

# NEM Reform Electricity Wholesale Consultative Forum (EWCF)



Meeting #13  
20 February 2024



# 1. Welcome

We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture.

**We pay respect to their Elders past, present and emerging.**

# Agenda

#	Time	Topic	Presenter(s)
1	1:00-1:05pm	<b>Welcome</b>	Chris Muffett
2	1:05-1:10pm	<b>Actions &amp; Feedback from Previous Meeting</b>	Chris Muffett
3	1:10-1:20pm	<b>NEM Reform Forward View</b>	Chris Muffett
4	1:20-1:40pm	<b>In-flight Reform Update</b> <ul style="list-style-type: none"> <li>• Integrated Energy Storage System (IESS)</li> <li>• Frequency Performance Payments (FPP)</li> <li>• Project Energy Connect Market Integration (PEC – MI)</li> </ul>	<ul style="list-style-type: none"> <li>• Emily Brodie / Carla Ziser</li> <li>• Oliver Derum</li> <li>• Nicole Nsair</li> </ul>
5	1:40-1:55pm	<b>Consultation Update</b> <ul style="list-style-type: none"> <li>• Consultation on updates to the Reserve Level Declaration Guidelines</li> </ul>	<ul style="list-style-type: none"> <li>• Petar Pantic / Ned Western / Rob Selbie / Andrew Akman</li> </ul>
6	1:55-2:05pm	<b>Procedures Consultation Roadmap</b>	Nicole Nsair
7	2:05-2:15pm	<b>NEM Wholesale Issues &amp; Changes</b> <ul style="list-style-type: none"> <li>• ICF 001 – Reducing the notification period for Default Contribution Factors</li> <li>• ICF 002 – Time taken for dispatch targets to be made available to participants</li> </ul>	Oliver Derum
8	2:15-2:25pm	<b>Other Reforms</b> <ul style="list-style-type: none"> <li>• IDAM, IDX &amp; PC</li> <li>• SCADA Lite</li> </ul>	Paul Johnson
9	2:25-2:45pm	<b>Stakeholder Sentiment Survey – Results</b>	Monica Morona
10	N/A	<b>For noting</b> <ul style="list-style-type: none"> <li>• Upcoming Engagements</li> <li>• Consultations</li> </ul>	N/A
11	2:45-3:00pm	<b>General Questions and Other Business</b>	Chris Muffett

## Appendix A:

Competition law meeting protocol and AEMO forum expectations

*"Please note that this meeting will be recorded by AEMO and may be accessed and used by AEMO for the purpose of compiling minutes. By attending the meeting, you consent to AEMO recording the meeting and using the record for this purpose. No other recording of the meeting is permitted"*

## 2. Actions & Feedback from Previous Meeting

# Actions & Feedback from Previous Meeting

(Item = Meeting # – Agenda # – Reference)

Item	Topic	Action	Responsible	Notes
12.3.0.1	Publication of Actual Demand for Retailer Reliability Obligation (RRO)	AEMO to confirm wording within the Operational demand data link page.	AEMO	Closed
12.4.3.1	Enhancing Information in MT PASA	AEMO to consider if generator recall information processes are still necessary.	AEMO	Closed
12.6.1.1	Integrated Energy Storage System (IESS)	AEMO to consider standing up another IRP Q&A session.	AEMO	Closed Scheduled for 20/02
11.3.0.1	Frequency Performance Payments (FPP)	AEMO to contact Ron Logan in relation to the delay in issuing dispatch instruction and commencement time of the calculation.	AEMO	Closed Email clarification provided

The latest meeting minutes and materials are available on the [NEM Reform Electricity Wholesale Consultative Forum](#) webpage.

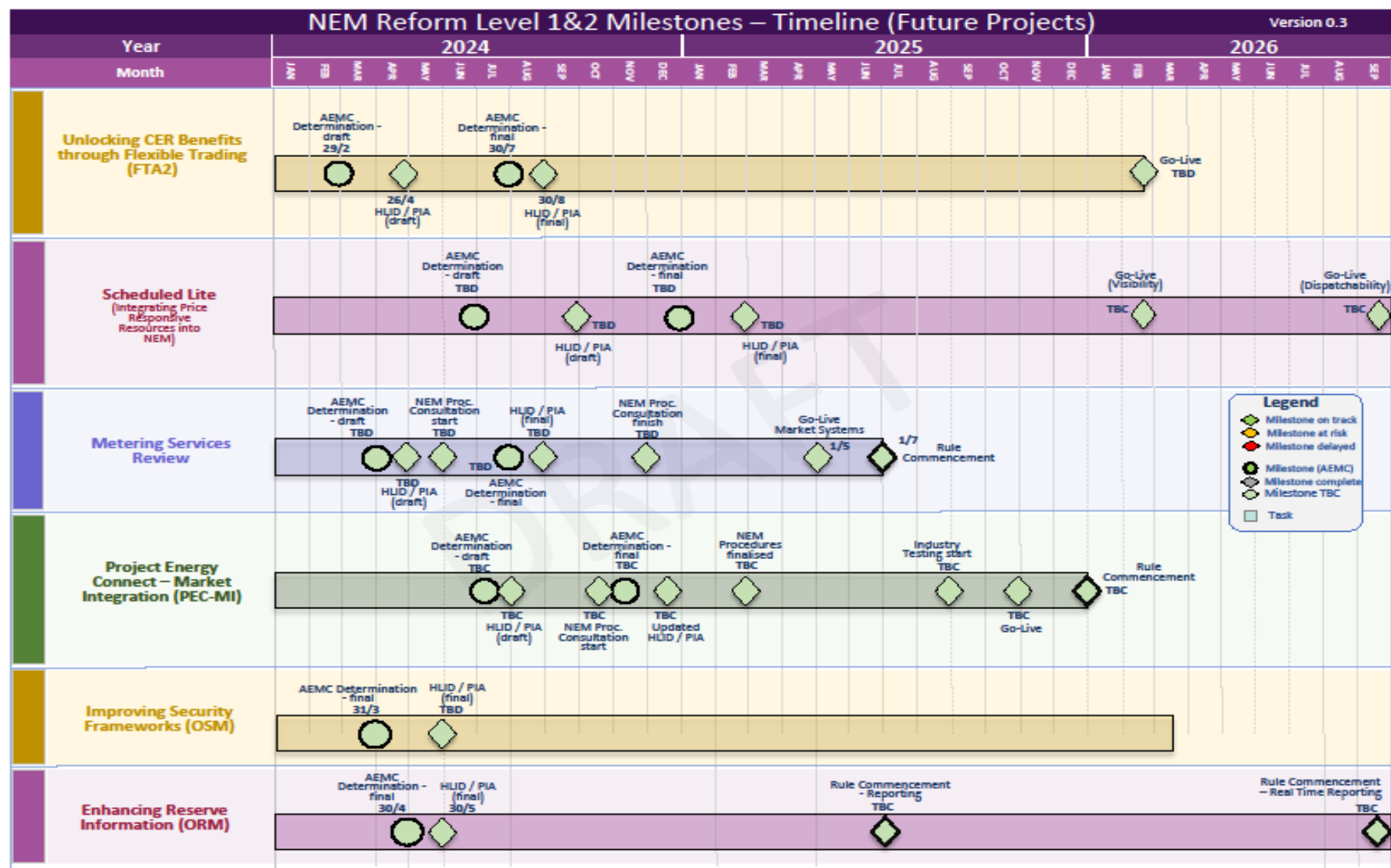
# 3. NEM Reform Forward View

# Upcoming initiatives – incorporation into NEM Reform Program

- Regulatory program / Roadmap highlights a number of upcoming draft and final Rule determinations.
- Post issue of initiative Draft Determination AEMO will provide industry with initial views on implementation approach and impact.
  - This is subject to sufficient policy direction contained in draft determination
  - As determination delivery dates are confirmed, scheduled timeframes for HLID/ PIA timeframes will be assessed
- Aims:
  - Improve visibility and increased participant planning timeframe
  - Provide initial view of anticipated implementation timings and contention in lead up to final Determination
  - Provide participants opportunity to respond in AEMC process to any proposed implementation timeframes
- Information to be included (based on Draft Determination):
  - Key proposed Implementation dates
  - Impacts to Market Systems, systems interactions, Procedures at level of H/M/L and Heatmap
  - Participant Impacts (Who, H/M/L ) to extent known
  - Potential Industry Test approach
  - High Level Implementation and Delivery Schedule (unconstrained)
  - Assessment of Congestion and Contention based on programme assessment
  - Go-Live date recommendation:
- Information will be reviewed based on Final Determination
  - There remains a high potential for changes to occur from the Draft to the Final Determination which will impact the initial information provided by AEMO
  - Implementation milestones confirmed to form baseline delivery plans for project establishment and industry engagement
  - Where initial assessment not performed based on Draft Determination, AEMO will provide HLID/PIA as first deliverable in the implementation process



