

# MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 150  
 DATE: Tuesday 18 October 2022.  
 TIME: 10.00 AM – 12.00 Noon AWST (1.00 PM – 3.00 PM AEDT)  
 LOCATION: AEMO Offices and Teleconference  
 CONTACT: [GRCF@aemo.com.au](mailto:GRCF@aemo.com.au)

## ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	AEMO Melbourne
David Freeman	AEMO	Teleconference
Jordan Daly	AEMO	Teleconference
Meghan Bibby	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Rick Dipietro	AEMO	Teleconference
Adam Graves	Synergy	Teleconference
Akhtar Ramtoola	CGI	Teleconference
Anthony Boin	APA	Teleconference
Anthony Hill	ETSI	Teleconference
Brad Gee	Jemena	Teleconference
Catherine Rousch	Alinta	Teleconference
Deanna Power	Kleenheat	Teleconference
Eva Mitchell	Amanda Energy	Teleconference
Jo Sullivan	Energy Australia	Teleconference
Joe Sanches	ATCO	Teleconference
Kate Goatley	ActewAGL	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Kylie Prestridge	AER	Teleconference
Matthew Giampiccolo	Simply	Teleconference
Marc Flynn	Jemena Gas Networks	Teleconference
Mario Iogha	Origin Energy	Teleconference
Mark Riley	AGL	Teleconference
Paul Bresloff-Barry	Agora Retail	Teleconference
Rick Abbott	AGIG	Teleconference
Robert Lo Giudice	Alinta Energy	Teleconference
Sagar Shah	HansenCX	Teleconference
Sean Jennings	Red and Lumo Energy	Teleconference
Sue Richardson	Tally Group	Teleconference
Troy Olcorn	Energy Australia	Teleconference
Wei Fisher	ERA	Teleconference

## **1. Welcome, Apologies and AEMO Competition Law Meeting Protocol – Danny McGowan (AEMO)**

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

An apology was received from Jason Froud (Synergy).

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

## **2. Agenda confirmation – Danny McGowan (AEMO)**

The GRCF confirmed the meeting agenda.

## **3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)**

The GRCF accepted the meeting minutes for the previous meeting held 16 August 2022. Action items have been updated in the table attached below.

Mario Ilogha (Origin) spoke to previous item 148.7.1 (Alternative Method for Disconnecting supply). There was an action for distributors to assess the proposed disconnection method, which has been summarised in a table by Mario. The DBs were not supportive of the proposal. Danny McGowan (AEMO) requested Mario update the GMI with the table that provides a summary on each participant's position (support of others) and previous discussion, and it will be included in the prioritisation session. This was taken as an action (**Action 150.3.1**). Robert Lo Giudice (Alinta) asked if this will be included for consideration as part of gas smart meter trials, which are contemplating the inclusion of remote re-energisation and de-energisation.

Mark Riley (AGL) requested GMIs for consideration in the prioritisation session be circulated early if possible. Danny McGowan (AEMO) stated they will be circulated as early as possible, depending on the finalisation of GMIs.

## **4. Certificate Management solution – David Freeman (AEMO)**

David Freeman (AEMO) spoke to the issue according to the slides. The solution is still being developed. Once completed, the Certificate Management interface will be launched Q1 2023. This will be used to manage Transport Layer Security certificates. These are only required for application-to-application communications (IE: Gas Supply Hub FRC). The new system will send notifications to Participants 90-days prior to the expiry of the TLS certificate and AEMO will also establish internal monitoring processes for expiring certificate that fall into the less than 90 day expiry period. For queries, please reach out to [certificatereplacement@aemo.com.au](mailto:certificatereplacement@aemo.com.au) and circulate the attached slides with appropriate technical counterparts.

