

MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 140
 DATE: Thursday 19 November 2020.
 TIME: 11.00 AM – 1.00 PM AWST (1.00 PM – 3.00 PM AEST)
 LOCATION: AEMO Offices and Teleconference
 CONTACT: GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Teleconference
Arjun Pathy	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Keiron Moore	ActewAGL	Teleconference
Kelly Murray	AGIG	Teleconference
Sue Richardson	Agility CIS	Teleconference
Mark Riley	AGL	Teleconference
Sarah Silbert	AGL	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Shaun Cupitt	Alinta Energy	Teleconference
Anthony Boin	APA Group	Teleconference
Joe Sanches	ATCO Gas	Teleconference
Rick Abbott	Australian Gas and Infrastructure Group	Teleconference
Nallina Luckshman	CGI	Teleconference
Robert Gubbins	CGI	Teleconference
Pritish Salgaonkar	EnergyAustralia	Teleconference
Tim Sheridan	Jemena	Teleconference
Mario Iogha	Origin Energy	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Adam Kozman	Wesfarmers Kleenheat	Teleconference
Nina Telford	Wesfarmers Kleenheat	Teleconference
Gerrod Murphy	Weston Energy	Teleconference

1. Welcome and apologies (WA) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

Lipakshi Dhar (ERA WA) is an apology.

2. Agenda confirmation (WA) – Danny McGowan (AEMO)

The GRCF confirmed the WA portion of the agenda.

3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)

The GRCF accepted the WA component of the meeting minutes for the previous meeting.

Action items have been updated in the table attached.

4. Update on IN001/20W and IN001/18W – Nandu Datar (AEMO)

Nandu Datar (AEMO) noted that AEMO had identified solution options to address IN001/20W (WA RMP clause 32) and was outworking these with stakeholders. AEMO will organise a workshop in early December (**Action item 140.4.1**) to identify the most suitable solution.

Nandu Datar (AEMO) noted that for IN001/18W (Clause 325 changes) AEMO performed further analysis towards the framework proposed by AGL, which proposed classifying breaches into "immediate" or "periodic" or "no report" types. AEMO's analysis identified that it would be extremely difficult to classify various RMP clauses or sub-clauses into the types mentioned above. AEMO also analysed the quarterly Compliance Report and identified that small number of breaches was reported and none were material. AEMO proposed to the key proponents (AGL, Alinta, and Wesfarmers Kleenheat) that the scope of the initiative be limited to amending Clause 325 and related clauses to include self-reporting of breaches by participants and a note indicating that a breach notice is not required when an incorrect transfer is rectified by raising an Error Correction Notice (ECN) to the satisfaction of all parties.

AEMO will consult on both IN001/20W and IN001/18W together once the formal consultation begins.

5. Other business (WA) – Danny McGowan (AEMO)

No other business was raised.

6. Welcome and apologies (all) – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

7. Confirm agenda (all and east-coast) – Danny McGowan (AEMO)

JGN's GMI on a proposal to improve Base Load (BL) and Temperature Sensitivity Factors (TSF) calculations and gas meter estimation methodology (IN004/20) will be discussed under agenda item 17 (East coast other business). This GMI was a late paper sent 18 November. .

8. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan noted that the following items had been added to the Issues and Change Register:

- IN001/21 (RMP wording around "actual meter read")
 - IN002/21 (SA RMP clause 3.1.1)
 - IN001/21W (WA RMP clause 32)
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- IN002/21W (Anticipated Annual Consumption in WA)
- IN003/21W (EPWA customer detail head of power provision)

Danny McGowan (AEMO) noted that the following item had been completed:

- IN001/20 (Register of Weather-Related Information for NSW/ACT, QLD, and VIC)

9. 2020 Gas and Electricity Retail Consultations Calendar – Danny McGowan (AEMO)

Danny McGowan (AEMO) spoke to the 2020 Gas and Electricity Retail Consultations Calendar. It was noted that the remaining six 2020 prioritisation items would be the main GRCF focus for Q4 2020 and Q1 2021.

AEMO agreed that the AEMO personnel responsible for electricity consultations would update the electricity components of the spreadsheet (**Action item 140.9.1**).

10. Draft agenda for bundled release information session in January 2021 – Arjun Pathy (AEMO)

Danny McGowan (AEMO) provided context for the information session.

Arjun Pathy (AEMO) noted that the session would be split into two components. The first would cover implementation, testing, and other parts of the release for which interface between AEMO and participants would be required and would therefore be chaired by AEMO; the second would cover participant-agreed business processes and would therefore be chaired by participants. Arjun requested that:

- A participant volunteer to chair the second session (business processes) of the information session (**Action item 140.10.1**).
- The GRCF send in any additional agenda items that need to be discussed at the information session by 26 November 2020 (**Action item 140.10.2**).

AEMO will run the information session in late January, with the earliest possible date being 18 January 2021. Advice on the date when the information session will be held will be sent after the above feedback is received and before 11 December.

11. Other business (all)

No other business was raised.

12. Next GRCF meeting

Danny McGowan (AEMO) noted that there would most likely be no December GRCF meeting. WA GRCF participants left the meeting.

13. Accept previous meeting minutes and action items (east coast) – Danny McGowan (AEMO)

The GRCF accepted the east-coast component of the meeting minutes for the previous meeting. Action items have been updated in the table attached.

