INFORMATION EXCHANGE COMMITTEE MEETING

FOR DISCUSSION

SUBJECT: UPDATE ON B2B-WG ACTIVITIES

AGENDA ITEM: 11

1. PURPOSE

The purpose of this paper is to report on the status of action items currently being discussed by the B2B Working Group (B2B-WG).

2. DISCUSSION

Since the December 2020 IEC out-of-session meeting, the B2B-WG has met nine times to deliver the actions assigned by the IEC and identify other business processes which require improvements.

The major areas of focus of the B2B-WG currently have been:

- Matters in the v3.7 B2B procedural consultation and include:
  - The introduction of the use of the notified party transaction for coincident service orders across multiple parties
  - Endeavour's Addressing ICFs
  - Origin's PersonNameTitle ICFs
- The Metering Coordinator Planned Interruption rule change and the provision of shared fuse information

An update is provided on each of these matters in the following sections.

2.1. The introduction of the use of the notified party transaction for coincident service orders across multiple parties

The NSW moratorium on remote re-energisation and de-energisation expired on 1 October 2020. As such, remote re-energisation and de-energisation has commenced in NSW as long as market participants meet NSW regulatory and safety requirements.

Issues associated with coincident service were raised within the B2B-WG and have been discussed in a series of ongoing meetings. Coincident service orders refer to when a Financially Responsible Market Participant (FRMP) has requested a de-energisation and an incoming retailer has requested a re-energisation within a five-day window.

The majority of the nine meetings have focussed on this issue.

2.2. Endeavour's Addressing ICFs

Endeavour Energy submitted two change requests (ICFs) to the IEC on 29 November 2020 in relation to site address information (refer IEC Agenda Item 11). These ICFs are intended to complement the MSATS Standing Data Review and aim to improve the quality of address information. If the IEC supports these change requests, the B2B-WG recommends including these changes in the next B2B consultation. The potential B2B change requests to complement the MSATS Standing Data Review and processes will require a B2B procedural and guide change.

2.3. Origin's PersonNameTitle ICFs

Origin Energy submitted two change requests (ICFs) to the IEC on 16 February 2021 in relation to Person Name information (refer IEC Agenda Item 10). Each of the proposed changes are focused on delivering uniformity and process efficiencies in B2B communications for person name fields to reflect current naming conventions and align with the current Australian Standard AS4950-2020. In turn, these changes are intended to lead to appropriate naming preferences being used in customer correspondence and an improved customer experience.

The B2B-WG has developed the necessary process, procedure and/or system changes in relation to coincident service orders, addressing and person name proposals and included them in the Change Pack for B2B Procedures v3.7. If the IEC supports the Change Pack provided in agenda item 8, the next B2B consultation is expected to commence around April 2021, as per this proposed timeline:

Process Stage	Date
Publication of Issues Paper	28 May 2021
Closing date for submissions in response to Issues Paper	5 July 2021
Publication of Draft Report and Determination (Draft Report)	2 August 2021
Closing date for submissions in response to Draft Report	17 August 2021
Publication of Final Report and Determination (Final Report)	28 September 2021

2.4. The Metering Coordinator Planned Interruption rule change

Within Schedule 2 of the National Electricity Amendment (Introduction of metering coordinator planned interruptions) Rule 2020 No. 7, is the requirement for a FRMP and/or MC to provide a LNSP with information about shared fusing at a premises. The B2B-WG have been discussing what this information flow would initially look like (eg, email) or whether a suitable B2B transaction exists for the communication.

3. RECOMMENDATIONS

It is recommended that the IEC notes:

- The ongoing work being conducted by the B2B-WG; and
- Timing of the B2B Procedures v3.7 consultations developed by the B2B-WG.

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