Questions were received as below:

- Karthi Mahalingam (Synergy) asked whether this affects the Low Volume Interface. Rick Dipietro (AEMO) clarified these user interfaces wouldn't be affected by this activity.
- Robert Lo Giudice (Alinta) asked if this will have an impact on electricity B2B. David Freeman (AEMO) stated there would be an update on this given at the ERCF. This applies in any system-to-system interaction, not cases where people log in to a user interface.
- Akhtar Ramtoola (CGI, AEMO's IT service provider of SA, WA and NSW/ACT gas retail markets) clarified low-volume interfaces won't be affected.
- Mark Riley (AGL) asked if this will affect the wholesale systems. David Freeman (AEMO) stated this is expected only to affect gas retail markets, as well as electricity systems. Mark Riley (AGL) also asked if this will have an impact on WA electricity wholesale markets. David Freeman (AEMO) stated that AEMO is investigating the impact this has on WEM reforms.

- Sean Jennings (Red/Lumo) asked about the three-year certificate replacement cycle. David Freeman (AEMO) stated that certificates can be revoked and new certificates can be created at will. AEMO will be notifying participants ahead of certificate expiry.
- Mark Riley (AGL) asked how participants will be notified of expiry. At this point, it will be via email. Rick Dipietro (AEMO) stated most of the details haven't been locked down, but nominated IT contacts and newly-nominated contacts will be contacted, with manual tracking of which organisations respond to the notifications. There will be regular nudges to recertify ahead of the deadline.
- Robert Lo Giudice (Alinta) requested AEMO inform participants of who the IT nominated contacts are. David Freeman (AEMO) stated AEMO can share those details with each organisation. Questions of this nature can be requested using the inbox linked above.

#### **5. Issues and Change Register – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that 3 new initiatives had been added to the Retail Market Issues and Change Register since the previous meeting. 8 initiatives have also been completed or withdrawn.

The three new items are:

- IN015/22 -
- IN016/22 -
- IN017/22 -

#### **6. It was noted that the Earliest transfer day SA (IN002/21) and Minor changes to East Coast Tech Protocols (IN009/21) consultations have been completed and published. Initiatives, IN008/21 and IN013/20 had been withdrawn. 2022 Gas and Electricity Retail Consultations Calendars – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the 2022 Gas and Electricity Retail Consultations Calendar is up to date and is available [here](#). This was circulated with the meeting pack.

Danny McGowan (AEMO) advised that internal preparation work for the formal consultation for the procedure changes to do with the hydrogen blending program of work (IN007/21) is underway and will dovetail into the ongoing AEMC work to amend the rules.

#### **7. Update on the timing of the 2023 prioritisation session and Update on initiatives that have been on the register for more than 5 years – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the prioritisation session would occur next month at the GRCF meeting. Also AEMO will be contacting some participants shortly who have raised initiatives that fall into the more than 5 years old category. AEMO initial view is some of these should be withdrawn.

#### **8. Annual GRCF stakeholder quick survey (2022) – Jordan Daly (AEMO)**

Jordan Daly (AEMO) noted that a stakeholder forum survey would be circulated after the meeting. It is available [here](#). The deadline for responses is COB Wednesday 2 November 2022. The survey will not take long to complete but will help AEMO improve its service delivery.

#### **9. Other Business (all)**

COVID Impacts on Current Volumes (Sean Jennings, Red/Lumo)

Sean Jennings (Red/Lumo) asked if there's been any allowance for COVID on Current Volumes. Considering Covid caused an increase to customer consumption, Sean asked if AEMO has made any allowance for this. Danny McGowan (AEMO) suggested that this maybe more a wholesale matter therefore suggested that Sean sent an e-mail to AEMO gas wholesale inbox– [gwcf\\_correspondence@aemo.com.au](mailto:gwcf_correspondence@aemo.com.au).

#### Schema r40 (Mark Riley, AGL)

Mark Riley (AGL) stated that the gas retail deployment of r40 version aseXML schema and any versioning uplifts of the AS4590 stand that occurred in November 2022, may not be uniformly updated. Joe Sanches (ATCO) asked whether AGL has reached out to ATCO. Mark Riley (AGL) noted testing should be conducted with ATCO, Jemena and AGIG. Mark Riley (AGL) agreed to reach out to WA counterparts offline and offered for people to reach out to him if they required help for this update to progress smoothly. Interested parties should reach out to Mark Riley [mriley@agl.com.au](mailto:mriley@agl.com.au) regarding the schema update. The most recent correspondence from Mark on this matter was 19 August 2022 and circulated to all distributors and dual-fuel retailers.