# Upcoming Initiatives



# 4. In-flight Reform Update

# Integrated Energy Storage System (IESS)

Emily Brodie / Carla Ziser

# IESS industry readiness is underway

- ~6 weeks until market trial
- < 4 months until go-live



## INDICATIVE INDUSTRY PREPARATIONS

- Individual development and testing
- Where applicable, prepare for industry testing and market trial
- BESS participants to work with their bidding system vendor and AEMO to establish cutover timing to BDU operations

# I ESS key milestones 2024

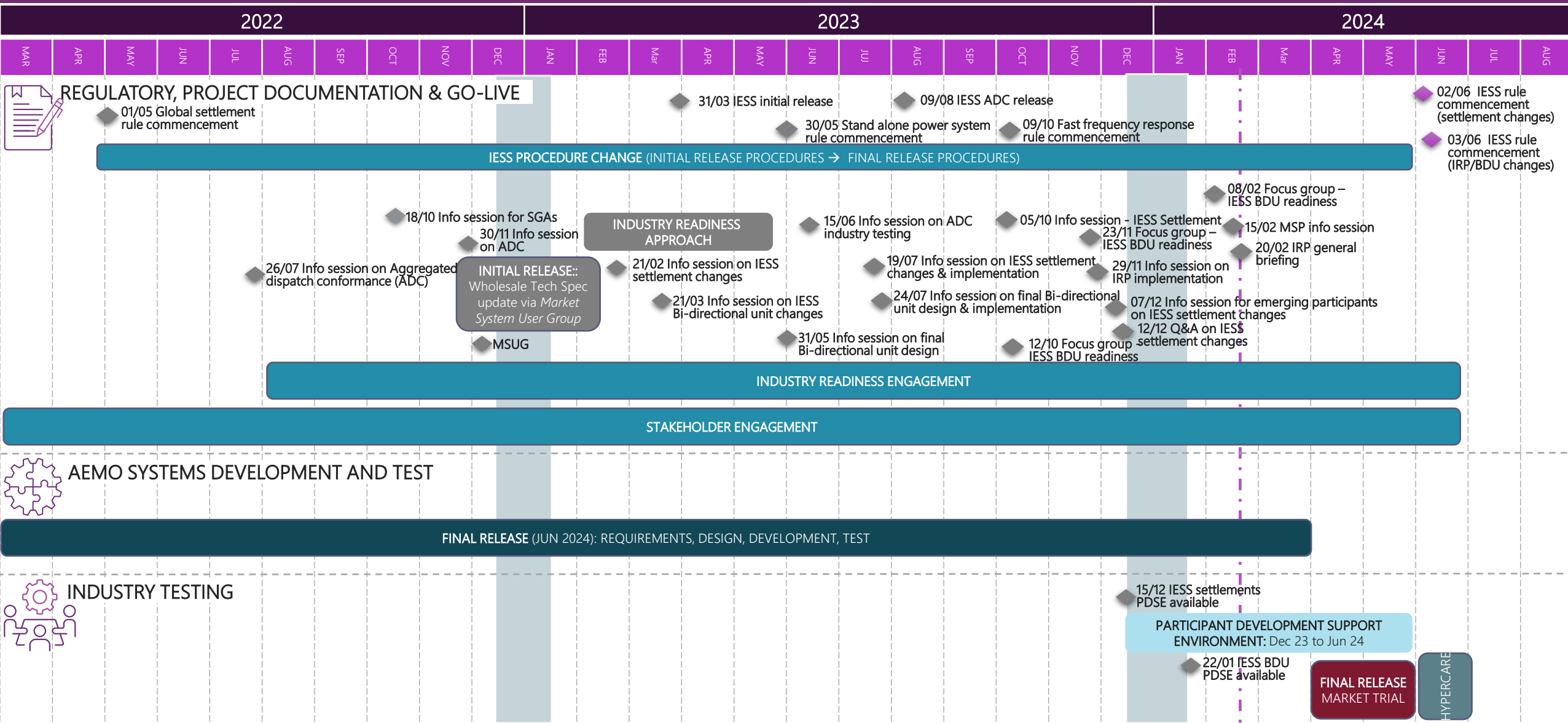
**\*\*Detailed information and dates are in the IESS release schedule\*\***

MONTH	ACTIVITY
JAN 2024	<ul style="list-style-type: none"> <li>✓ Publish draft market trial plan</li> <li>✓ Publish final transition plans – BDU, IRP, NCC</li> <li>✓ PDSE ready for BDU bidding &amp; dispatch</li> </ul>
FEB 2024	<ul style="list-style-type: none"> <li>✓ Publish final market trial plan</li> <li>• Publish draft Industry go-live plan</li> </ul>
MAR 2024	<ul style="list-style-type: none"> <li>• EMMS data model released to pre-production</li> <li>• Initiative readiness checkpoint</li> </ul>
APR 2024	<ul style="list-style-type: none"> <li>• IESS <b>market trial</b> period starts</li> <li>• EMMS data model released to production</li> <li>• Final tech specs available</li> <li>• Publish final Industry go-live plan</li> </ul>
MAY 2024	<ul style="list-style-type: none"> <li>• <b>Go-live checkpoint</b></li> </ul>
JUN 2024	<p><b>I ESS rule commencements:</b></p> <ul style="list-style-type: none"> <li>• Sun 02 Jun: IESS settlements commences</li> <li>• Mon 03 Jun: BDU bidding &amp; dispatch commences</li> </ul> <ul style="list-style-type: none"> <li>• Hypercare</li> </ul>

## Other activities throughout Q1 & Q2 2024 include:

- Completing remaining minor/administrative procedure consultations
- Stakeholder engagement
  - NEM Reform forums
  - Information sessions
  - Q&A sessions
  - 1to1 discussions as necessary

# IESS – Indicative Industry Timeline



- IESS Confirmed
- IESS Indicative
- Concurrent initiatives
- Completed activities
- Summer holiday periods: Avoid industry IESS activities where possible
- Market trial (in pre-production): Starts 02 Apr 2024

# Frequency Performance Payments (FPP)

Oliver Derum

# 2024 – *The critical year for FPP delivery*

**Upcoming webinar – 23 February 10:30am to 12:00pm AEDT.**

The webinar will provide:

- An overview the FPP reform and calculation process
- Details of the remaining phases of the reform implementation process
- An extended opportunity to ask AEMO experts about the FPP reform.

AEMO will not provide any new information to the webinar, it is intended for stakeholders with limited previous exposure to the FPP reform process.

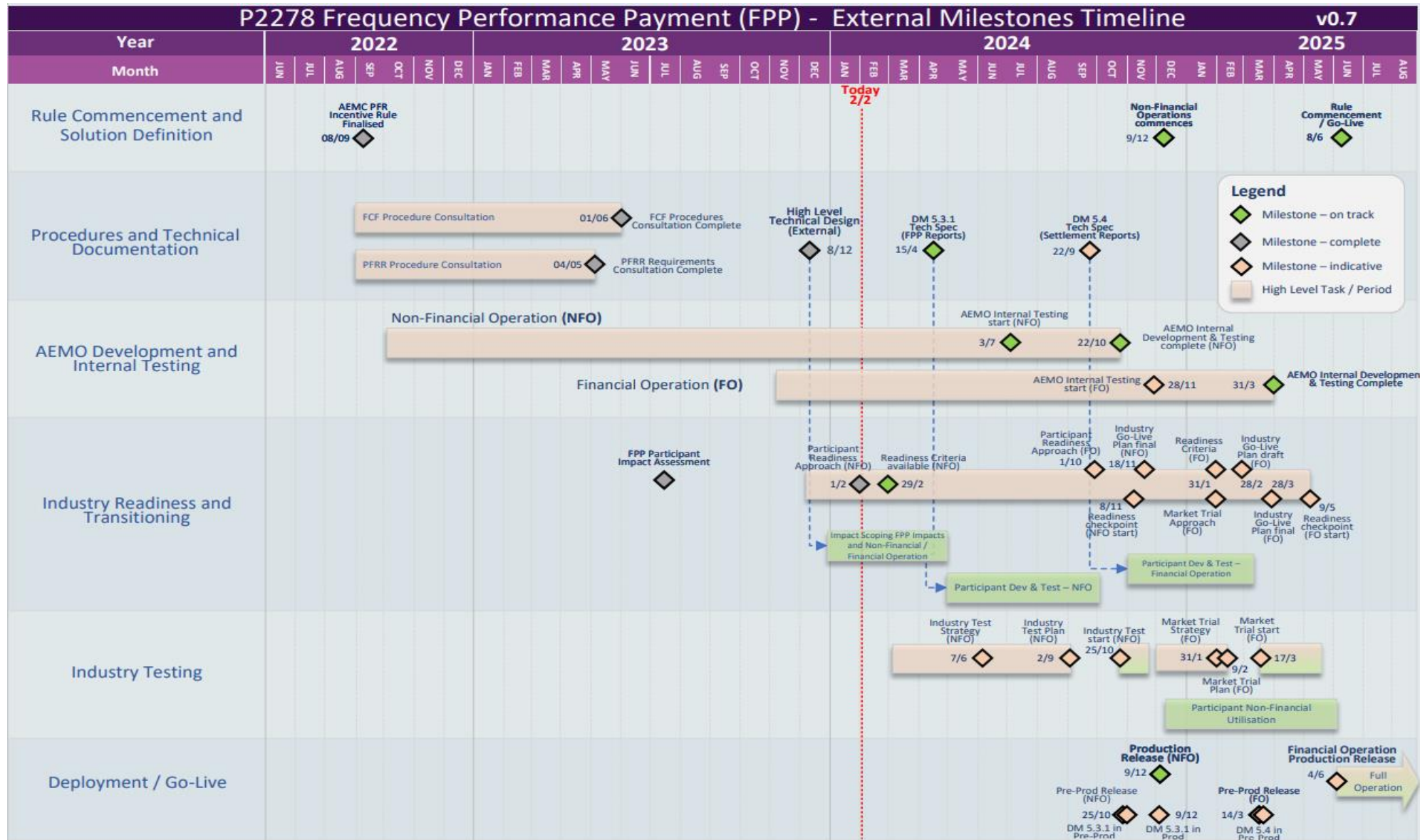
New video explainers and an in-depth Frequently Asked Questions document will be published ahead of the webinar.

