

# MINUTES – GAS RETAIL CONSULTATIVE FORUM (GRCF)

MEETING: 152  
 DATE: Tuesday 21 February 2023.  
 TIME: 10:00 AM – 1:00PM AWST (1.00 PM – 3:00 PM AEDT)  
 LOCATION: AEMO Melbourne Office and Teleconference  
 CONTACT: [GRCF@aemo.com.au](mailto:GRCF@aemo.com.au)

## ATTENDEES:

NAME	COMPANY	LOCATION
Danny McGowan (Chair)	AEMO	AEMO Melbourne
David Freeman	AEMO	Teleconference
Jordan Daly	AEMO	AEMO Melbourne
Lenard Bull	AEMO	Teleconference
Nandu Datar	AEMO	AEMO Melbourne
Adrian Spizzo	AGL	Teleconference
Akhtar Ramtoola	CGI	Teleconference
Anthony Boin	APA	Teleconference
Catherine Rousch	Alinta Energy	Teleconference
Collette Reedy	ActewAGL	Teleconference
Emille Kueh	Jemena	Teleconference
Evan Giosis	Globird	Teleconference
Fabian D'Mello	ATCO	Teleconference
Joe Sanches	ATCO	Teleconference
Justin Betlehem	Ausnet Services	Teleconference
Karthi Mahalingham	Synergy	Teleconference
Kelly Murray	Multinet Gas Networks	Teleconference
Nallina Luckshman	CGI	Teleconference
Nathan Potter	ActewAGL	Teleconference
Marc Flynn	Jemena Gas Networks	Teleconference
Mario Iogha	Origin Energy	Teleconference
Mark Riley	AGL	Teleconference
Prachi Kamat	ActewAGL	Teleconference
Robert Lo Giudice	Alinta Energy	Teleconference
Rick Abbott	AGIG	Teleconference
Sagar Shah	HansenCX	Teleconference
Sean Harris	Brave Energy	Teleconference
Sean Jennings	Red and Lumo Energy	Teleconference
Suvid Satyawadi	Tally Group	Teleconference
Troy Olcorn	Energy Australia	Teleconference
Valerie Cronin	1 <sup>st</sup> Energy	Teleconference
Wei Fisher	ERA	Teleconference

### 1. Recording of meeting declaration, Welcome, AEMO Competition Law Meeting Protocol, Attendees and Apologies – Danny McGowan (AEMO)

Danny McGowan (AEMO) advised the following:

- GRCF meetings are recorded by AEMO and may be accessed and used by AEMO for the purpose of taking meeting notes. By attending the meeting, attendees consent to AEMO recording the meeting and using the record for this purpose. No other recording of the meeting is permitted.
- Attendees were reminded about adhering to the Competition and Consumer Act and to comply with AEMO's Competition Law Meeting Protocol. The Protocol is available [here](#).

No apologies were received ahead of the meeting.

## **2. Agenda confirmation – Danny McGowan (AEMO)**

The GRCF confirmed the meeting agenda. Danny McGowan (AEMO) noted that David Freeman (AEMO)'s item would be discussed first.

## **3. Certificate Management Solution Update – David Freeman (AEMO)**

David Freeman (AEMO) provided an update to the GRCF on the how the development aspects of this project was tracking. Pre-production testing will be available in March 2023 and the general availability (production) of the solution will be available around April 2023. Consultation responses regarding the documentation updates close 27 February 2023. Further enquiries regarding the technical design can be directed to [certificaterplacement@aemo.com.au](mailto:certificaterplacement@aemo.com.au). No questions were received.

*[Secretariat note: Presentation slides about the certificate management solution were e-mailed to the GRCF on 21 February 2023]*

## **4. Accept previous meeting minutes and action items – Danny McGowan (AEMO)**

The GRCF accepted the meeting minutes for the previous meeting held on 25 November 2022. Action items have been updated in the table attached below.

## **5. Issues and Change Register – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that 6 new initiatives had been added to the Retail Market Issues and Change Register since the previous meeting. These are detailed in the Package 2 work and TLS Certificate Management work discussed in this meeting. The remainder of the items are on the 'Pending' tab of the Register, included in Package 5.

3 initiatives have also been completed or withdrawn. These were discussed in the November 2022 GRCF Prioritisation session.

Jordan Daly (AEMO) noted that submissions had closed on the IIR for Package 1-2023 on 17 February, which consists of the below:

- IN008/19 - RMP change for COR. Allows the information to be shared by parties at an agreed frequency (Proponent AGL).
- IN011/22 - Compliance resolution. Remove clause 3.3.2(d) that required AEMO to provide a report to all participants, shippers and transmission pipeline operators (Proponent AEMO).
- IN008/22 – Compliance resolution. Update the Register of Weather Related Information to accommodate third party vendors (Proponent AEMO).
- IN011/15 - Harmonise the definition of actual meter reading in VIC and QLD RMPs with NSW/ACT and SA (Proponent Red/Lumo).
- IN006/22 - Redundant provisions in QLD RMP like sufficient financial standing definition is no longer required and can be removed. (Proponent AEMO).

The Notice of Decision is targeted to be published by 9 March 2023 and the target effective date for this package of work is 31 March 2023. For further details please see the consultation page [here](#).

Nandu Datar (AEMO) spoke to the Package 2 consultations, which include IN001/23, IN005/23, IN001/23W, IN003/22W and IN004/21W.

