

MEETING NOTES – ERCF

MEETING: Electricity Retail Consultative Forum
DATE: Thursday, 21 November 2019
TIME: 9:30AM – 12:30PM AEST
LOCATION: AEMO Offices and Teleconference
MEETING #: 4
CONTACT ercf@aemo.com.au

ATTENDEES:

Name	Company	Location
Meghan Bibby (Chair)	AEMO	Teleconference
Michelle Norris	AEMO	Teleconference
Sue Richardson	Agility CIS	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Doug Ross	Competitive Metering	Teleconference
Travis Worsteling	EnergyAustralia	Teleconference
Vicki Hennessy	Endeavour Energy	Teleconference
Dino Ou	Endeavour Energy	Teleconference
Jane Hutson	Energy Queensland	Teleconference
Robert Mitchell	Energy Queensland	Teleconference
Peter Wall	Energy Queensland	Teleconference
Daniel Hoolihan	Ergon Energy Retail	Teleconference
Graeme Ferguson	Essential Energy	Teleconference
Jeff Roberts	Evoenergy	Teleconference
Tom Cole	Metering Dynamics	Teleconference
Kamal Kisto	Origin Energy	Teleconference
Linda Brackenbury	PLUS ES	Teleconference
Helen Vassos	PLUS ES	Teleconference
David Woods	SA Power Networks	Teleconference
Deb Senior	United Energy	Teleconference
Goutham Lingham	United Energy	Teleconference
Paul Greenwood	Vector AMS	Teleconference
Jordan Daly	AEMO	Sydney
Noura Elhawary	AEMO	Melbourne
Arjun Pathy	AEMO	Melbourne
Mark Riley	AGL	Melbourne
Robert Lo Giudice	Intellihub	Melbourne
Christophe Bechia	Red Energy	Melbourne
Aakash Sembey	Simply Energy	Melbourne
Malcolm Hempel	Tango Energy	Melbourne

PRELIMINARY MATTERS

1. WELCOME, INTRODUCTION AND APOLOGIES – Meghan Bibby, AEMO (Slides 1–2)

Meghan Bibby (AEMO) welcomed all participants to the meeting.

2. ACTION ITEMS FROM PREVIOUS MEETING – Meghan Bibby, AEMO (Slides 3–4)

Meghan Bibby (AEMO) noted AEMO’s responses to action items from the previous meeting, as detailed in the meeting pack.

MATTERS FOR NOTING

3. ERCF CHANGE PROCESS – Jordan Daly, AEMO (Slide 6)

Jordan Daly (AEMO) noted the impending publication of the ERCF Change Process.

4. MSATS STANDING DATA REVIEW – Michelle Norris, AEMO (Slide 7)

Michelle Norris (AEMO) noted that AEMO has recommenced work on the MSATS Standing Data Review. AEMO will hold sector-by-sector meetings in December to outline the context and principles for the review, and on 3-4 February 2020 AEMO will hold an industry-wide pre-consultation workshop.

Robert Lo Giudice (Intellihub) raised some overlap between MSATS Standing Data and the AEMC’s proposals regarding the “Introduction of metering coordinator planned interruptions” rule change.

5. CHANGE CANCELLATION TIMEFRAMES FOR CR6800 – Noura Elhawary, AEMO (Slide 8)

Noura Elhawary (AEMO) thanked participants for their involvement on the Issues and Change Form (ICF) and noted that the majority of feedback was that AEMO should issue new PMS reports. The long-term solution will be a change to MSATS Procedures, which will go through consultation, but the short-term solution will be for AEMO to flag the NMIs for which change requests will be cancelled in the next 30 days. There will be two reports: the first will flag all the change requests raised by a participant that are about to be cancelled, and the second will flag all the change requests that are about to be cancelled and for which the participant has been nominated in a role. These will be delivered early next year in January.

Robert Lo Giudice (Intellihub) raised some concerns regarding the 30-day time horizon and whom the reports are being delivered to. AEMO agreed to revisit the report after it had been operational for three months to determine whether additional changes are needed.

COMMON ITEMS

6. ERCF 2020 PRIORISATION – Meghan Bibby, AEMO (Slides 10–14)

Meghan Bibby (AEMO) asked the ERCF about the changes made as part of the Metering ICF consultation to Table 4-J of the CATS Procedures. The ERCF agreed that the removal of “a meter at” should be reversed. AEMO agreed to rectify this (Action item 4.6.1).