**Reminder: High level technical data design published 9 Dec '23**

Available at: <https://aemo.com.au/initiatives/major-programs/frequency-performance-payments-project>



# FPP development and testing timeline



# Project Energy Connect Market Integration (PEC – MI)



Nicole Nsair

# PEC Market Integration Directions Paper Consultation

Consultation Activity	Indicative Date	Status
Directions Paper published	1 November 2023	Completed
PEC-MI Information Session	Tuesday 14 November 2023	Completed
Submissions closed	Friday 1 December 2023	Completed
Final Report published	Friday 9 February 2024	Completed
AEMO's Rule Change Proposal submitted	Friday 1 March 2024	<i>Under review</i>
PEC-MI Information Session	Thursday 14 February 2024	Completed

## Consultation page

<https://www.aemo.com.au/consultations/current-and-closed-consultations/project-energy-connect-market-integration-paper>

# Journey from approach to change

## Current process

- Designed to manage negative settlement residues as a limited and abnormal part of dispatch
- Allocates negative settlements residues to the importing TNSP in accordance with NER 3.6.5(a) principles for the distribution of settlements residue
- AEMO notionally allocates all settlements residues calculated for a directional Interconnector to the TNSP responsible for the directional interconnector in the importing region
- Allocate negative IRSR for distribution on each directional regulated interconnector for the SRA

## Reason for change

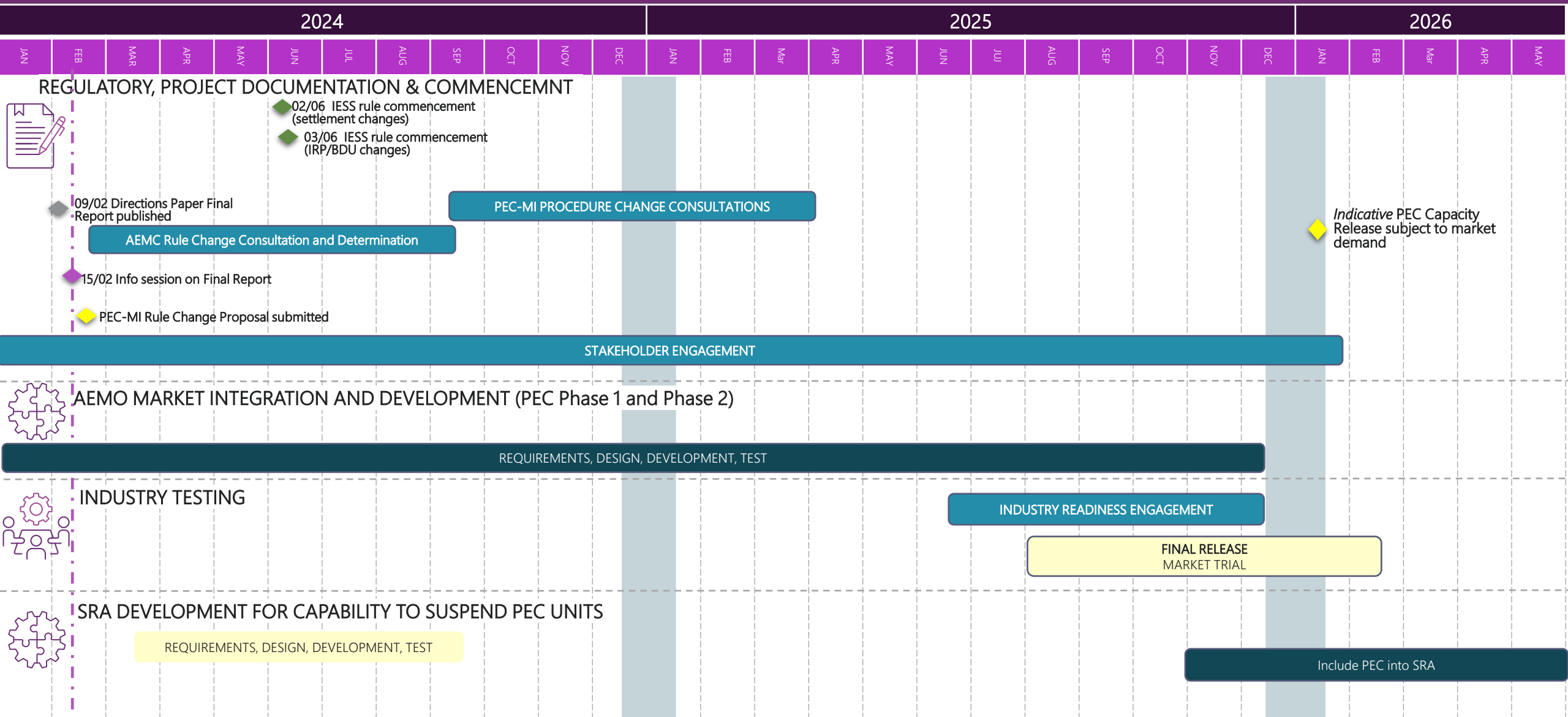
- Current process would see AEMO constraining interconnectors to reduce accumulation of counter price flows and expected negative settlement residue.
  - interconnectors become underutilised and consumer benefits reduced.
- If AEMO does not constrain the interconnectors, more settlement residues are created and distributed through the TNSPs
  - results in (unfair) significant wealth transfer between customers in the different NEM regions.
- PEC has implications for the settlement residue auction (SRA).
  - Uncertainty changes the value of the units available for the SRA.
  - Financial benefits from SRA and to customers is uncertain.

## Integrate PEC Stage 2 in AEMO systems

- Use the interconnector dispatch integration model
- Revise existing automated Negative Residue Management constraints
  - Limit the application of interconnector clamping, to when aggregate loop IRSR is negative. This would limit the extent interconnector clamping is a driver of dispatch outcomes.
- Reallocate negative IRSR when settlement, in aggregate, is in surplus across the three interconnectors for each trading interval.
- Negative IRSRs reallocated are payable by the importing TNSP
- Include PEC in the SRA
- Post implementation, continue to monitor value of units available for SRA

# PEC-MI – Indicative Industry Timeline

As of 15/2



- PEC-MI Confirmed
- PEC-MI Indicative
- Concurrent initiatives
- Completed activities
- Summer holiday periods

# 2023-26 Plan on a Page

<b>Deliverable</b>	<b><i>Indicative</i> Timeline</b>
AEMO Directions Paper Consultation	Final Report 9 February 2024
AEMO Rule Change Proposal to AEMC	9 February 2024
AEMC Rule Change Consultation	Q1 2024 – Q4 2024
AEMO Procedure change consultations	Q4 2024 – Q2 2025
AEMO System changes	Q2 2025 – Q4 2025
PEC Market Integration implementation	Commencing Q1 2026

**2024 will focus on  
AEMC Rule Change and  
AEMO Procedure changes**

# 5. Consultation Update

# Consultation on updates to the Reserve Level Declaration Guidelines

Petar Pantic / Ned Western / Rob Selbie / Andrew  
Akman



# Consultation overview

- New consultation on updates to the Reserve Level Declaration Guidelines.
- Consultation paper published on 20 February 2024 with the following proposed updates:
  - i. Minor terminology updates for consistency and accuracy.
  - ii. Replacement of underlying model used to calculate the Forecast Uncertainty Measure (FUM).
  - iii. Inclusion of a new singular model input variable when calculating the FUM.



