

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 137
 DATE: Thursday 25 June 2020.
 TIME: 11.15 AM – 2.15 PM AWST (1.15 PM – 4.15 PM AEST)
 LOCATION: AEMO Offices and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Arjun Pathy	AEMO	Teleconference
Carol Poon	AEMO	Teleconference
Nicholas Pope	AEMO	Teleconference
Michelle Norris	AEMO	Teleconference
Sophie Williams	AEMO	Teleconference
Collette Reedy	ActewAGL	Teleconference
Rick Abbott	AGIG	Teleconference
Sarah Silbert	AGL	Teleconference
Mark Riley	AGL	Teleconference
Prince de la Paz	AGL	Teleconference
Paul Bresloff-Barry	Agora Energy Retail	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Shaun Cupitt	Alinta Energy	Teleconference
Joe Sanches	ATCO Gas	Teleconference
Robert Gubbins	CGI	Teleconference
Lexi Harris	EnergyAustralia	Teleconference
Travis Worsteling	EnergyAustralia	Teleconference
Lipakshi Dhar	ERA WA	Teleconference
Sara O'Connor	ERA WA	Teleconference
Tim Sheridan	Jemena	Teleconference
Mark Lee	Momentum Energy	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Joe Castellano	Origin Energy	Teleconference
Mario Iogha	Origin Energy	Teleconference
Stephen White	Red and Lumo Energy	Teleconference
Stefanie Monaco	Red and Lumo Energy	Teleconference
Aakash Sembey	Simply Energy	Teleconference
Nina Telford	Wesfarmers Kleenheat	Teleconference
Gerrod Murphy	Weston Energy	Teleconference

1. Welcome and apologies (WA only) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed all GRCF participants to the meeting.

Roger Shaw (AEMO) was an apology.

2. Agenda confirmation (WA only) – Danny McGowan (AEMO)

Lipakshi Dhar (ERA WA) noted that the ERA would report on the status of AEMO's submissions to it in Other Business.

The GRCF then confirmed the WA component of the agenda.

3. Previous meeting minutes and action items (WA only) – Danny McGowan (AEMO)

The GRCF accepted the WA component of the previous meeting minutes as accurate.

Action items have been updated in the table appended.

4. IN003/20W (Customer Contact Details transaction) discussion on GMI v3.0 – Arjun Pathy (AEMO)

Arjun Pathy (AEMO) spoke to the paper. Mark Riley (AGL) suggested that the GRCF investigate creating a head of power in parallel with the procedure consultation. Catherine Rousch (Alinta Energy) agreed to contact Energy Policy WA to raise this matter with them and pass on any findings to the GRCF (**Action item 137.4.1**). Danny McGowan (AEMO) noted that it needed to progress the procedure consultation imminently in order to finalise the IT build for the Q4 2021 release.

The GRCF then agreed:

- (1) to make the use of CDN and CDR transactions optional (e.g. "may" provide the transaction) in the proposed Technical Protocols for the PCR consultation.
- (2) that there was sufficient consensus on the initiative to warrant AEMO's proceeding with a PCR for the change.
- (3) to the issuing of a PCR by 6 July 2020.

Aakash Sembey (Simply Energy) noted that AEMO could draft the technical protocol with a sunset clause that expires once a head of power is created. AEMO agreed to explore this idea with the AEMO legal team and would include this approach if it AEMO legal agreed it could be done.

