Meeting Notes – B2B-WG

MEETING:	Business-to-Business Working Group
DATE:	Tuesday, 1 December 2020
TIME:	1330-1600
LOCATION:	Teleconference
MEETING #:	23
CONTACT	b2bwg@aemo.com.au

ATTENDEES:

Name	Company
Meghan Bibby (Chair)	AEMO
Jordan Daly	AEMO
Michelle Norris	AEMO
Mark Riley	AGL
Shaun Cupitt	Alinta Energy
Dino Ou	Endeavour Energy
Robert Mitchell	Energy Queensland
Robert Lo Giudice	intelliHUB
Joe Castellano	Origin Energy
Helen Vassos	PLUS ES
Christophe Bechia	Red Energy
David Woods	SA Power Networks
Adrian Honey	TasNetworks
Paul Greenwood	VectorAMS
Wayne Farrell	Yurika

PRELIMINARY MATTERS

1.1 Apologies

Meghan Bibby (AEMO) welcomed the B2B Working Group (B2B-WG) to the final meeting of 2020. Apologies were received from Lenard Bull (AEMO), Aakash Sembey (Simply), Stephanie Lommi (Alinta) and Justin Bethlehem (Ausnet Services). It was noted that several attendees will need to leave the meeting early and will filter in and out of the meeting.

1.2 Confirm agenda

The B2B-WG confirmed the agenda.

1.3 & 1.4 Action items from previous meeting and standing list of consultation items

Meghan Bibby (AEMO) noted that the following items were closed since the last meeting:

- 1311-01 - Jordan Daly (AEMO) to update B2B v3.3.1 Final Report and Procedures and circulate. This was completed after the November meeting.

- 1311-06, 1311-07 and 1311-08 – Name Title updates. To be provided in the meeting.

The following items are on hold, pending the results of the Coincident Service Order IEC decision and B2B discussions:

- 0109-01 - Use cases/scenarios to be created for the NPN NotificationStatus proposal.

- 2409-01 - Use cases/scenarios to be created for the NPN NotificationStatus proposal.

- 2409-03 - Christophe Bechia (Red/Lumo) to summarise the problem statements, prior suggestions and key disagreements for submission to the IEC re: NP transaction. This will be on behalf of retailers only and will clarify what Procedure changes need to be made.

- 1311-04 - B2B-WG Members to take the Coincident SO Scenarios and Analysis for further analysis by their business units, including risk and cost/benefit analysis. Complexity of solution also to be considered.

- 1311-05 - B2B-WG Members to rule out any Coincident SO Scenarios and Analysis options they consider unfeasible and create a shortlist of preferences and provide reasoning.

The following items are on the standing list of consultation items:

- Response to LSR (i.e. should an LSR received from a DB be treated as an LSN?)
- LifeSupportNotification RegistrationOwner field
- LifeSupportNotification CSDN clauses 4.5-4.7, 5.5-5.6 changes
- NEM ROLR changes
- Wholesale Demand Response
- Evoenergy Service level change "ACT jurisdiction Re-energisations"- B2B Service Order procedure
- Life support Explicit Informed Consent
- NPN Notification Status allowed values
- Endeavour Energy address changes

The following items had an update provided to them:

- 1311-02   Meghan Bibby (AEMO) to approach Stakeholder Relations regarding providing more consistent tracking of changes on procedures and documents in consultations and to request .docx versions of procedures be uploaded when they're being consulted on. Sent an enquiry to Legal in November.

- 1311-03   B2B-WG members to read Life Support survey results and Mark's diagrams in order to discuss the Life Support 'None' issue at the December meeting.Christophe Bechia provided a update to the actions of the IEC. 'SAPS will likely have some impacts on B2B, for example needing to be flagged in MSATS. As well as including the Market SAPS Resource Provider (MSRP). I think the outcome is that this is still under investigation by AEMO and will come up later for discussion/consultation'. Update to be provided in December meeting.

Jordan Daly (AEMO) informed the B2B-WG the B2B v3.3.1 & v3.6 Final Report will be published on 16 December.

Meghan Bibby (AEMO) informed the B2B-WG that Aakash is currently collating the Coincident SO feedback. The IEC is to review and make a decision on the Coincident Service Order Analysis & Options in an out-of-session meeting on 17 December.

