bowman	AEMO
TBA	

APOLOGIES:

Name	Company / Department
TBA	



1. Welcome and Introduction

- 1.1. Roll Call via MS Teams
- 1.2. Purpose and objectives of today's CROWG meeting
- 1.3. Introduce any new members/guests

2. Minutes/ Actions

- 2.1. Previous meeting minutes, etc.
- 2.2. Updates to actions register

3. CROWG Meeting Administration

- 3.1. Rotating the CROWG "Chairing" role.
- 3.2. CROWG on the AEMO website - Forums and Working Groups
- 3.3. CROWG mailbox reminder
- 3.4. Face to face meetings – what do we think?

4. Power System – Recent Events and What's on the Horizon

- 4.1. Update from members – insights, observations, etc.
- 4.2. Low load records across the NEM – what does this mean for members?
- 4.3. Bushfires – how are we looking this summer?

5. Presentations, addresses and suggested viewing material

- 5.1. PMU's in the NEM
James Guest – AEMO, Senior Engineer Operations
- 5.2. WA Power System
Warren Mumme - Western Power Senior Network Controller WA Representatives
(to be presented at next meeting)
- 5.3. Other - TBA

6. Phone pre-recorded messaging

- 6.1. Update to last meetings discussion on disabling the telephone pre-recorded messaging and beeping when calling control room to control room. Update from Colin Sharp.

7. Outage Coordination (TNSP's, DNSP's, Generators)

- 7.1. What are the current and emerging challenges in the outage coordination space. For example, it seems there's never a "right" time or "opportunity" to take out major lines for maintenance/other works.
- 7.2. TNSP to discuss how they are improving their outage coordination across state lines / interaction with other TNSPs

8. Workplace Health, Safety and Environment in Power System Operations

- 8.1. Discussion on how WHSE applies to the Power System.

9. Training

- 9.1. Update of Power System Operator Training Framework (PSOT) - Dan Lavis (AEMO)

9.2. NEM Operations Academy program overview - Dan Lavis (AEMO)

9.3. Restart training - Dan Lavis (AEMO)

10. Shift Work

10.1. Update from members

10.2. Reminder of the effects both mentally and physically of shift work on control room staff
(PS: it's Movember!)

10.3. Other business

11. Communications

11.1. Seeking clarification on how we define reliable and resilient telephone connections –
Darren Spoor (AEMO)

12. Electricity Industry Terminology and Phraseology

12.1. System Restart Document Update

12.2. Emergency and Time Critical Document Update

12.3. What's next?

13. Control Room Technology and Ergonomics

13.1. What are the latest upgrades, ideas, proposals, projects, etc. What currently works and
what issues have been experienced.

13.2. Headphones, phones, recordings, etc. What is best practice in the NEM?

14. Other Business

14.1. Feedback/survey

14.2. Frequency of meetings. Should the CROWG be scaled back to 2 meetings a year?

14.3. VDS Update

15. Next Meeting...

Meeting Forward Plan

Date	Host	Location
2024	TBA	TBA