Arjun Pathy (AEMO) spoke to the ERCF prioritisation survey results, as outlined in the meeting slides.

The most heavily requested items were:

- Identifying five-minute meters in MSATS.

- Real-time MSATS updates for meter status.
- Process to detect illegal reconnections.

The changes that were crucial to the largest number of businesses were:

- Stopping meter / role churn when a FRMP is changing on a small NMI.
- Identifying five-minute meters in MSATS.
- Process to detect illegal reconnections.

The changes that were lowest cost were:

- Change cancellation timeframe for CR6800.
- Ensuring MSATS validates change requests to actual rules.

The ERCF agreed on the following for the raised items:

ICF Number	Issue Name	Decision
ICF_013	Change cancellation timeframe for CR6800	Proceed in 2020
-	Ensuring MSATS validates CRs to the rules	Do not proceed in 2020
-	Stopping meter/role churn when a FRMP is changing on a small NMI to ensure there is no customer impacts	Do not proceed in 2020
ICF_M001	Process to detect illegal reconnections	Proceed in 2020
-	A review of substitutions methods for type 4 meters to reflect small customers being in this category	Do not proceed in 2020
-	Real-time MSATS updates for Meter Status so that energization status can be quickly reflected in the market	Do not proceed in 2020
-	Change to MSATS / Metrology to identify meters which are 5 Minute	Incorporated into MSATS Standing Data Review
-	Reconciliation of meter data - Register and suffix	Do not proceed in 2020
ICF_009	Define allowable values for the controllable load field for MSATS	Incorporated into MSATS Standing Data Review
ICF_015	Metering Exemption Flag	Proceed in 2020
-	Ability to add CT's in MSATS including test certificates and testing results	Incorporated into MSATS Standing Data Review

Dino Ou (Endeavour Energy) asked for additional details on some of the identified issues to enable further discussion on whether they should progress in 2020 (Action item 4.6.2).

7. ICF REGISTER – Meghan Bibby, AEMO (Slides 15–16)

Meghan Bibby (AEMO) spoke to the ICF Register, as outlined in the meeting pack.

MSATS-ONLY ITEMS

8. ICF_015: METERING EXEMPTION FLAG – Paul Greenwood, Vector AMS (Slides 19–21)

The ERCF asked that AEMO investigate where ICF_015 would be delivered (i.e. as part of Customer Switching, MSATS Standing Data Review, or other) (Action item 4.8.2).

9. ICF_016: REINSTATE MC OBJECTION OF BADPARTY FOR VIC SMALL – Deborah Senior, United Energy (Slides 22–23)

The ERCF expressed support for including this item on the 2020 work program. The ERCF discussed whether this would be better resolved by bilateral arrangements than by procedural changes.

The ERCF requested that AEMO investigate costs for reinstating BADPARTY objections for VIC SMALL sites (Action item 4.9.2).

10. ICF_017: ADWNAN REPORTING CHANGES – Jane Hutson, Energy Queensland (Slides 24–25)

The ERCF requested that AEMO investigate whether this can be resolved purely via reporting (Action item 4.10.1).

11. ICF_018: RWD5 Five-Minute ReadTypeCode – Mark Riley, AGL (Slides 26–27)

The ERCF noted that this would be considered as part of the MSATS Standing Data Review.

METROLOGY AND SERVICE-LEVEL PROCEDURES ITEMS

12. ICF_019: METROLOGY PROCEDURE PART A CLAUSE 12.5 – Goutham Lingam, United Energy (Slides 29–30)

The ERCF expressed support for including this item on the 2020 work program. AEMO agreed to seek legal advice on whether this change needed the full consultation process or could follow an expedited change process (Action item 4.12.1).

13. ICF_020: SERVICE LEVEL PROCEDURES MP SECTION 4.2 – Goutham Lingam, United Energy (Slides 31–32)

The ERCF expressed support for including this item on the 2020 work program.

14. ICF_021: REMOVAL OF END USER DETAILS FROM THE INVENTORY TABLE – Dino Ou, Endeavour Energy (Slides 33–34)

Dino Ou (Endeavour Energy), Travis Worsteling (EnergyAustralia), Mark Riley (AGL), and Joe Castellano (Origin Energy) are to liaise regarding this issue to determine a path forward (Action item 4.14.1). AEMO is to investigate why this change was introduced (Action item 4.14.2).