5. IN009/19W (Meter Status in MIRN Discovery Response) discussion – Nandu Datar (AEMO)

Nandu Datar (AEMO) spoke to the paper. Nandu noted that AGL had submitted two GMIs that separated the implementation into two phases which would result in doubling the procedure consultation and recertification efforts which would add costs compared to a single phased approach. It was also noted that new values being proposed for the meter status (eg "can" or "can't" flow gas through the meter) are more like methods to stop the flow of gas rather than a meter status. AEMO's paper recommended adding the JEC required to energise the site in the transaction. The paper also recommended not separating the work into two phases. The GRCF agreed there was insufficient clarity to proceed on the basis of GMIs as-written. The GRCF expressed that this initiative should be discussed and further developed at a workshop. AEMO agreed to schedule a separate workshop with WA participants. The GRCF also considered progressing with the option to just include the Meter Status field in MIRN Discovery Response. This proposal had support from AGL, Origin, Alinta and Simply Energy. AEMO notes that this option will also be further evaluated at the workshop. Nandu highlighted that specific scenarios and volumes need to be part of the workshop discussion. AGL to

provide a paper that lists various scenarios for WA participants to consider (**Action item 137.5.1**) and then AEMO will schedule the workshop (**Action item 137.5.2**).

6. Proposed updates to the WA compliance process guideline – Carol Poon (AEMO)

Carol Poon (AEMO) spoke to the changes proposed in the paper.

The GRCF expressed support for the intent of the changes, subject to some editorial amendments. Danny McGowan (AEMO) noted that AEMO would solicit an internal legal review of the changes and then distribute them for participant feedback (**Action item 137.6.1**).

7. Customers' providing gas reads directly to the distributor – Nina Telford (Wesfarmers Kleenheat)

Nina Telford (Wesfarmers Kleenheat) noted that electricity customers in WA are able to provide self-reads directly to Western Power, as opposed to providing it indirectly through electricity retailers. This is not the case in gas, where customers must provide self-reads indirectly through the retailer (who then forwards them on to ATCO Gas). Nina on this basis queried whether ATCO Gas would be able to provide online functionality for customers to provide self-reads, analogously to how Western Power provides this for electricity customers. Mark Riley (AGL) noted that it would be desirable to retain the option for customers to submit self-reads through a retailer (i.e. submission should be possible either to the retailer or to ATCO Gas). Nina agreed to develop a GMI for such a change that could be discussed at a future prioritisation session (**Action item 137.7.1**).

8. Other business (WA) – Danny McGowan (AEMO)

Lipakshi Dhar (ERA WA) noted that ERA (WA) Secretariat had made some amendments to the proposed RMP changes as part of IN006/18W (Requirements around EIC). These amendments were made in the interests of ensuring customer protections. The Secretariat made no amendments to the proposed changes as part of IN003/19W (Holistic tidy-up of WA RMP). The Secretariat will submit both of these to the ERA Governing Body for their review and approval.

9. Welcome and apologies (all and east coast) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed all GRCF participants to the meeting.

10. Confirm agenda (all and east coast) – Danny McGowan (AEMO)

Danny McGowan (AEMO) requested Customer data usage for planned works be added to other business east coast agenda item. The GRCF confirmed the remainder of the agenda.

11. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted the major changes to the Issues and Change Register:

- IN016/20 (Corrections to SA RMP clause 8.6)

Shaun Cupitt (Alinta Energy) noted that the status for IN005/18 should read "Same status as Jan 2020 update", not "Same status as Nov 2019 update". Danny McGowan (AEMO) noted that AEMO would execute the requested change.

Catherine Rousch (Alinta Energy) requested that AEMO retain the "W" at the end of initiative numbers. Danny McGowan (AEMO) noted that AEMO would retain the "W" at the end of initiative numbers.

12. 2020 consultative forum meetings calendar – Arjun Pathy (AEMO)

The GRCF highlighted that the July meeting clashed with a WA electricity forum and requested that AEMO explore an alternate meeting date. Otherwise, the GRCF agreed to the proposed new meeting dates.

13. Other business (all) – Danny McGowan (AEMO)

No participant raised any other business.

14. Next GRCF meetings – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that AEMO would communicate information about the July meeting date to the GRCF (**Action item 137.14.1**).

The WA GRCF participants left the meeting.

15. Previous meeting minutes and action items (east coast) – Danny McGowan (AEMO)

The GRCF accepted the east coast component of the previous meeting minutes as accurate.