## RESERVE LEVEL DECLARATION GUIDELINES

PREPARED BY: AEMO Operations  
DOCUMENT REF: RLDG-V2.1-FINAL  
VERSION: 2.1  
EFFECTIVE DATE: 12 December 2018  
STATUS: FINAL

Approved for distribution and use by:  
APPROVED BY: Damien Sanford  
TITLE: EGM Operations

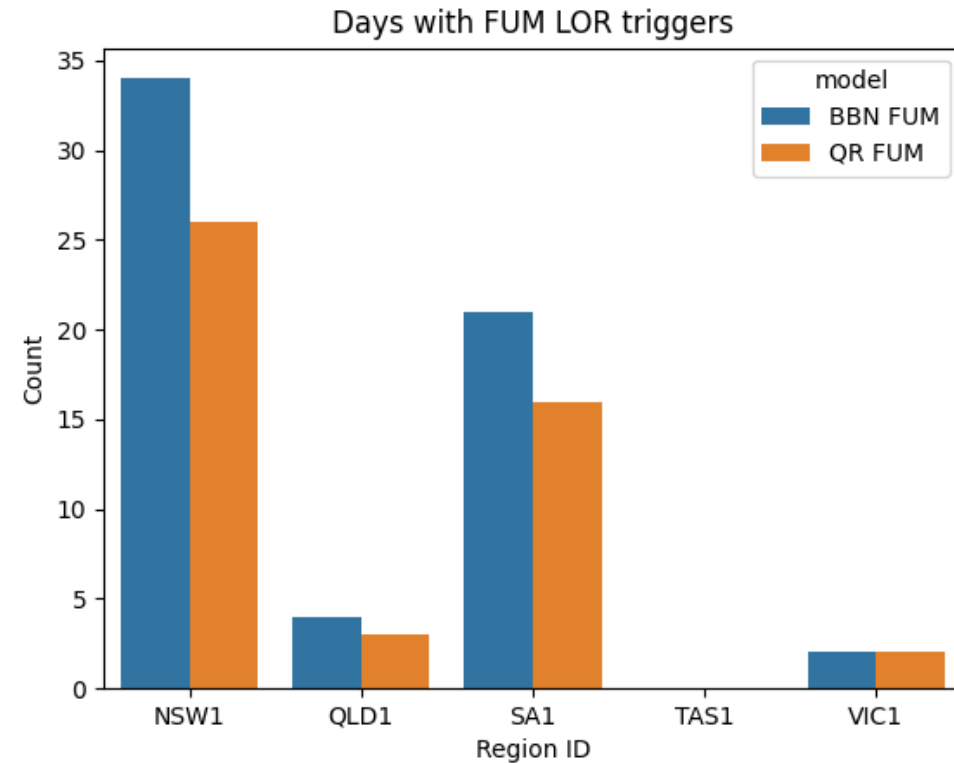
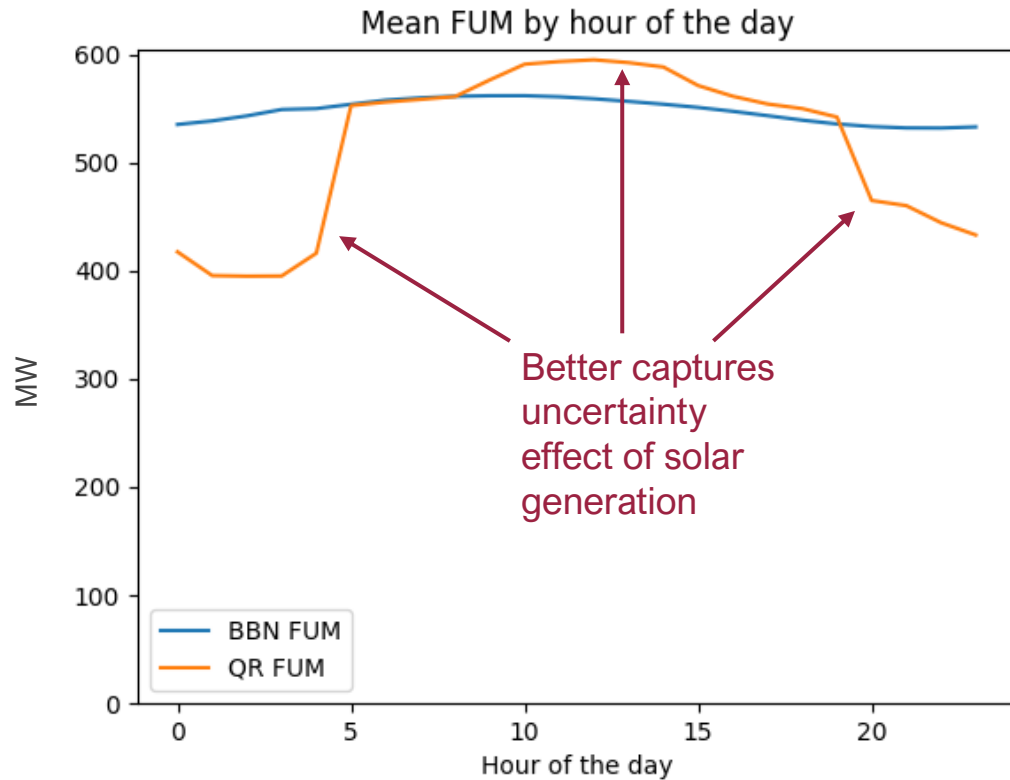
DATE: 10 / 12 / 2018

# Overview of proposed key updates

To improve resiliency and reduce operational risks related to externally provided software applications, AEMO is proposing to:

1. Replace the underlying model used to calculate the FUM
  - Replacing the current Bayesian Belief Network (BBN) model with an alternate in-house Machine Learning (ML) solution using quantile regression (QR).
  
2. Include a single input variable to the (new) QR FUM model.
  - Including ‘time-of-day’ to better capture the uncertainty effects of solar generation.
  - This does not materially change the calculated FUM compared to the FUM produced by the BBN model.
  - The resulting LOR levels being determined are reasonably similar as those determined by the BBN model

# Comparison of BBN and QR model



- Graphs reflecting 2023 data.
- QR model trained using the same data set as the BBN model with the new input variable, dating back to 2012.

