INFORMATION EXCHANGE COMMITTEE MEETING

FOR DECISION

SUBJECT: B2B-WG LIFE SUPPORT CHANGE PROPOSALS

AGENDA ITEM: 8

1. PURPOSE

The purpose of this paper is to seek a decision from the IEC on four Change Proposals submitted by the B2B Working Group (B2B-WG).

2. SUMMARY

The purpose of this paper is to seek a decision from the IEC on four Change Proposals submitted by the B2B-WG. The B2B-WG recommends that these Change Proposals be developed into a B2B Procedures Change Pack for consultation in Q3 2020.

Each of the proposed changes are focused on delivering uniformity and process efficiencies for life support in B2B communications. In turn, these changes will lead to more timely services for electricity life support customers.

i. Communication of a Life Support Request (LSR)

The Customer and Site Details Notification (CSDN) Procedure to clarify that the value of 'Confirm Life Support' in the 'Reason' field is for the Initiator of the life support request (LSR) to request the Recipient to send a life support notification (LSN) with their life support information without the need for a Recipient investigating the status of life support with their customer.

ii. Communication of a Life Support De-registrations

The CSDN Procedure to clarify that a de-registration LSN must only be sent when the Initiator has successfully completed the de-registration process.

This ICF has incorporated the Endeavour Energy ICF provided at the IEC February 2020 meeting which clarifies that the date in the DateRequired field must only be a current or past date, and not a future date, when a de-registration LSN is sent.

iii. Communication of Life Support during reconciliation

The CSDN Procedure to clarify that the retailer must only include life support NMIs where they are the current retailer for the reconciliation process.

iv. Communication of the Registration Process Owner

The CSDN Procedure to clarify that a value of 'Yes' in the RegistrationOwner field of the LSN must, and must only, be used when the Initiator of the LSN was contacted by the customer directly to inform them of life support requirements.

For the avoidance of any doubt, the CSDN Procedure should clarify when a value of 'No' in the RegistrationOwner field of the LSN must be used.

Given that the life support ICFs are clarifications to the procedures, it is not envisaged that there will be any AEMO IT changes required. The B2B-WG recommends that these Change Proposals be developed into a B2B Procedures Change Pack for consultation in Q3 2020.

3. RECOMMENDATIONS

The B2B-WG recommends that the IEC:

- Accept the following Change Proposals (Issue Change Forms (ICF)) as proposed by the B2B-WG:
  - (i) Communication of a Life Support Request (Attachment 1).
  - (ii) Communication of Life Support De-registrations (Attachment 2).
  - (iii) Communication of Life Support during reconciliation (Attachment 3).
  - (iv) Communication of the Registration Process Owner (Attachment 4).
- Request the Australian Energy Market Operator (AEMO):
  - a. Provide advice on whether there is a conflict with the MSATS Procedures which would arise if the Change Proposals were implemented.
  - b. Advise whether changes are required to the B2B e-Hub in order to deliver the B2B Change Proposals and, if so, the likely costs and timelines for making the changes .
- Require the B2B-WG develop these Change Proposals into a B2B Procedure Change Pack, including the requested advice from AEMO in accordance with section 7.17.4(i) of the National Electricity Rules (NER).
- Require the B2B-WG to provide the completed B2B Procedure Change Pack for the IECs consideration on, or prior to, the August 2020 IEC meeting.

AUTHOR NAME:	MEGHAN BIBBY
APPROVED:	12 MAY 2020