OTHER BUSINESS

15. GENERAL QUESTIONS & NEXT MEETING – Meghan Bibby, AEMO (Slides 34–35)

The ERCF agreed to an initial monthly meeting cycle to address any issues emerging out of the December 2020 release, with bimonthly meetings once the volume of work subsides. AEMO will issue an updated meeting schedule (Action item 4.15.1).

Robert Lo Giudice (Intellihub) requested that AEMO generate a timeline of ERCF meetings along with the timelines of any MSATS / metering consultations in order to enable the ERCF to understand when issues need to be addressed (Action item 4.15.2).

ACTION ITEMS RAISED AT MEETING

Item	Topic	Action required	Responsible	By
4.6.1	Table 4-J of CATS Procedures	AEMO to look into rectifying changes made to Table 4-J of the CATS Procedures as part of the Metering ICF package.	AEMO	Next meeting
4.6.2	Information about prioritised items	AEMO to provide additional information about items in prioritisation session for which no ICF was provided.	AEMO	Next meeting
4.8.2	ICF_015 progression	AEMO to investigate where ICF_015 would be delivered (i.e. as part of Customer Switching, MSATS Standing Data Review, or other).	AEMO	Next meeting
4.9.2	BADPARTY objection costs	AEMO to investigate costs for reinstating BADPARTY objections for VIC SMALL sites.	AEMO	Next meeting
4.10.1	ICF_017 reporting	AEMO to investigate whether the issues raised in ICF_017 can be resolved purely via reporting.	AEMO	Next meeting
4.12.1	ICF_019 expedited consultation process	AEMO to seek legal advice on whether the changes needed as part of ICF_019 could follow an expedited change process.	AEMO	Next meeting
4.14.1	ICF_021 requirements	Dino Ou (Endeavour Energy), Travis Worsteling (EnergyAustralia), Mark Riley (AGL), and Joe Castellano (Origin Energy) are to determine a solution that meets the requirements for ICF_021.	Dino Ou (Endeavour Energy), Travis Worsteling (EnergyAustralia), Mark Riley (AGL), and Joe Castellano (Origin Energy)	Next meeting

Item	Topic	Action required	Responsible	By
4.14.2	ICF_021 reason for introducing change	AEMO is to investigate why the changes to clauses 13.2.2, 13.3.2, and 13.5.2 were made as part of 5MS Metering Package 2 consultation.	AEMO	Next meeting
4.15.1	Meeting schedule calendar	AEMO will issue an updated meeting schedule for 2020.	AEMO	Next meeting
4.15.2	ERCF forward work program	AEMO to write a timeline explaining what the ERCF will discuss at each of its 2020 meetings.	AEMO	Next meeting

ACTION ITEMS RAISED PRIOR TO MEETING

Item	Topic	Action required	Responsible	By
3.3.1	ERCF Change Process	AEMO to notify ERCF of updated change process once it is published	AEMO	ASAP
3.4.1	Customer Switching schema change	AEMO provide an update regarding whether Customer Switching would require an MSATS schema change.	AEMO	ASAP
3.7.1	CR6800 cancellation monitoring report	AEMO to investigate implementing a CR6800 cancellation monitoring report.	AEMO	Completed
3.7.2	CR6800 cancellation timeline extension	AEMO to look into when it could consult on extending CR6800 default cancellation timelines to 730 days.	AEMO	Completed
3.8.1	Retailer Transfer Change Request Status Notification Rules	AEMO to discuss item with Joe Castellano and provide update at next meeting	AEMO/Joe Castellano (Origin)	Completed
3.9.1	CIP_M001 updates	Dino Ou (Endeavour Energy) to amend the CIP_M001 change such that it imposes the obligation on the Metering Data Provider instead of the Metering Coordinator and resubmit as an ICF for the November prioritisation.	Dino Ou (Endeavour Energy)	Next ERCF meeting
3.9.2	MDP datastream obligation clauses	Stephanie Lommi (Alinta Energy) to provide to Dino Ou (Endeavour Energy) the clause numbers regarding Metering Data Providers' obligation to make datastreams active once they are sending data.	Stephanie Lommi (Alinta Energy)	ASAP
3.10.1	2020 prioritisation ICFs	Participants are to submit an issue / change form for any change they want considered as part of the 2020 prioritisation session.	All	Completed