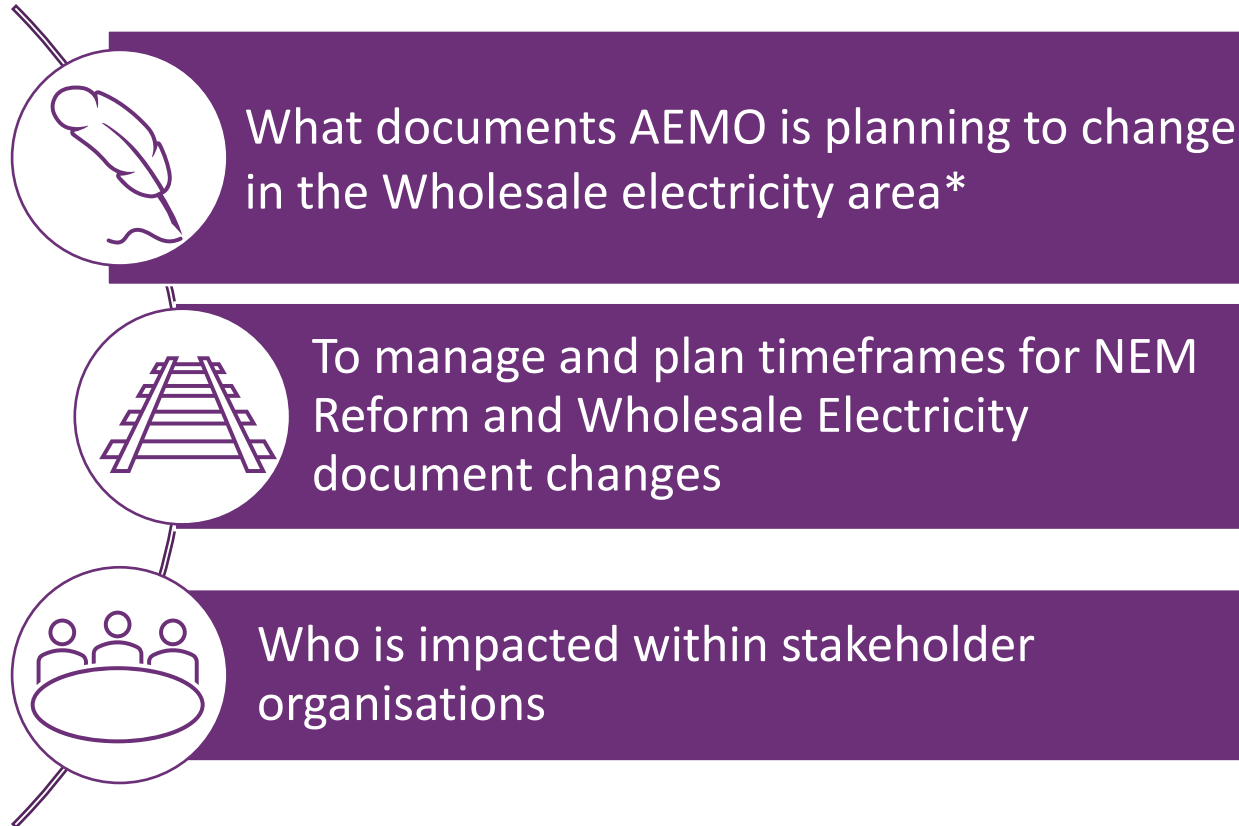
# Consultation information

- As required by NER 4.8.4(e), AEMO is consulting on changes to the Guidelines.
- AEMO has elected to undertake an expedited consultation procedure under NER 8.9.3.
  - **Note:** *this consultation is separate to the consultation on Guidelines that is planned to occur later this year as part of the ST PASA Replacement project.*
- If you consider that AEMO should follow the standard consultation procedure (rather than expedited), please email [operationsstakeholders@aemo.com.au](mailto:operationsstakeholders@aemo.com.au) with your reasons why you do not consider this a non-material proposal by 5pm (AEDT) 5 March 2024 (NER 8.9.3(b)).
- If you have any feedback on the proposed updated Guidelines, please send your feedback to the same email address above by 5pm (AEDT) 19 March 2024.
- Consultation webpage and associated documentation can be found on [AEMO's website](#).

Deliverable	Indicative Timeline
Consultation opens / Draft report published	20 February 2024
Procedure change request deadline	5 March 2024 (min. 10 business days)
Submissions due on draft report	19 March 2024 (min. 20 business days)
Final report published	2 May 2024 (max. 50 business days)
Updated guidelines effective date	22 May 2024

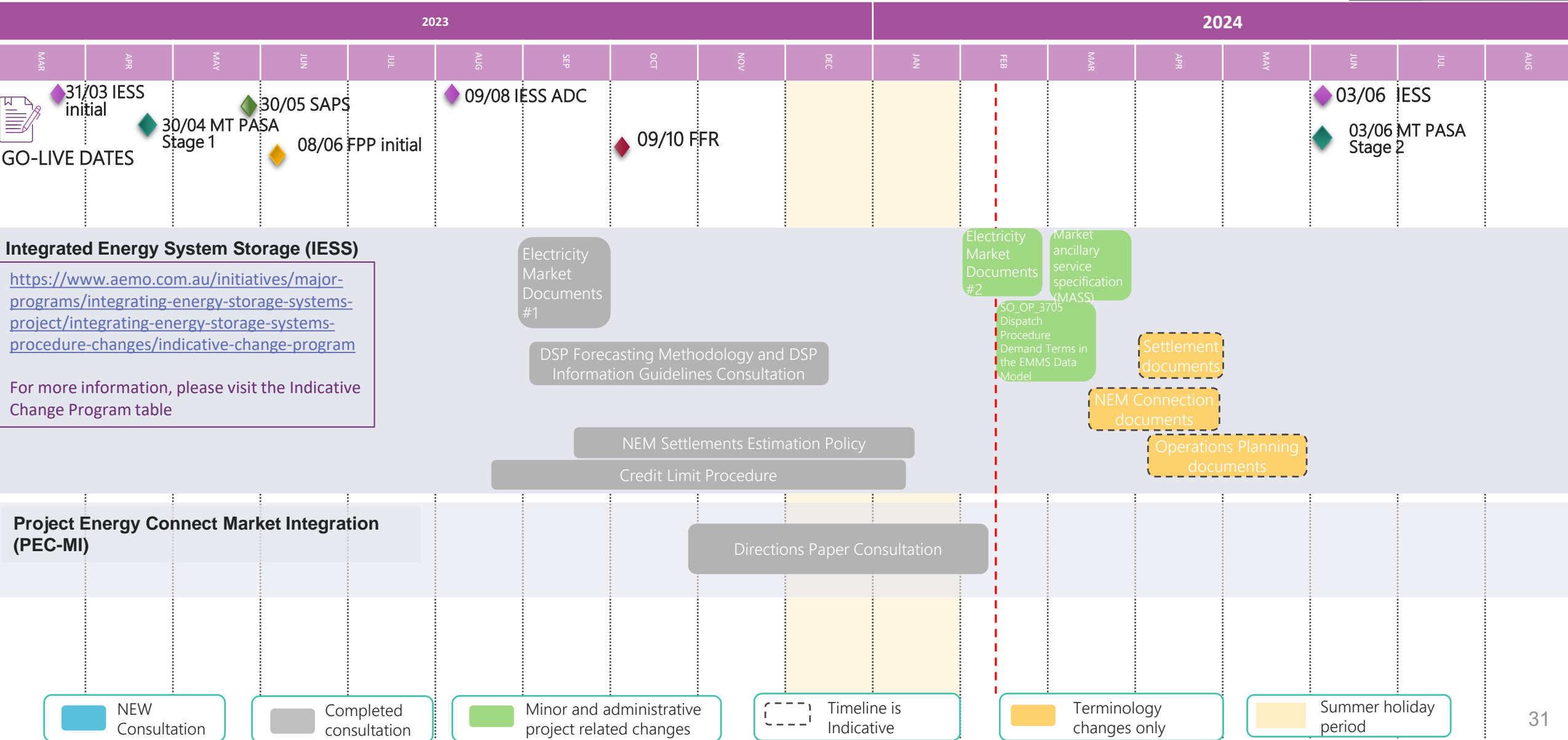
# 6. Procedures Consultation Roadmap

# Procedures Consultation Roadmap



\*Retail procedure changes are discussed through the Electricity Retail Consultative Forum (ERCF)

