MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING:	149
DATE:	Tuesday 16 August 2022.
TIME:	10.00 AM – 12.00 Noon AWST (1.00 PM – 3.00 PM AEDT)
LOCATION:	AEMO Offices and Teleconference
CONTACT:	GRCF@aemo.com.au

ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	Teleconference
Jordan Daly	AEMO	Teleconference
Nandu Datar	AEMO	Teleconference
Adam Graves	Synergy	Teleconference
Anthony Boin	APA	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Deanna Power	Kleenheat	Teleconference
Emille Kueh	Jemena	Teleconference
Gordon Stevenson	Momentum	Teleconference
Jo Sullivan	Energy Australia	Teleconference
Joe Sanches	ATCO	Teleconference
Justin Betlehem	AusNet Services	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Marc Flynn	Jemena Gas Networks	Teleconference
Mario Iogha	Origin Energy	Teleconference
Mark Riley	AGL	Teleconference
Patrick Lau	TelPacific	Teleconference
Paul Bresloff-Barry	Agora Retail	Teleconference
Rick Abbott	AGIG	Teleconference
Robert Gubbins	CGI	Teleconference
Robert Lo Giudice	Alinta Energy	Teleconference
Sagar Shah	HansenCX	Teleconference
Sean Jennings	Red and Lumo Energy	Teleconference
Sue Richardson	Tally Group	Teleconference

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1. Welcome, Apologies and AEMO Competition Law Meeting Protocol – Danny McGowan (AEMO)

Danny McGowan (AEMO) welcomed GRCF participants to the meeting.

There were no apologies to note.

Danny McGowan (AEMO) noted AEMO's Competition Law Policy.

2. Agenda confirmation – Danny McGowan (AEMO)

The GRCF confirmed the meeting agenda.

3. Accept previous meeting minutes and action items – Danny McGowan (AEMO)

The GRCF accepted the meeting minutes for the previous meeting held 21 June 2022. Action items have been updated in the table attached.

4. Issues and Change Register – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that 3 new initiatives had been added to the Retail Market Issues and Change Register since the previous meeting. 1 initiative has also been completed.

The three new items are:

- 012/22 – T1005 (Account creation notice) RoLR transaction need to be reviewed.
- 013/22 – New farm tap in Pallamana need to be created. .
- 014/22 – MIRN Classifications. Discussed as part of Action 148.8.1 below.

It was noted that the Lost Gas Customer Protocol (IN005/21) consultation has been completed and published.

Two Gas Retail Market consultations are currently ongoing:

- IN009-21 Minor changes to east coast Tech Protocols.
- IN002-21 Earliest transfer day SA.

5. 2022 Gas and Electricity Retail Consultations Calendars – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that the 2022 Gas and Electricity Retail Consultations Calendar is up to date and is available here. This was circulated with the meeting pack.

Danny McGowan (AEMO) advised that internal preparation work for the formal consultation for the procedure changes to do with the hydrogen blending program of work (IN007/21) is underway andwill dovetail into the ongoing AEMC work to amended the rules.

In relation to zonal heating value (ZHV) (IN007/22) program of work, Kelly Murray (MGN) and Justin Betlehem (Ausnet) noted that they are targeting the previously-advised 1 July 2023 release dates with regards to their IT implementation of this program of work. All distribution businesses (DBs) expressed their concerns about the length of time it is taking AEMO to complete it broader review of the hydrogen and to share the results with industry. DB's also wanted to know if they were able to release their personnel allocated to ZHV or should they keep focussed for 1 July 2023. Danny McGowan (AEMO) took an action [149.5.1] to get an update on this matter.

6. IN013/22 - New farm tap Pallamana – Rick Abbott (AGIG)

Rick Abbott (AGIG) spoke to the GMI that was circulated with the meeting pack and its attachment. Feedback on this GMI was requested. This is a new farm tap on the Riverland pipeline, with Procedures and Protocols required to be updated. Farm taps are a single-customer subnetwork, attached to transmission pipelines. Often a single-metered site, they generally wouldn't become a broader subnetwork. No UAFG for these pipelines, as there's a single offtake. This is a directly-connected customer. Essentially just a large transmission-connected customer.

No consultation is required for this update. Targeted go-live date is mid-December, where the Interface Control Document (ICD) and Retail Market Procedures (RMP) to be updated. No feedback was received. AEMO will update its Procedures and provide a go-live date as soon as possible.

7. Other Business (all) –

Data provisioned to the RoLR from the failed retailer and the request for additional information – Mario Iogha (Origin).

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Mario Iogha (Origin) noted recent RoLR events. Aakash Sembey (Origin) raised the issue at the ERCF that RoLR information is not always granular enough, for example, whether customers are Large. Mario Iogha (Origin) recommended build packs be updated in order to provide more information required to address RoLR discrepancies, and noted there's an ERCF subgroup being formed on this matter. Mark Riley (AGL) noted it would be worth considering standardising the systems so customer imports can be simpler. Mario Iogha (Origin) noted the subgroup could recommend new or amended required fields that RoLRs would receive. Sean Jennings (Red/Lumo) noted the Gas RoLR provided a lot of data already provided, albeit a lot of fields are Optional rather than Required. Mario Iogha (Origin) noted Life Support, Customer Type or Hardship should be Required fields.