For further details please see the consultation packages below:

- [Package 2-2023 East Coast \(IN001-23, IN005-23\).](#)
- [Package 2-2023 WA \(IN001-23W, IN003-22W, IN004-21W\).](#)

No questions were received.

## **6. Gas and Electricity Retail Consultations Calendar**

Danny McGowan (AEMO) noted the Gas and Electricity Retail Consultations Calendar had been updated and was attached as part of the meeting pack.

Sean Jennings (Red/Lumo) asked for an update on the Hydrogen program of work. Danny McGowan (AEMO) stated that an update was provided in the Register.

## **7. Other Business (all)**

No other business items were raised.

## **8. Next GRCF meeting – Danny McGowan (AEMO)**

Danny McGowan (AEMO) noted that the next GRCF meeting would be Tuesday 21 March 2023. If there are not adequate items to discuss, the meeting will not proceed.

A Teams link has been included in the Outlook meeting invitations, which are recurring on the third Tuesday of each month. If participants don't have access to the Outlook meetings, or are not receiving regular correspondence, please email [grcf@aemo.com.au](mailto:grcf@aemo.com.au) to lodge a request.

## **9. List of gas retail initiatives that are not part of the GRCF 2023 program of work. – Jordan Daly / Danny McGowan (AEMO)**

Danny McGowan (AEMO) spoke to the email that was circulated on Wednesday 8 February and the attached document. The results of the discussion are reflected in the updated list of initiatives. Discussion occurred as per the notes in the attached document. An update will be circulated following the meeting.

The following issues were closed:

- IN030/15 (Additional estimation\_substitution\_reason\_codes).
- IN009/16 (PBP5 clarification item - Total Gas Injected report update).
- IN016/16 (PBP5 Daily MDN Index Value amendment).
- IN018/16 (NSW-ACT WWT clarification item: Move-in transfers and deemed Service Orders).
- IN023/16 ('PBP5 conformance- Jemena/AAD network bills).
- IN012/20 (Changes to address street types. Need to determine if we add AV and CR, or replace AVE to AV and CRES to CR).

The following issue was moved into the 2023 work program (Package 5):

- (IN003/15) Validation of the complete customer listing

It was noted that AEMO agreed to review the feedback provided by the GRCF at today's meeting and would prioritise those initiatives that:

- Have a reasonable outline of the requirements and there is a reasonable level of confidence that if the proposal was implemented the benefits would most likely outweigh the cost; or
- Has the potential, if implemented, that change could have benefits that may outweigh the cost, but this can only be established by further defining the requirements which would be done in collaboration with the GRCF. (Action 152.9.1)

Danny McGowan (AEMO) closed the meeting and thanked participants for their valuable input.

DRAFT

**Action items raised at meeting #152**

Item	Topic	Action required	Responsible	By
1529.1	List of gas retail initiatives that are not part of the GRCF 2023 program of work	Review the feedback provided by the GRCF and identify those initiatives that have reasonable outline of the requirement and a reasonable level of confidence that if implement the benefits will outweigh the cost; or potential benefits that may outweigh the cost, but this can only be establish by further defining the requirement.	AEMO	March 2023 GRCF

DRAFT

**Action items raised prior to meeting #152**

Item	Topic	Action required	Responsible	By/Status
151.6.2	RoLR package review	AEMO to discuss RoLR Package 5 2023 prioritisation in March 2023.	Danny McGowan (AEMO)	March 2023 Meeting
151.6.1	Longstanding Register Items. Possible preference survey.	In relation to the remaining initiatives that are greater 5 years old, AEMO to consider the idea of circulating a survey to GRCF participants to complete on their preferences whether these long standing initiatives should progressed or withdrawn. AEMO to provide update next meeting.	Danny McGowan (AEMO)	Discussed in February 2023 meeting.

DRAFT

Item	Topic	Action required	Responsible	By/Status
137.7.1	GMI on customer self-reads	<p>Nina Telford (Wesfarmers Kleenheat) to develop a GMI on Kleenheat's desired changes regarding customer self reads.</p> <p>November 2020 update: Wesfarmers Kleenheat continues work on this item and will continue to keep AEMO and the GRCF informed of progress.</p> <p>March 2021 update: No update.</p> <p>April 2021 update: No update.</p> <p>June 2021 update: No update.</p> <p>August 2021 update: Mark Riley (AGL advised that he would contact Kleenheat, about actioning this action item when the NSW/ACT self-read consultation (IN001/21) concludes.</p> <p>March 2022 update: Deanna Power <a href="mailto:dpower@kleenheat.com.au">dpower@kleenheat.com.au</a> nominated as an additional Kleenheat GRCF representative.</p> <p>June 2022 update: On hold noting that Joe Sanches (ATCO) agreed to progress this issue via an ATCO GMI which will be drafted by the relevant parties.</p> <p>August 2022 update: Joe Sanches advised that a GMI will be shared with WA retailers, next week, then a GMI will be submitted to AEMO.</p> <p>October 2022 update: Joe Sanches advised this will have to be put on hold due to internal changes. There is interest in circulating this before the next meeting.</p> <p>November 2022 update: No updated provided by Joe Sanches. Mark Riley (AGL) noted that this has shifted to be a network-led process. Likely to be dormant for a year or so but will need to be acted on at some point.</p> <p>February 2023 update: Mark Riley (AGL) noted that ATCO are looking into developing an app for CoRs. This will require a review of the existing Procedures. Fabian D'Mello (ATCO) noted that Joe Sanches will reach out to Mark to discuss this.</p>	Wesfarmers Kleenheat & ATCO	On hold until next raised by ATCO.