Action items have been updated in the table attached.

16. IN026/15 (New JECs for east coast) update – Arjun Pathy (AEMO)

Arjun Pathy (AEMO) spoke to the paper and noted AEMO's recommendation that the initiative should be withdrawn unless it receives substantial distributor support and develops clear use cases for the JECs. The GRCF expressed that this initiative should not be withdrawn and should instead be developed at a workshop. AEMO agreed to schedule a workshop to jointly discuss IN026/15 as well as AGL's proposed IN010/20 (Service Order Reason Code) changes (**Action item 137.16.1**).

17. Common approach and descriptors for AER Statement of Expectations – Stefanie Monaco (Red and Lumo Energy)

The GRCF discussed the paper provided by Stefanie Monaco (Red and Lumo Energy). Stefanie requested that any feedback be sent to her (stefanie.monaco@redenergy.com.au).

18. DWGM Enhancements – Nicholas Pope (AEMO)

Nicholas Pope (AEMO) spoke to the slides. The GRCF did not raise any questions.

19. Other business (east coast)

Rick Abbott (AGIG) spoke to the late paper issued to the GRCF on 23 June. The paper highlighted that letter box drops for planned outages are being treated as junk mail. APA/AGN is wanting to use the customer data they receive from retailers via the CDN transaction. The GRCF noted that the build packs only mention that customer data be usage for emergency and faults. Danny McGowan (AEMO) advised recent feedback on consultation IN011/20 proposed that the use of the customer data should be expanded to include planned outages. The GRCF then discussed whether the original drafting of the requirement that were implemented over 10 years ago mistakenly left out planned outages. The view of the GRCF was that it appears to be the case which now has operational implications. AEMO to add this issue to the register (*secretariat note – This is IN017/20*) and explore the idea of raising an expedited IIR to update the technical protocol wording as a priority. (**Action item 137.19.1**).

Action items raised at meeting #137

Item	Topic	Action required	Responsible	By
137.4.1	EPWA Discussion on head of power for CDN/CDR	Catherine Rousch (Alinta Energy) to discuss the incorporation of a head of power for CDN/CDR usage with Energy Policy WA and pass on findings to the GRCF.	Catherine Rousch (Alinta Energy)	Next GRCF meeting
137.5.1	IN009/19W. MIRN and Meter status scenarios	Mark Riley (AGL) to paper of possible scenarios that describes change in MIRN and Meter Statuses as a result of a particular activity.	Mark Riley (AGL)	ASAP
137.5.2	IN009/19W workshop	Follow receipt of the scenario paper from AGL, AEMO to schedule a workshop for IN009/19W with WA participants .	AEMO	Next GRCF meeting
137.6.1	WA compliance process guideline feedback	Carol Poon (AEMO) to distribute the proposed changes on the WA Compliance Process Guideline for GRCF review.	Carol Poon (AEMO)	Next GRCF meeting
137.7.1	GMI on customer self-reads	Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.	Nina Telford (Wesfarmers Kleenheat)	Next GRCF meeting
137.14.1	July meeting date	AEMO to communicate information about the July GRCF meeting date to the GRCF.	AEMO	ASAP
137.16.1	IN026/15 and IN010/20 workshop	AEMO to schedule a workshop for IN026/15 (in conjunction with IN010/20).	AEMO	Next GRCF meeting
137.19.1	Using CDN data for planned outages.	AEMO to add this issue to the register (<i>secretariat note – This is IN017/20</i>) and explore the idea of raising an expedited IIR to update the technical protocol as a priority.	AEMO	ASAP