14. IN004/17 East coast harmonisation – Danny McGowan (AEMO)

Danny McGowan (AEMO) outlined the initiatives to be consulted on as part of IN004/17. Danny noted that the scope of works for the consultation would be exclusively limited to the initiatives listed in the GMI and would not include other “tidy-up” changes found as the consultation progressed. Mark Riley (AGL) requested that minor changes be considered as part of the consultation. Danny McGowan (AEMO) responded that, unless these were typographical edits, AEMO would consider these on a case-by-case basis.

Danny McGowan (AEMO) requested that the GRCF return feedback to AEMO using the response template by **Friday 11 December 2020**.

15. IN005/18 Estimated consumption after meter removal – Mark Riley (AGL) and Mario Iogha (Origin Energy)

Mark Riley (AGL) and Mario Iogha (Origin Energy) spoke to their updated diagram for IN005/18. Mark and Mario noted that the updated diagram had addressed all previous concerns raised, included those raised by Distribution Businesses, and that no outstanding matters remained. For the avoidance of doubt, AEMO agreed to circulate this process diagram to the GRCF for a final time before adding this proposed process diagram to east coast technical protocol documents and commencing the formal consultation process. The GRCF agreed to review process diagram for IN005/18. Any participant believing that the process doesn't represent what's previously been agreed is to e-mail Mark Riley (MRiley@agl.com.au) and Mario Iogha (mario.iogha@originenergy.com.au) and CC grcf@aemo.com.au before **Friday 4 December 2020 (Action item 140.15.1)**. Please note that "no response" will be taken to mean acceptance.

16. Covid impact on 2021 estimation – Stephen White (Red and Lumo Energy)

Stephen White (Red and Lumo Energy) noted that, due to Covid-19, there would likely have been increased gas consumption over the winter period seeing as more individuals were at home. That will mean, however, that estimated bills in 2021 (when, if restrictions ease, fewer people will be at home during the day) will be based on data that are not reflective of their actual usage.

Several distributors noted that gas consumption had increased less over the winter than might have been anticipated, and as such the problem may be less pronounced than Red and Lumo Energy had expected. It was also noted that only in Victoria would a particularly significant shift be expected given its extended lockdown by comparison to the other states.

17. Other business (east coast)

Tim Sheridan (Jemena) and Marc Flynn (Jemena) spoke to their late paper regarding IN004/20 (baseload and temperature sensitivity factor changes). The GRCF noted that participants would need time to review the GMI. To assist GRCF reps, Marc agreed to provide points of focus within the GMI itself. Both Danny McGowan (AEMO) and Marc put forward the idea for the GRCF to submit questions within the next two weeks and following that, a Q&A session would be held to provide more detail explanation on any complex questions that may have been raised. The GRCF supported this idea.

Marc Flynn (Jemena) to provide AEMO with the points of focus on which participants should focus when reviewing the GMI. AEMO to circulate these points of focus and the GMI to participants to review. Any questions are to be emailed to Marc Flynn (Marc.Flynn@jemena.com.au) and CC grcf@aemo.com.au before **Friday 4th December (Action item 140.17.1)**.

18. Meeting close

Danny McGowan (AEMO) noted that the next GRCF meeting is on Thursday 15 October.

Danny McGowan (AEMO) closed the meeting.

Action items raised at meeting #140

Item	Topic	Action required	Responsible	By
140.4.1	IN001/20W workshop	AEMO to organise a workshop in early December to decide on a solution option for IN001/20W.	Nandu Datar (AEMO)	Early December
140.9.1	Electricity section of consultations spreadsheet	AEMO to update electricity consultations in the consultations spreadsheet.	AEMO	Next meeting
140.10.1	Volunteer to chair session 2 of the information session	A participant is to volunteer to chair the second session of the information session in early January.	GRCF	26 November 2020
140.10.2	Agenda items for information session	The GRCF is to send in any additional agenda items that need to be discussed at the information session by 26 November 2020	GRCF	26 November 2020
140.15.1	IN005/18 Estimated consumption after meter removal	Participants to review process diagram for IN005/18. Any participant that believes the process does not represent what has previously been agreed, please e-mail Mark Riley (MRiley@aql.com.au) and Mario Iogha (mario.iogha@originenergy.com.au) and CC (grcf@aemo.com.au) before Friday 4 December COB . Please note that a lack of response will be taken to mean acceptance.	East coast GRCF	4 December 2020
140.17.1	IN004/20 - Baseload and temperature sensitivity factor changes for NSW/ACT	Marc Flynn (Jemena) to provide AEMO with the points of focus on which participants should focus when reviewing the GMI. AEMO to circulate these points of focus and the GMI to participants to review. Any questions are to be emailed to Marc Flynn (Marc.Flynn@jemena.com.au) and CC grcf@aemo.com.au before Friday 4th December.	NSW/ACT GRCF representatives	4 December 2020

Action items raised prior to meeting #140

Item	Topic	Action required	Responsible	By
139.7.1	AEMO to include IN008/19 as part of IN016/20.	AEMO to include IN008/19 as part of IN016/20.	Danny McGowan (AEMO)	Completed
139.7.2	2021 work program	AEMO to prepare for circulation to the GRCF a formal 2021 work program listing the initiatives that AEMO intends to progress. November update: AEMO will progress this by the next GRCF meeting.	Danny McGowan (AEMO)	Next GRCF meeting
138.5.1	Head of Power item in the Retail Market Register	AEMO to add an item to the Register of Retail Market Issues and Changes to run a consultation to amend the RMP once EPWA has provided a head of power for the provision of customer details.	AEMO	Completed
137.7.1	GMI on customer self-reads	Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads. November update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.	Nina Telford (Wesfarmers Kleenheat)	Next GRCF meeting