ITEMS FOR DISCUSSION OR NOTING

2.1 Address ICFs – IEC Decision

Meghan Bibby (AEMO) noted that Dino's address ICFs had been approved by the IEC at the last meeting. It was noted that the IEC requested the B2B-WG put together the change pack associated with the ICFs and the Issues Paper outlines the three options presented in the Section/DP ICF and include a justification as to why only one option is being consulted on. Discussion of consultation to be continued in January 2021 meeting, including tentatively mapping out the next few consultations.

Action:

- B2B-WG Members to consider potential consultation issues and timeframes ahead of the January meeting

2.2 Name Title ICF

Joe Castellano (Origin) provided a verbal update regarding his and AEMO IT's analysis of the NameTitle issue. Updates were provided in the meeting pack. It was agreed to progress Joe's clarification to consultation, pending IEC approval.

Discussion of whether to refer to the Australian Standard generally as opposed to the 1999 version also occurred. Regardless of the decision made about this, it will be included in Joe's ICF. If this were to be updated accordingly, the B2B-WG would have to regularly monitor the Australian Standards for an update, presumably annually.

Actions:

- Joe Castellano (Origin) & Mark Riley (AGL) to redraft the Name Title ICF for IEC consideration and consultation.

- Meghan Bibby & Jordan Daly (AEMO) to check with Wayne Lee about whether FirstName is Mandatory or Optional (and can be left blank) in the aseXML schema.

- Meghan Bibby & Jordan Daly (AEMO) to check with Wayne Lee about how often the B2B-WG should check for an update of the Australian Standards.

2.3 Life Support 'None' Issue

Mark Riley (AGL) spoke to his proposal and feedback. Little had been received from Distributors.

Verbal feedback took place:

- Adrian Honey (TasNetworks) – when receiving an LSR to a non-registered site, a 'None' would be rejected. A 'None' doesn't have a place in the reconciliation process.

- David Woods (SAPN) – referred to the 13 November 'Questions on Life Support' spreadsheet.

Further time was given to review the spreadsheet. Discussion took place:

- Mark Riley (AGL) – Gap between FRMP churn & reconciliation can be up to around 3 months. If customers talk to the network, there's no RPO.

- Adrian Honey (TasNetworks) – The processes that Distributors enact for a reconciliation are relatively similar.

Mark Riley (AGL) noted two problematic areas and scenarios, some of which have previously been outlined by him:

1) Churn point (which typically doesn't prompt action by Distributors) and process. Majority of retailers indicated they ask customers about LS on point of churn.

- Previous FRMP has life support

- Previous FRMP doesn't have LS, incoming retailer has flagged as prospective LS but doesn't necessarily win the site

- New FRMP with no LS. DNSP has LS advised (either from previous FRMP or incoming retailer).

2) Reconciliation (when a party has raised a registration who isn't party to the reconciliation).

Outcomes:

- The 'None' response is vague and should be more clearly defined.

- Question is: What if the DB has a site that's registered, but the FRMP isn't the RPO. DB sends FRMP an LSN to send data to current retailer.

- Retailers don't want networks to send LSN as final step of reconciliation if the network isn't the RPO or doesn't believe the FRMP is the RPO.

- Sending LSNs when the FRMP isn't RPO is an issue, same for when DB isn't RPO.

- Helen Vassos (PLUSES) noted that MPs are notified when there's an incoming LS.

- Mark's suggested RPO process (for reconciliation, retailer sends information, when DB is RPO they send LSN. When they're not RPO they send LSR. If 'None' is received, letter sent to customer.

Actions:

- Mark to update SA LS 'None' process for circulation

- Further consideration of LS 'None' issue and the Reconciliation process to take place between now and January meeting by B2B-WG

- Dino Ou (Endeavour) to discuss whether NSW DBs are willing to adopt something similar to the SA process.

3 OTHER BUSINESS

3.1 Other business

Adrian Honey (TasNetworks) canvassed members for their interpretations of contact information provision for LS. It was noted it's preferred to provide all available means of contacting customers.

3.2 Action items

Jordan Daly (AEMO) informed the B2B-WG of the actions generated at this meeting. These are reflected in the Action register.

3.3 Next meeting / meeting close

Meghan Bibby (AEMO) noted that the next meeting would be on 20 January 2021.