Action items raised prior to meeting #137

Item	Topic	Action required	Responsible	By
136.4.1	IN003/20W Questionnaire	AEMO to issue IN003/20W questionnaire to elicit whether WA GRCF participants a.) support the initiative b.) broadly believe that AEMO has captured the relevant technical requirements for the change, with GRCF participants to respond by COB (AWST) 5 June 2020.	Arjun Pathy (AEMO)	Completed
136.5.1	Review of AGL's proposed drafting of clause 32 (Error correction notice) in WA RMPs	WA participants to review AGL's proposed drafting on clause 32 (can be found as "Attachment 1" here) and give feedback to AGL. <i>June update: AGL will provide GMI in the week ending 3 July 2020. GRCF to give feedback by COB (AWST) 20 July 2020.</i>	WA GRCF participants	Next GRCF meeting
136.5.2	AEMO to send AGL a link to WA GMI template	AEMO to send AGL a link to new GMI template.	AEMO	Completed
136.12.1	Next GRCF meeting date	AEMO to decide on a date for the next GRCF meeting and disseminate this information to the GRCF.	AEMO	Completed
136.15.1	AEMO to issue IN026/15 questionnaire	Once APA Group has reviewed the final GMI for IN026/15, AEMO to issue IN026/15 questionnaire to elicit whether GRCF participants a.) support the initiative b.) broadly believe that AEMO has captured the relevant technical requirements for the change. Participants will have three weeks to give feedback.	AEMO	Completed
136.16.1	Use of CDN information for planned outages.	Rick Abbott (AGIG) to pass on further details to AEMO (grcf@aemo.com.au) about the use customer contact data. These details will then be circulated to the GRCF.	Rick Abbott (AGIG)	Completed

135.4.1	Retailer advice on customer details provision to ATCO Gas (IN003/20W)	<p>Each retailer to provide advice to grcf@aemo.com.au on:</p> <ul style="list-style-type: none"> Whether the provision of customer information to ATCO Gas for meter replacement purposes meets retailers' privacy obligations. <p>If retailers advise that the provision of customer information does meet retailers' privacy obligations, retailers are to confirm that their supply contracts with their customers allow for this exchange of customer information to ATCO Gas.</p>	All WA retailers	Completed
135.14.2	Wide Bay withdrawal zone GMI feedback (IN015/20)	<p>GRCF to provide feedback to Rick Abbott (APA Group) on the Wide Bay withdrawal zone GMI.</p> <p><i>June update: AEMO circulated a GMI invited participants to provide feedback. There are no RMP changes but there are minor changes to 2 guidelines. AGL and Origin Energy provided feedback supporting the proposal. It is now up to AGIG to determine whether to progress this change. Given there are no RMP implication and no dissenting view, AEMO will close this initiative and update the register accordingly.</i></p> <p>May update: Issued 18 May, seeking feedback by 29 May.</p>	GRCF	Completed
134.10.1	IN009/19W technical review	<p>AEMO to conduct technical review of IN009/19W GMI.</p> <p>May update: Nandu Datar (AEMO) advised that original GMI proposed adding the meter status field to the MIRN discovery response and also adding new values to the attribute meter status and making them enumerated. AEMO has received another GMI from AGL with a scope of just adding the meter status to MIRN discovery response. Evaluating these proposals is continuing. This action is therefore to be left open until next meeting.</p>	AEMO	Completed

132.18.2W	AEMO investigations into WA's moving beyond r13 schema version	<p>AEMO to investigate whether the mandatory status of the fields provided by Elaine Bilotta (ATCO Gas) under action item 132.18.1 would prohibit Western Australia's adopting a schema version beyond r13.</p> <p>February update: Carried over contingent on 132.18.1W.</p> <p><i>April update: Not yet completed.</i> Joe Sanches (ATCO), advised that would have an update to AEMO before COB Friday 8 May.</p> <p><i>May update: Danny McGowan (AEMO) advised AEMO had not received any information about fields that would prohibit WA moving beyond the R13 schema so this could be closed. Joe Sanches (ATCO) requested a meeting with AEMO the following week to discuss this. It was agreed to leave this open.</i></p> <p><i>June update: Last advice was received on 4 June 2020. ATCO Gas sent files to Wayne Lee as of 25 June 2020.</i></p>	AEMO	Completed
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