# Reform Indicative Consultation Timelines

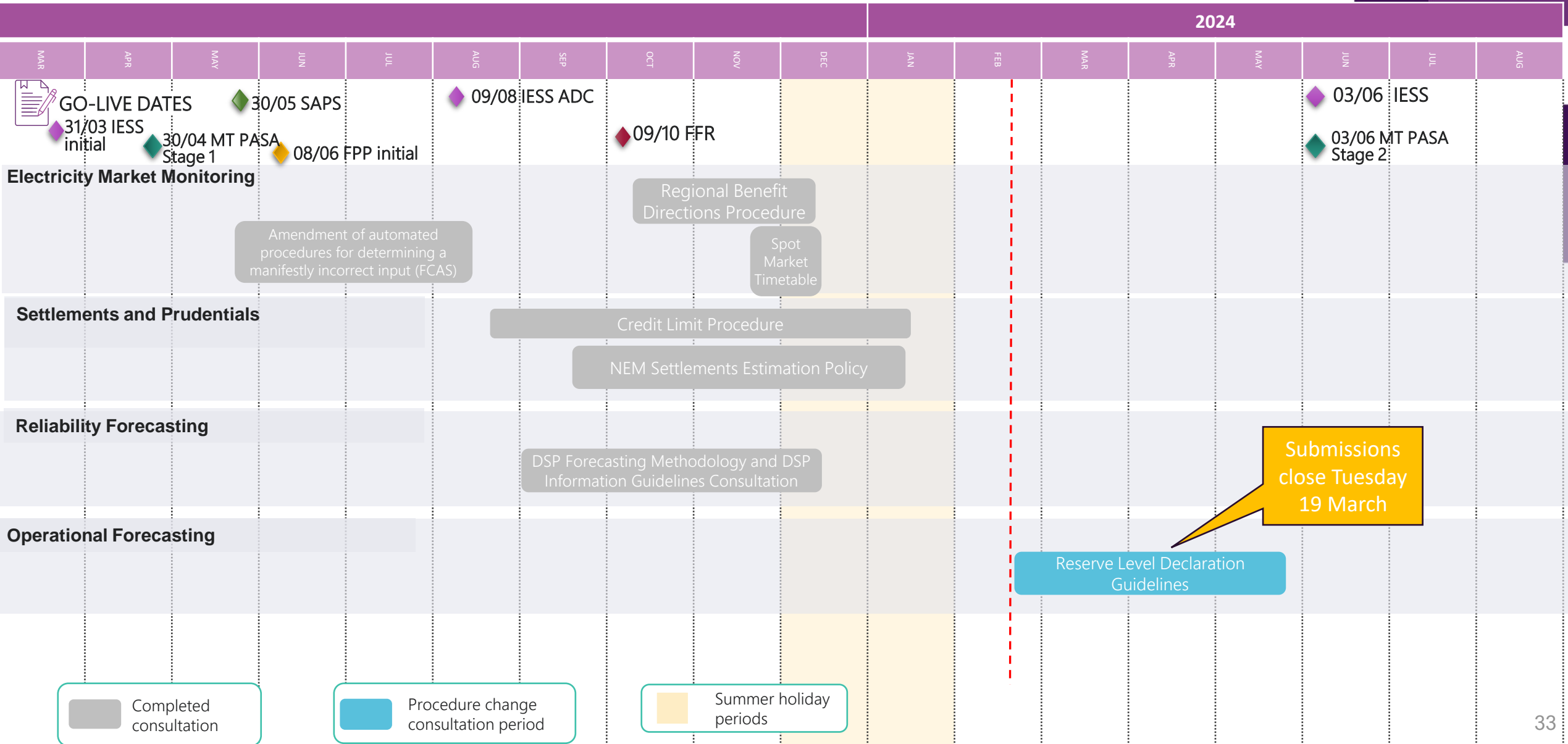


# Consultation Timelines – Reform Inflight projects

In-flight projects	Consultation packages*	Consultation Type	Key dates
<b>Integrated Energy System Storage (IESS)</b>	Credit Limit Procedure	Standard (terminology update for IESS)	Final Procedure published – 21 Jan 2024
	NEM Settlements Estimation Policy	Standard (terminology update for IESS)	Final Procedure published – 19 Jan 2024
	DSP Forecasting Methodology and DSP Information Guidelines Consultation	Standard (terminology update for IESS)	Final determination and reports published- 20 Dec 2023
	Electricity Market Documents #2 (Terminology update to include BDU)	SO_OP_3708 Non-Market Ancillary Services Regulation FCAS Contribution Factors Procedure (Causer Pays) Frequency Contribution Factors Procedure	Commencement – 5 Feb 2024 Submissions close – 19 Feb 2024
	SO_OP_3705 Dispatch Procedure	Terminology update to IESS Rule and includes BDU design	Commencement – 19 Feb 2024 Submissions close – 8 Mar 2024
	Demand Terms in the EMMS Data Model	Terminology update – included on Electricity Market Documents #1 consultation page	Commencement – 19 Feb 2024 Submissions close – 30 Apr 2024
	Market ancillary service specification (MASS)	Removed ‘ancillary service generating unit’ and ‘ancillary service load’ and replace with ‘ancillary service unit’	Commencement – March 2024
	Operations Planning documents	Terminology update for IESS	Commencement – April 2024
	NEM Connections documents	Terminology update for IESS	Commencement – Q1 2024
	Settlement documents	Terminology update for IESS	Commencement – April 2024
<b>Project Energy Connect – Market Integration (PEC-MI)</b>	Directions Paper Consultation	Consultation on methodology and negative residue management options	Submissions close – 1 Dec 2023 Final Report published – 9 February 2023

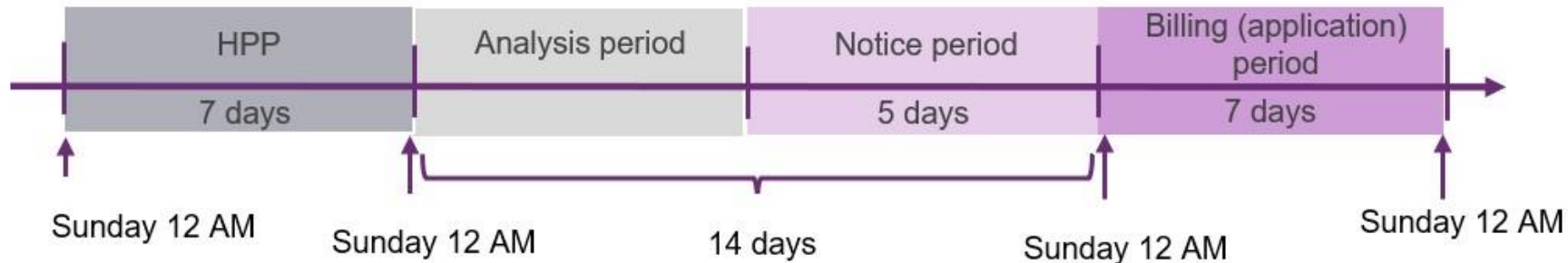


# Wholesale Electricity INDICATIVE Consultation Timeline



# 7. NEM Wholesale Issues & Changes

# ICF 001 – Reducing the notification period for Default Contribution Factors



- Possibility of reducing the notice period to one day was discussed at the Nov '23 EWCF.
- Only one participant nominated to be involved in further discussions, as well as a desire for the AEMO analysis period to also be re-examined.
  - AEMO's position is that this analysis period cannot be reduced. Five business days is the minimum required for data to be analysed and then exclusions or other variations be explored determined and approved by responsible executive.

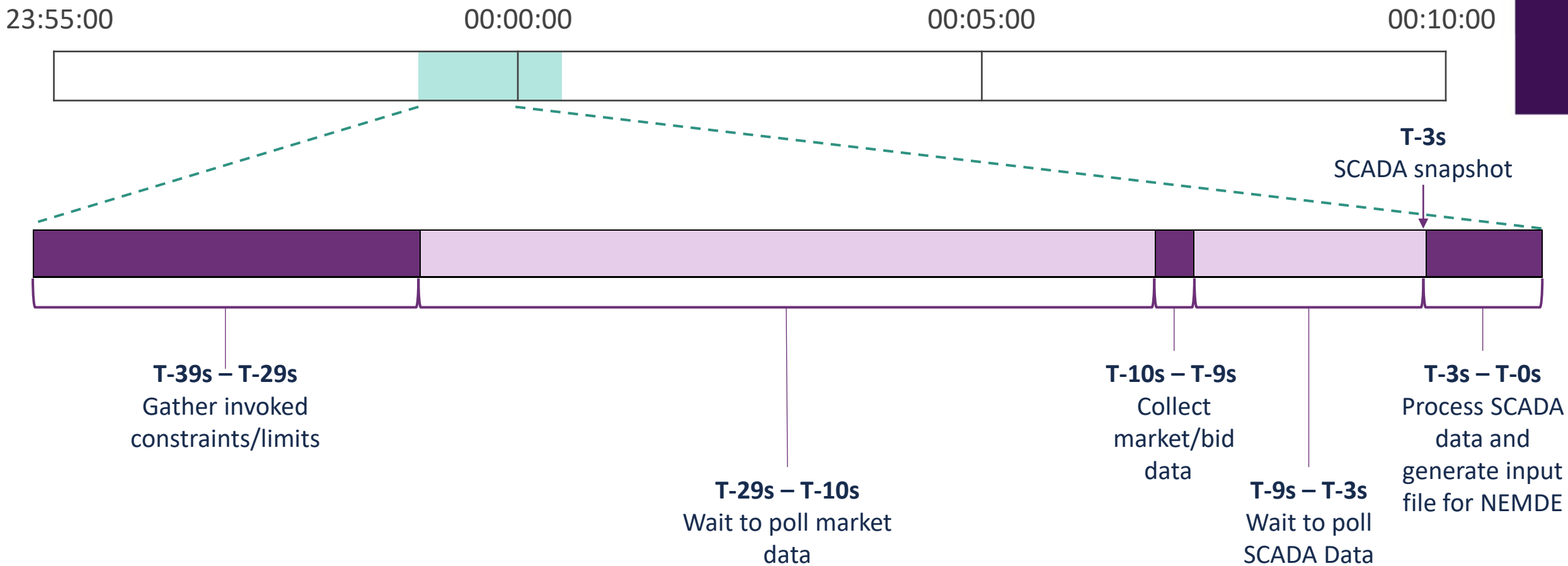
AEMO is again calling for other participants to indicate that this change is a priority for them. **Participant feedback to date does not provide strong support for the development of a rule change.**

# ICF 002 – Time taken for dispatch targets to be made available to participants

- AEMO has been examining the second-by-second sequence leading up to dispatch instructions being made available. The following two slides show the steps and timing immediately before and after the start of a dispatch interval.
- AEMO will undertake further analysis before advising of our next steps at the March EWCF.
- AEMO remains of the view that ‘offsetting’ the period of analysis for FPPs is **not** appropriate. The alternative is examining whether it is possible and or/appropriate to reduce the number of seconds between the start of a trading interval and dispatch instructions being made available.

