



MINUTES

MEETING: Information Exchange Committee
DATE: Tuesday 21 November 2017
TIME: 1:00 PM
LOCATION: VIDEOCONFERENCE/TELECONFERENCE: SYDNEY, MELBOURNE AND BRISBANE

MEMBER ATTENDEES: Mr John Pittard, AEMO director (IEC Chair)
Mr David Markham, Australian Energy Council (retailer member)
Mr Peter Van Loon, Powershop (discretionary, retailer representative)
Mr Marco Bogaers, Metropolis (discretionary, metering representative)
Mr Dean Van Gerrevink, Vector (metering member)
Mr David Havyatt, Energy Consumer Australia (consumer member)
Mr Alan Hume, Jemena (discretionary, distributor representative)
Mr Peter Price, Energy Queensland (distributor representative)

ALTERNATES:

APOLOGIES:

IN ATTENDANCE: Ms Violette Mouchaileh (IEC Secretariat)
Mr Ben Healy (POC Program Manager)
Mr Chris Cormack (B2B Procedure lead)
Mr Joe Castellano (B2B Working Group representative)
Ms Elisabeth Coroneo (AEMC) – Item 9 only
Mr Owen Pascoe (AEMC) – item 9 only

The chairman opened the meeting at 1:00pm

1. Apologies

There were no apologies for the meeting.

2. Member's Declarations of Interests

The Committee noted there were no conflicts of interest declared.

3. Minutes of previous meeting

The Committee endorsed the minutes of the meetings held on 26 September 2017 and were confirmed as a true record of the meeting.

4. Matters arising

The Committee noted the status of the matters arising.

5. IEC Annual Report 2017

The IEC approved the IEC Annual Report subject to some corrections proposed by the Committee around typographical errors and language. The IEC noted the updated IEC

Annual Report will be circulated for final comment prior to its publication on the AEMO website by end of December 2017.

Action Item 1

6. IEC Budget 2018/19

The Committee approved the IEC 2018/19 operational budget of \$86,500 noting the budget assumptions.

The Committee request some further information around the coverage amount for IEC public liability, professional indemnity and directors'/officers' liability insurance.

Action Item 2

7. Program Update

The Committee noted and discussed AEMO's program update – particularly around registration, industry test outcomes, industry risks and mitigations and arrangements for heightened support post Power of Choice implementation.

The IEC discussed the continuation of the B2B Working Group. The IEC requested by its February 2017 meeting a list of the B2B Working Group members and those who attend as observers.

Action Item 3

8. Procedure Change Process

The IEC noted the proposed procedure change process. The IEC discussed the need for a timely process to progress change while at the same time ensuring an inclusive consultation process. The IEC agreed in principle to the proposed procedure change process but noted the need to be flexible depending on the nature and complexity of the changes, and commented that the life support rule changes are a good test case.

9. Life Support Rule Change

The AEMC attended the IEC meeting for this item providing an update on the life support rule change and seeking input from the IEC on two matters:

- **Timetable for implementation:** The IEC noted that the AEMC draft determination proposed a six month implementation timetable. The IEC noted that a six month implementation for any change requiring system and process change involving all retailers and distributors is inadequate to meet the requirements of efficient and robust processes and urged the AEMC to allow a minimum of 12 months for the necessary design, consultation and process/system development to take place. The IEC was concerned that a rushed implementation is more likely to create errors in information sharing resulting in information relating to life support customer not being properly shared or not accurately maintained.
- **Level of prescription on information to be exchanged:** the IEC discussed this and commented that the rules should provide the head of power for the B2B procedures to outline the nature of the information to be exchanged. This is recognising that technology and modes of communication do change, and the rules should provide that flexibility.

The IEC agreed to formalise their comments into a letter addressed to the AEMC.

Action Item 4

The IEC also requested the B2B Working Group develop the necessary B2B procedures consultation changes for the Life Support arrangement for consideration at the IEC's February 2018 meeting. The IEC understood that the B2B Working Group had commenced some work on this and that a final determination from the AEMC was expected in December 2017.

Action Item 5

10. IEC Strategic Session and priorities beyond Power of Choice reforms

The Committee discussed priorities for 2018 and agreed to determine this at its February 2018 meeting. The Committee was asked to provide to the IEC Secretariat items they wish to discuss at the Strategy Day to inform the agenda.

Action Item 6

11. IEC member appointment

The Committee noted that the IEC discretionary members are up for reappointment and AEMO would commence the process in December 2017. AEMO intends to finalise the reappointment processes by the first meeting of the IEC meeting scheduled by end of February 2018.

12. IEC forward plan

The Committee noted the forward plan.

The Chair closed the meeting at 3:00pm.

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John Pittard
IEC Chair

Date: 23 February 2018