

# DRAFT MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 148  
 DATE: Tuesday 29 March 2022.  
 TIME: 10.00 AM – 1.00 PM AWST (1.00 PM – 4.00 PM AEDT)  
 LOCATION: AEMO Offices and Teleconference  
 CONTACT: [GRCF@aemo.com.au](mailto:GRCF@aemo.com.au)

## ATTENDEES:

| NAME                  | COMPANY                          | LOCATION       |
|-----------------------|----------------------------------|----------------|
| Danny McGowan (Chair) | AEMO                             | Teleconference |
| Carol Poon            | AEMO                             | Teleconference |
| Jordan Daly           | AEMO                             | Teleconference |
| Lenard Bull           | AEMO                             | Teleconference |
| Meghan Bibby          | AEMO                             | Teleconference |
| Nandu Datar           | AEMO                             | Teleconference |
| James Tyrell          | AEMC                             | Teleconference |
| Ellie Carey           | ActewAGL                         | Teleconference |
| Rick Abbott           | AGIG                             | Teleconference |
| Sue Richardson        | Agility CIS                      | Teleconference |
| Mark Riley            | AGL                              | Teleconference |
| Paul Bresloff-Barry   | Agora Retail                     | Teleconference |
| Catherine Rousch      | Alinta Energy                    | Teleconference |
| Robert Lo Giudice     | Alinta Energy                    | Teleconference |
| Elaine Bilotta        | ATCO Gas                         | Teleconference |
| Justin Betlehem       | AusNet Services                  | Teleconference |
| Robert Gubbins        | CGI                              | Teleconference |
| Patrick Lau           | CovaU                            | Teleconference |
| Lipakshi Dhar         | Economic Regulation Authority WA | Teleconference |
| Troy Olcorn           | EnergyAustralia                  | Teleconference |
| Luis Bogliolo         | ESC                              | Teleconference |
| MErryn Wilson         | ESC                              | Teleconference |
| Evan Giosis           | Globird Energy                   | Teleconference |
| Marc Flynn            | Jemena Gas Networks              | Teleconference |
| Deanna Power          | Kleenheat                        | Teleconference |
| Bab Kamath            | Momentum Energy                  | Teleconference |
| Kelly Murray          | Multinet Gas Networks            | Teleconference |
| Bree Shaw             | Origin Energy                    | Teleconference |
| Mario Iogha           | Origin Energy                    | Teleconference |
| Camille Hymer         | Pacific Hydro                    | Teleconference |
| Sean Jennings         | Red and Lumo Energy              | Teleconference |
| Jennifer Main         | Synergy                          | Teleconference |
| Karthi Mahalingham    | Synergy                          | Teleconference |
| Patrick Lau           | Tel Pacific                      | Teleconference |
| Gerrod Murphy         | Weston Energy                    | Teleconference |

## **1. Welcome, Apologies and AEMO Competition Law Meeting Protocol – Danny McGowan (AEMO)**

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

Mario Ilogha (Origin Energy) and Joe Sanches (ATCO) were apologies. Deanna Power (Kleenheat) is the new Kleenheat representative.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy and introduced Jordan Daly (AEMO) to the GRCF.

This is the first GRCF since October 2021 and Danny McGowan noted that since that last October meeting there have been about 50 e-mails sent to the GRCF on a variety of issues and requests, so AEMO and participants have been busy during this period.

## **2. Agenda confirmation – Danny McGowan (AEMO)**

The GRCF confirmed the meeting agenda.

## **3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)**

The GRCF accepted the meeting minutes for the previous meeting. Action items have been updated in the table attached.

Mark Riley (AGL), Deanna Power (Kleenheat) agreed to meet regarding item 137.7.1 from previous meetings and Elaine Bilotta (ATCO) suggested a wider cross-industry meeting to discuss the regulatory framework for this issue.

## **4. Issues and Change Register – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that 10 new initiatives had been added to the Issues and Change Register since the previous meeting. Also 12 initiatives have been completed or withdrawn. Many of the completed initiatives were part of the aseXML r40 schema uplift which was implemented in November 2021.

Two Gas Retail Market consultations are currently ongoing:

- [IN005/21 - NSW Lost Gas Customer Protocol.](#)
- [IN002-21 Earliest transfer day SA.](#)

## **5. 2021 and 2022 Gas and Electricity Retail Consultations Calendars – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the 2022 Gas and Electricity Retail Consultations Calendar has been added to the AEMO website and is available [here](#). The 2021 Gas and Electricity Retail Consultations Calendar was circulated with the meeting pack.

## **6. Meeting dates for 2022**

Jordan Daly (AEMO) noted that:

- Meetings have been established on the 3<sup>rd</sup> Tuesday of every month from May to November
- There would be no meeting in April as it clashes with the Easter break. The next meeting will be Tuesday 17 May 2022.
- Meetings will only proceed if there are sufficient items of business to discuss, and issues will be progressed via circular.

AEMO noted that it would send calendar invites for these meetings to the GRCF (**Action item 147.6.1**).

## **7. Other Business (all) – Danny McGowan (AEMO)**

Daniel McGowan (AEMO) noted no other business was received.

## **8. Next GRCF meeting – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the next GRCF meeting would be Tuesday 17 May 2022.

## **9. IN007-22 Zonal heating values (ZHV) for tariff V – Jordan Daly (AEMO)**

Jordan Daly (AEMO) briefed the GRCF regarding the IN007-22 initiative.