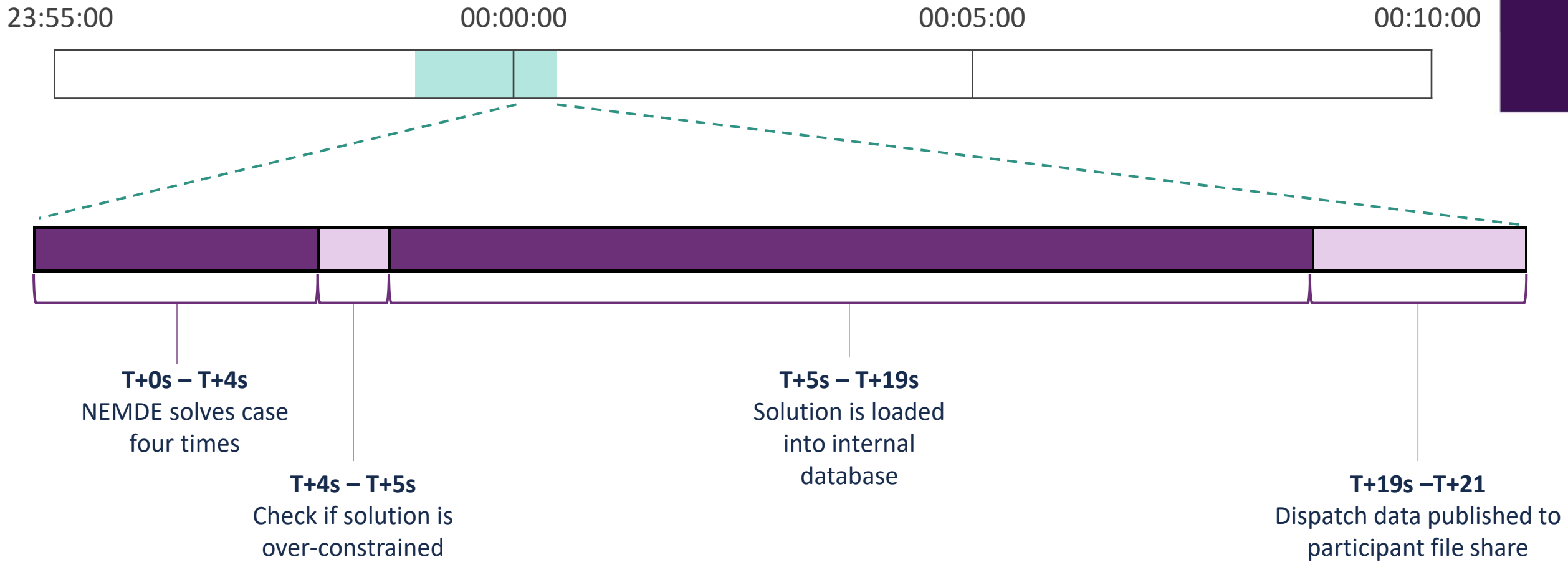
# NEM Dispatch Process

Below is an example of the timing of the dispatch process (taken from our pre-production environment).



# NEM Dispatch Process

Below is an example of the timing of the dispatch process (taken from our pre-production environment).



# 8. Other Reforms

# IDAM, IDX & PC

Paul Johnson



# Background & Context

- AEMO and Industry collaborated via the Foundational and Strategic Initiatives (FaSI) Working Group through the course of 2023
- Industry input and feedback has been heard and options and recommendations developed to balance identified capability needs with capital constraints and delivery congestion. Key to this:
  - Our security posture across all market business services must be improved.
  - Our market portals are difficult to navigate using multiple identities and inconsistent.
  - We operate multiple legacy data exchange platforms and have no standard framework .
- We are facing a critical juncture:
  - Energy Transition will continue to accelerate the introduction of new business services.
  - In parallel the cyber threat landscape continues to evolve imposing new risks and requirements.

# Background & Context – Options

- AEMO have assessed two broad options:
  - Continued reactive & tactical investment (minimum compliance for security).
  - Strategic step change – establishing fit for purpose foundational capability.
- These options cover the three key capabilities originally identified as foundational for NEM Reform:
  - Identity and Access Management.
  - Portal Consolidation.
  - Industry Data Exchange.
- AEMO recommends proceeding with strategic step change with a phased investment for Industry Data Exchange.

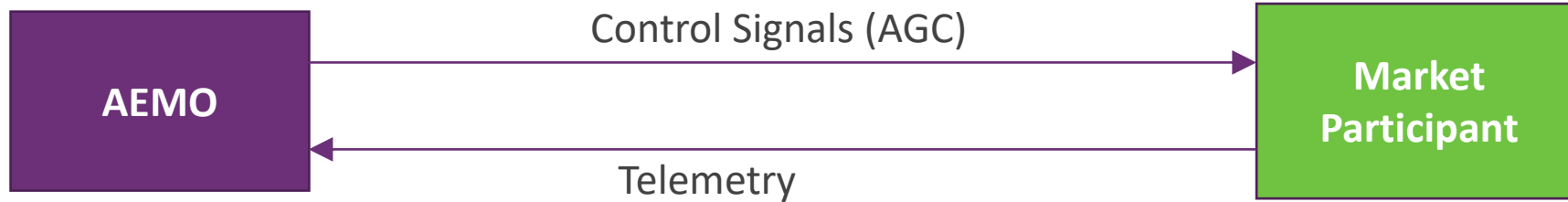
# Next Steps: Key Milestones

Date	Key Milestones
<b>Tuesday 19 December 2023</b>	Release of draft business case package
<b>Monday 22 January 2024</b>	Draft business plan walk through session with stakeholders
<b>Tuesday 23 January to Thursday 8 February 2024</b>	Additional 1 on 1 meetings with stakeholders held
<b>Friday 9 February 2024</b>	Stakeholder submissions received on draft business case package
<b>Monday 26 February 2024 (TBC)</b>	Publish “Business Case – Draft”
<b>Tuesday 12 March 2024</b>	Second / final stakeholder session – walk through of updates, next steps, closure of working group
<b>Thursday 28 March 2024</b>	Present at NEM Reform Executive Forum “Business Case – Draft”
<b>End April 2024 (TBC)</b>	Issue final Business Case and confirm Decision.

# SCADA Lite

Paul Johnson

# Initiative summary: SCADA Lite release



Provide a capability for a market participant to establish a bi-directional communication path to exchange telemetry data and control signals with AEMO such that they can participate in the wholesale market. Specifically:

- Demand Response Service Providers (DRSP) providing Wholesale Demand Response (WDR).
- Generators or Integrated Resource Providers not able to exchange information or controls with AEMO via an NSP.

# SCADA Lite Implementation

- AEMO has now received Investment approval to proceed with SCADA Lite implementation.
- AEMO is currently conducting a Proof of Concept (POC) on identified approach and formalising delivery approach and timings.
- Milestones and progress reporting will be incorporated into NEM Reform program and forums (PCF, Implementation Forums).
- Current expectation that SCADA Lite Go-Live 3<sup>rd</sup> Quarter 2024.

# 9. Stakeholder Sentiment Survey - Results

# EWCF Feedback

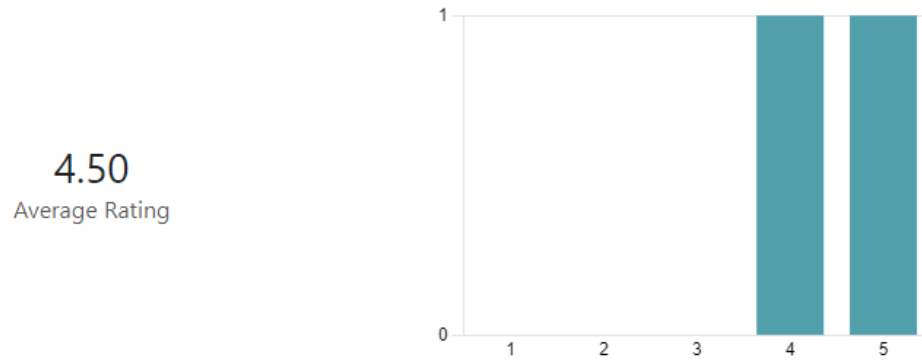
- Low response rate for EWCF.
- Comments note that the Forum is useful



# Survey Questions

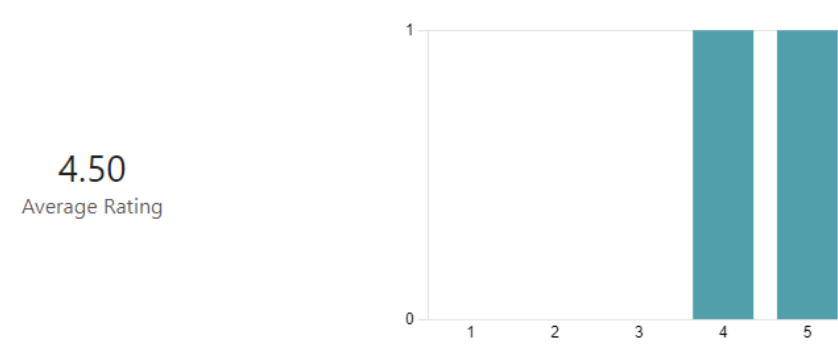
How would you rate AEMOs engagement via the Electricity Wholesale Consultative Forum in 2023?