Danny McGowan (AEMO) noted that AEMO's resourcing is currently stretched. Mario Iogha (Origin) noted that these are additional fields needed to serve a customer on an ongoing basis. Mark Riley (AGL) noted this would likely be a documentation rather than system change, as the failing retailer sends a file of customers to the RoLR (T1010 and T900, RMP cl. 7.24). This would reduce manual handling of customer transfers.

Robert Lo Giudice (Alinta) requested market participants form a group to get a unified piece of documentation required to handle a customer transfer from a failed retailer. Jo Sullivan (Energy Australia) noted that dual-fuel retailers and similar distributors are being most affected by RoLR processes, so the documentation should support this, especially across both fuel types. For example, customer Date of Birth is needed regardless of which market they're transferring from.

Danny McGowan (AEMO) suggested that Mario Iogha (Origin) use the Build Pack as a basis for suggestions of which fields to add or make Required. An action was taken on this matter [149.7.1]. Whether this is via a GMI or subgroup for discussion is yet to be determined. Mark Riley (AGL) suggested Distributors stay involved in this discussion to ensure that pertinent RoLR information can be provided when needed.

RoLR – Rick Abbott (AGIG).

Rick Abbott (AGIG) noted part of this issue is picked up in IN012/22. He noted that the business had some concerns around who provides what files in the market, and what can be automated. Mark Riley (AGL) noted he has sent Rick the NEM RoLR Procedures and that a review was in order. Danny McGowan (AEMO) noted that this could be included on the 2023 Prioritisation Register and that this work could continue alongside the above item of work related to the RoLR and outside the scope of the GRCF.

SA Earliest Transfer Date – Mark Riley (AGL).

Jordan Daly (AEMO) noted that submissions to the consultation close on Thursday. AEMO is considering an additional change to the drafting to specify that the change applies to in-situ transfers only. This further change to the drafting is currently undergoing Legal review but has the approval of internal business units and the proponent.

Mark Riley (AGL) spoke to his submission and the reasoning behind it. Danny McGowan (AEMO) noted this additional change would not lead to additional IT work beyond what was proposed in the IIR and would remove ambiguity. Mario Iogha (Origin) stated that Origin may not be able to respond to the IIR on the basis of AGL's feedback.

8. Next GRCF meeting – Danny McGowan (AEMO)

Danny McGowan (AEMO) noted that the next GRCF meeting would be Tuesday 20 September 2022. A Teams link has been included in the Outlook meeting invitations.

Danny McGowan (AEMO) closed the meeting.

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Action items raised at meeting #149

Item	Topic	Action required	Responsible	By
149.5.1	Zonal Heating Values	- Danny McGowan (AEMO) took an action to get an update on this matter.	Danny McGowan (AEMO)	Next meeting
149.7.1	RoLR data	- Danny McGowan to provide a word version of the Build Pack that largely features RoRL transactions - Mario Iagho (Origin) to put together suggestions on additional or amended fields for the impacted RoLR transaction. - Secretariat Note 19 August 2022: Danny McGowan provided the soft copy of the Build Pack on 19 August 2022.	Mario Iogha (Origin)	Next meeting

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Action items raised prior to meeting #149

Item	Topic	Action required	Responsible	By
148.6.1	IN006-21 Proposal to remove SA duplication in SP and PBP	Sean Jennings (Red/Lumo) and Rick Abbott (AGIG) to send their analysis regarding SA duplication in SP and PBP proposal. This was sent in between the previous meeting and this one and have been incorporated into the IIR.	Sean Jennings (Red/Lumo) and Rick Abbott (AGIG)	Completed
148.7.1	Alternative method for disconnecting supply	Origin Energy to provide more context and the technical aspects involved in their proposal to distributors, to be circulated by AEMO. August update: Mario received information from ATCO regarding the disconnection method, which has been forwarded to distributors. It's either for distributors to investigate the TAC method or another solution. 30 September suggested as a deadline for this analysis to be completed by. AEMO to circulate the GMI again. Kelly Murray (Multinet) noted that MGN have an alternate disconnection method and will get in touch with Mario about this. Emille Kueh (Jemena) noted that Jemena have a similar approach with path valves, as long as they're not shared. Mario Iogha (Origin) noted cost-effectiveness was a concern. Justin Bethlehem (Ausnet) noted that they were investigating the same. Next steps: Mario Iogha to send the GMI to AEMO and AEMO will refresh the GRCF on it. Action closed.	Mario Iogha (Origin)	Completed
148.8.1	MIRN Classifications	Alinta Energy to provide drafted MIRN Classification table, including the references from which classifications would be sourced. August update: This was provided by Robert, added to the Register, and AEMO will add it to a Guide.	Robert Lo Giudice and Fiona Doherty (Alinta)	Completed

137.7.1	GMI on customer self-reads	Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads. November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress. March 2021 update: No update. April 2021 update: No update. June 2021 update: No update. August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes. March 2022 update: Deanna Power dpower@kleenheat.com.au nominated as an additional Kleenheat GRCF representative. June 2022 update: On hold noting that Joe Sanches (ATCO) agreed to progress this issue via an ATCO GMI which will be drafted by the relevant parties. August 2022 update: Joe Sanches advised that a GMI will be shared with WA retailers, next week, then a GMI will be submitted to AEMO.	Wesfarmers Kleenheat & ATCO	Next GRCF meeting

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