#### IN008/19 - RMP changes that proposes that the time and frequency of CORs can be agreed by the parties (Mark Riley, AGL)

Mark Riley (AGL) spoke to the GMI. The base obligation hasn't changed – 5PM next-day is still the deadline, but if there are bilateral agreements otherwise, they'd still be compliant under the Procedures. Rick Abbott (AGN) and Kelly Murray (MGN) agreed with the proposal. Marc Flynn (Jemena) queried how these bilateral agreements would have reads sent via a particular channel regardless of what the customer is sending to the retailer. Mark Riley (AGL) noted that this can be built for with each parties' IT system, but in the lack of agreement, the Procedures would dictate the obligation. Danny McGowan (AEMO) noted that given there were no participants opposing the proposed RMP drafting contained in the GMI, AEMO will now progress this change to the formal consultation and will issue a PPC in early November 2022.

#### IN001/22 - SA RMPs changes to add further clarity to COR process (Danny McGowan, AEMO)

Danny McGowan (AEMO) spoke to the GMI and requested feedback on it. Mark Riley (AGL) stated he's uncomfortable with removal of the COR from the 'estimated meter reading' definition. Typically, CORs are defined under a hierarchy with regards to substitutions. Rick Abbott (AGIG) noted that customers can't transfer on an estimated read. Mark Riley (AGL) noted that this may create jurisdictional differences – for example, in Victoria CORs are treated as estimates and in SA they have to be validated as there's no 'C' reading type. AEMO will withdraw the change as there was no broad support for the proposal.

### **10. Next GRCF meeting – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the next GRCF meeting would be Tuesday 15 November 2022. A Teams link has been included in the Outlook meeting invitations.

Danny McGowan (AEMO) closed the meeting.

**Action items raised at meeting #150**

Item	Topic	Action required	Responsible	By
150.3.1	148.7.1 (Alternative Method for Disconnecting supply)	<ul style="list-style-type: none"> <li>- Mario logha (Origin) to update the GMI with the table that provides a summary on each participant's position (support of others) and previous discussion and submit it to AEMO.</li> </ul>	Mario logha (Origin)	Before next meeting
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**Action items raised prior to meeting #150**

<b>Item</b>	<b>Topic</b>	<b>Action required</b>	<b>Responsible</b>	<b>By</b>
149.5.1	Zonal Heating Values	Danny McGowan (AEMO) took an action to get an update on this matter. Secretariat Note: AEMO published a response to DWELP's letter on its website indicating timeframes for hydrogen implementation would need to be pushed back. An email outlining this was circulated on 13 September 2022. Action closed.	Danny McGowan (AEMO)	October meeting
149.7.1	RoLR data	<ul style="list-style-type: none"><li>- Danny McGowan to provide a word version of the Build Pack that largely features RoRL transactions</li><li>- Mario Iagho (Origin) to put together suggestions on additional or amended fields for the impacted RoLR transaction.</li></ul> Secretariat Note 19 August 2022: Danny McGowan provided the soft copy of the Build Pack on 19 August 2022. The GMI will be included in the meeting pack for the next meeting. Action closed.	Mario Iagho (Origin)	October meeting

137.7.1	GMI on customer self-reads	<p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March 2021 update: No update.</p> <p>April 2021 update: No update.</p> <p>June 2021 update: No update.</p> <p>August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes.</p> <p>March 2022 update: Deanna Power <a href="mailto:dpower@kleenheat.com.au">dpower@kleenheat.com.au</a> nominated as an additional Kleenheat GRCF representative.</p> <p>June 2022 update: On hold noting that Joe Sanches (ATCO) agreed to progress this issue via an ATCO GMI which will be drafted by the relevant parties.</p> <p>August 2022 update: Joe Sanches advised that a GMI will be shared with WA retailers, next week, then a GMI will be submitted to AEMO.</p> <p>October 2022 update: Joe Sanches advised this will have to be put on hold due to internal changes. There is interest in circulating this before the next meeting.</p>	Wesfarmers Kleenheat & ATCO	Next GRCF meeting
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