[More Details](#)



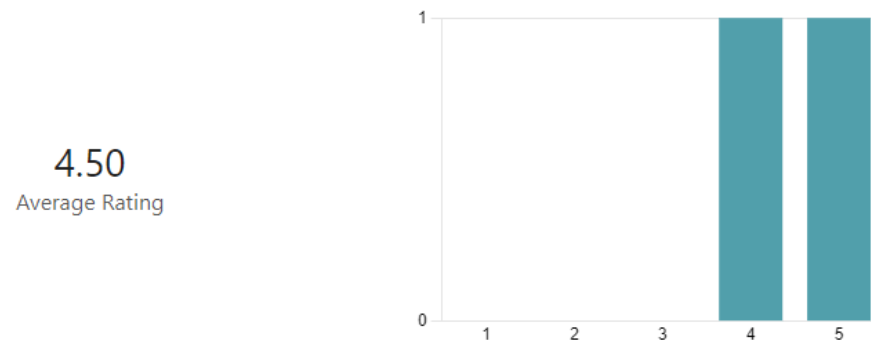
Is the agenda and meeting frequency supporting the needs of Forum members to understand the Program requirements?

[More Details](#)



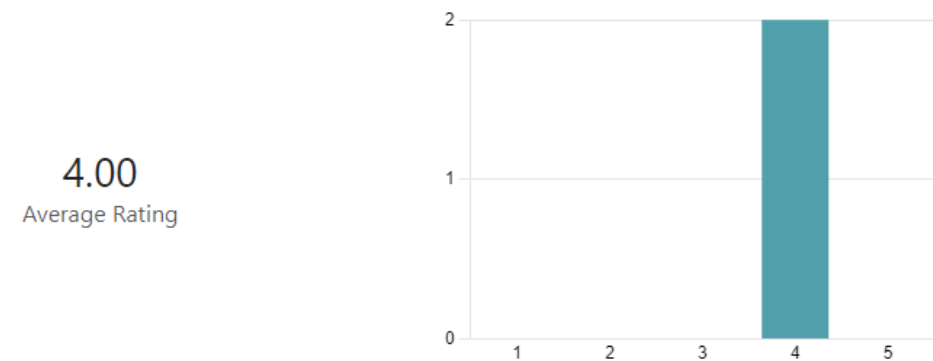
Do you feel that AEMO engagement has adequately allowed for industry implementation and readiness actions?

[More Details](#)



Do you feel that AEMO has covered the relevant industry topics and issues?

[More Details](#)



# 10. For Noting

# Upcoming Engagements

For noting

# Upcoming Engagements

## FEBRUARY 2024

- IESS | BDU Focus Group (8 February)
- IESS | Metering Services Providers Information Session (15 February)
- IESS | Integrated Resource Provider Briefing & Q&A (20 February)
- Electricity Retail Consultative Forum (ERCF) (29 February)

## MARCH 2024

- RDC (6 March)
- F&S (draft Business Case walkthrough) (12 March)
- PCF (13 March)
- IESS | BDU Focus Group (14 March)
- EWCF (19 March)
- ERCF (25 March)
- Implementation Forum (26 March)
- ITWG (27 March)
- NEM Reform Executive Forum (28 March)

## Q2 2024

- PCF (10 April)
- EWCF (16 April)
- ERCF (22 April)
- Implementation Forum (23 February)
- ITWG (26 April)

**Stakeholder enquiries and forum nominations may be sent to:**  
[NEMReform@aemo.com.au](mailto:NEMReform@aemo.com.au).

## Glossary

- ERCF:** Electricity Retail Consultative Forum
- EWCF:** NEM Reform Electricity Wholesale Consultative Forum
- F&S:** Foundational and Strategic Initiatives (IDAM/IDX/PC)
- FPP:** Frequency Performance Payments
- IESS:** Integrating Energy Storage Systems
- ITWG:** Industry Testing Working Group
- MSUG:** Market Systems Users Group
- PCF:** NEM Reform Program Consultative Forum
- RDC:** NEM Reform Delivery Committee

- To learn more about these events, please visit AEMO's [Industry meeting calendar](#) or contact the program at [NEMReform@aemo.com.au](mailto:NEMReform@aemo.com.au).
- To learn more about AEMC calendar activities, please visit the [AEMC calendar](#).

# Upcoming Engagements

February							March						
M	T	W	T	F	S	S	M	T	W	T	F	S	S
			1	2	3	4					1	2	3
5	6	7	8	9	10	11	4	5	6	7	8	9	10
12	13	14	15	16	17	18	11	12	13	14	15	16	17
19	20	21	22	23	24	25	18	19	20	21	22	23	24
26	27	28	29				25	26	27	28	29	30	31

April							May						
M	T	W	T	F	S	S	M	T	W	T	F	S	S
1	2	3	4	5	6	7			1	2	3	4	5
8	9	10	11	12	13	14	6	7	8	9	10	11	12
15	16	17	18	19	20	21	13	14	15	16	17	18	19
22	23	24	25	26	27	28	20	21	22	23	24	25	26
29	30						27	28	29	30	31		

## NEM Reform Program Committees/Forums

Executive Fourn	Yellow
Reform Delivery Committee	Green
Reform Delivery Committee Collaborative Workshop	Cyan
Program Consultative Forum	Purple
Electricity Wholesale Consultative Fourn	Red
Implementation Forum	Pink
Industry Testing Working Group	Blue

## NEM Reform Initiative Specific

Foudational and Strategic Initaitives Focus Group	Dark Grey
IESS   Participant Development Support Environment (PDSE) Q&A	Yellow
IESS   Integrated Resource Provider briefing and Q&A	Green
IESS   BAU Focus Group	Brown

## Other Forums

Electricity Retail Consultative Forum	Light Green
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## Other

National Public Holiday	Grey
State/Territory Public Holiday	Dark Grey

**Note: All NEM Reform related committees, forums and working group invitations for CY2024 have been issued and are referenced on [AEMO's industry calendar](#).**

# 9. Questions and Other Business



[NEMReform@aemo.com.au](mailto:NEMReform@aemo.com.au)



[NEM Reform Electricity Wholesale Consultative Forum](#)



# Appendix A: Competition law meeting protocol and AEMO forum expectations

# AEMO Competition Law - Meeting Protocol

AEMO is committed to complying with all applicable laws, including the Competition and Consumer Act 2010 (CCA). In any dealings with AEMO regarding proposed reforms or other initiatives, all participants agree to adhere to the CCA at all times and to comply with this Protocol. Participants must arrange for their representatives to be briefed on competition law risks and obligations.

Participants in AEMO discussions **must**:

- Ensure that discussions are limited to the matters contemplated by the agenda for the discussion
- Make independent and unilateral decisions about their commercial positions and approach in relation to the matters under discussion with AEMO
- Immediately and clearly raise an objection with AEMO or the Chair of the meeting if a matter is discussed that the participant is concerned may give rise to competition law risks or a breach of this Protocol

Participants in AEMO meetings **must not** discuss or agree on the following topics:

- Which customers they will supply or market to
- The price or other terms at which Participants will supply
- Bids or tenders, including the nature of a bid that a Participant intends to make or whether the Participant will participate in the bid
- Which suppliers Participants will acquire from (or the price or other terms on which they acquire goods or services)
- Refusing to supply a person or company access to any products, services or inputs they require

Under no circumstances must Participants share Competitively Sensitive Information. Competitively Sensitive Information means confidential information relating to a Participant which if disclosed to a competitor could affect its current or future commercial strategies, such as pricing information, customer terms and conditions, supply terms and conditions, sales, marketing or procurement strategies, product development, margins, costs, capacity or production planning.



# AEMO Forum and Meeting Expectations

This charter explains expectations regarding participation and behavior in the Australian Energy Market Operator (AEMO)'s stakeholder forums.

## Meeting Expectations

All participants will:

- Respect the diversity of the group.
- Speak one at a time – refrain from interrupting others.
- Share the oxygen – ensure that all attendees who wish to have an opportunity to speak are afforded a chance to do so.
- Maintain a respectful stance towards all participants.
- Listen to others' points of view and try to understand others' interests.
- Share information openly, promptly, and respectfully.
- If requested to do so, hold questions to the end of each presentation.
- Remain flexible and open-minded, and actively listen and participate in meetings.
- Abide by COVID-Safe workplace guidelines, if attending a meeting on AEMO's premises.

## Roles and Responsibilities

Forum stakeholders agree to:

- Be specific and fact-based in their feedback on a specific workstream or emerging issue;
- Review and provide feedback on papers and reports;
- Relay information to their colleagues or constituents after each meeting and gather information/feedback from their colleagues or constituents, as practicable, before each meeting;
- Maintain a focus on solutions or outcomes that benefit all energy consumers.

### **AEMO agrees to:**

- Provide technical expertise in a manner that is considerate of the audience and their level of expertise;
- Assist participants in understanding issues enough to represent their views;
- Provide all participants the opportunity to voice their views.



For more information visit

[aemo.com.au](http://aemo.com.au)