Key points were:

- This is a request from the Victorian government;
- AEMO's current proposal is to apply a similar ZHV methodology currently used for Tariff D (interval metered) consumers to Tariff V (basic metered) consumers. This proposal leverages off existing process, so it is likely to be a cost effective solution that harmonises with other jurisdictions;
- Distributors and AEMO will need to modify their IT systems. AEMO will need to generate a new Market Information Bulletin Board (MIBB) report;
- 1 July 2023 is the targeted implementation date; and
- The Gas Market Issue (GMI) will also be sent to the GRCF and GWCF, with feedback closing 20 April 2022.

Mark Riley (AGL) asked if it would be likely that the current 3-digit limit for postcode values would need to be expanded. Danny McGowan (AEMO) stated this is unlikely to be the case as only around 30 values are currently being used whereas 3-digit codes allow up to 999 values to be represented.

Mark Riley (AGL) noted there will be impacts on retailers, as this information is then typically recalculated by them. Danny McGowan (AEMO) stated that the retailer recalculation processes isn't prescribed in Procedures therefore impacts of this nature aren't within the scope of this deliverable.

It was noted by Mark Riley (AGL) that an injection point being between transmission zones may have a detrimental impact on consumers and this would be noted in addition to formal feedback.

Kelly Murray (AGIG) and Rick Abbott (AGN) stated they had previously provided feedback on the proposal and were working through the operational impacts.

Mark Riley (AGL) suggested aiming for an April 2023 release as the letter requests implementation by mid-2023. This can be reflected in the feedback sent by each organisation.

Robert Lo Giudice (Alinta) asked if retailers will need to pass on these tariffs. Danny McGowan (AEMO) clarified that 'tariff' V and D customers referred to basic or interval meter customers rather than their specific tariff.

Sean Jennings (Red/Lumo) asked what transitional arrangements would be applied to customers affected by the change and what impact there would be on them. Mark Riley (AGL) noted that there will only be a handful of meters at the start of their read cycle, so this may have an impact on read dates. Kelly Murray (AGIG) stated that Multinet's preference would be to average readings out over the reading window. Danny McGowan (AEMO) noted that these would need to be mixed. Mark Riley (AGL) noted that the pertinent information would need to be archived for these calculations and sought confirmation on whether distributors intended to implement this as a transitional arrangement. Danny McGowan (AEMO) stated it would be likely the Procedures would be silent regarding transitionals but if feedback requested this, it would be considered to be included.

Marc Flynn (Jemena) asked if there would be an impact on Unaccounted for Gas (UAFG) which may be affected according to distributor-to-distributor. Danny McGowan (AEMO) stated that the GMI is silent on this issue, however it was noted that the Essential Services Commissions (ESC) is looking to amend the Gas Distribution Code of Practice. *[Secretariat note click [here](#) for further information on ESC program of work on ZHV]*

Mario Iogha (Origin) asked if there was a target date for broader hydrogen procedure changes and stated there will be an impact on retailer systems and operations rather than a regulatory impact. These are yet to be identified and confirmed but there will be a Draft Report on this issue to be published later this week. We expect this work to begin in calendar Q4 of 2022.

Mark Riley (AGL) stated we already have heating values for Tariff D customers and asked if there was a report that could give an impact of customer and billing impact. Kelly Murray (AGIG) stated that there are ZHV reports published the MIBB and participants can conduct these calculations themselves.

Danny McGowan (AEMO) stated that because this ZHV initiative has IT system changes participants, particularly the Distribution Businesses need to ensure that these IT system changes are on their organisation pipeline on work with a implementation date targeted for 1 July 2023.

Feedback on the GMI is due by **COB 20 April 2022**.

AEMO noted that it would resend the IN007-22 GMI, including slides to the GRCF and GWCF as a priority (**Action item 147.9.1**).

Danny McGowan (AEMO) closed the meeting.

**Action items raised at meeting #147**

| Item    | Topic                           | Action required  | Responsible        | By                 |
|---------|---------------------------------|--|--------------------|--------------------|
| 147.6.1 | Circulating meeting information | <ul style="list-style-type: none"> <li>- 2022 calendar invitations to be sent to GRCF participants.</li> <li>- The IN007-22 GMI documents, including the slides, to be sent to GRCF and GWCF participants.</li> </ul>                  | Jordan Daly (AEMO) | Next GRCF meeting. |
| 147.9.1 | IN007-22 ZHV                    | <ul style="list-style-type: none"> <li>- Resend the IN007-22 GMI, including slides to the GRCF and GWCF as a priority<br/> <i>[Secretariat note: IN007-22 GMI, including slides sent to GRCF and GWCF on 29 March 2022]</i></li> </ul> | Jordan Daly (AEMO) | Completed          |

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**Action items raised prior to meeting #146**

| Item    | Topic                      | Action required  | Responsible             | By                   |
|---------|----------------------------|--|-------------------------|----------------------|
| 137.7.1 | GMI on customer self-reads | <p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March 2021 update: No update.</p> <p>April 2021 update: No update.</p> <p>June 2021 update: No update.</p> <p>August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes.</p> <p>March 2022 update: Deanna Power <a href="mailto:dpower@kleenheat.com.au">dpower@kleenheat.com.au</a> nominated as an additional Kleenheat GRCF representative.</p> | Wesfarmers<br>Kleenheat | Next GRCF<br>meeting |