# MINUTES

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| MEETING: | Information Exchange Committee |
| DATE: | Monday 22 February 2021 |
| TIME: | 11:00 AM (AEST) |
| LOCATION: | Teleconference |
| MEMBER ATTENDEES: | Mr John Pittard (Chair)<br>Mr Robert Lo Giudice (metering representative)<br>Mr Doug Ross (discretionary member-metering representative)<br>Mr David Markham (retailer representative)<br>Mr Peter Van Loon (discretionary member-retailer)<br>Mr Peter Price (distributor representative)<br>Ms Emma Youill (discretionary member-distributor representative) |
| ALTERNATES: | N/A |
| APOLOGIES: | Mr Marco Bogaers (discretionary member-embedded networks) |
| IN ATTENDANCE: | Ms Michelle Norris (AEMO Secretariat)<br>Ms Meghan Bibby (AEMO)<br>Mr Mark Riley (AGL) (B2B-WG representative) |

The Chairperson opened the meeting at 11:00 AM.

## 1. Apologies

The Chairperson noted Marco Bogaers was an apology and had provided advice that he endorsed the items put forward for approval for this meeting.

The Chairperson welcomed Mark Riley (AGL) as the B2B-WG representative.

## 2. Members' Declarations of Interest

The Chairperson noted that there were no conflicts of interest declared.

## 3. Compliance with Competition Law

The Chairperson introduced the Competition Law Meeting Protocol.

## 4. Minutes of previous meeting

The IEC accepted the minutes of the previous regular meeting and the out of session meeting without change.

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## 5. Matters arising

The Chairperson and Secretariat provided an update on the actions from previous meetings. These updates were noted by the IEC. An updated Matters Arising document has been circulated with these Minutes and was accurate at the time these minutes were circulated.

## Verbal Briefings

## 6. Electricity and Water Ombudsman (EWON) rule change proposal on maintaining life support customer registration when switching

Michelle Norris (AEMO) provided an update on the AEMC's rule change process for on EWON's rule change proposal on maintaining life support customer registration when switching. Submissions on the AEMC's more preferable draft rule were closed in mid-Janury 2021 (the IEC provided a submission in support of the more preferred draft rule). An overview of the key themes of the submissions was provided to the IEC. It was noted that the proposed draft rule did not require any B2B changes.

## 7. AEMC Review of Metering Competition

Michelle Norris (AEMO) provided an update on the AEMC Review of Metering Competition. The AEMC received 44 submissions. Michelle provided an overview of some of the key issues raised in the submissions. The IEC discussed some of the key points. The responses to the initial Consultation Paper highlight that there needs to be a watching brief on the progress of the review to identify any B2B impacts.

## 8. Stand Alone Power Systems (SAPS)

Michelle Norris (AEMO) provided an update on the progression of the SAPS regulation. The regulation is currently being progressed by the SA Parliament. AEMO has been reviewing options to enable the SAPS changes, some of which may have B2B impacts. The IEC discussed the key points.

## 9. Other general updates

Michelle Norris (AEMO) provided an update on the following items:

1. B2B Procedure v3.5 – AEMO has commenced system development.
2. Embedded Networks – no official word received on the national reforms. It was noted that the Victorian government is developing it's own Embedded Network reforms separate to the national initiative.
3. Consumer Data Right (CDR) – responsibility for future legislative changes has transferred from the ACCC to Treasury. No further information is available.

## Matters for Decision

## 7. Wholesale Demand Response (WDR) - Changes to B2B Guide

Meghan Bibby (AEMO) provided an update on WDR retail procedures consultation which includes changes to the B2B Guide to include the Demand Response Service Provider (DRSP) for meter data transactions. The majority of submissions to the draft stage of

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consultation supported the proposed changes to the B2B Guide. The IEC approved the update to the B2B Guide and the final version will be published as part of the WDR retail procedures consultation.

### 8. Unauthorised connection process in B2B Guide

Mark Riley (AGL) highlighted that the unauthorised connection process flow originated from discussions held at the Electricity Retail Consultative Forum (ERCF) and will provide clarity for retailers on how the existing process occurs. Peter Price (EnergyQueensland) asked if the flow leads to any changes to participant processes. Mark confirmed the process flow is intended to highlight how the current process works rather than introduce changes. The IEC approved the inclusion of the unauthorised connection process flow in the next B2B Guide consultation and requested the B2B-WG to provide the completed B2B Procedure Change Pack for the IECs consideration on, or prior to, the May 2021 IEC meeting (Action 2202-01).

### 9. Origin Energy Change Proposal: Person Name

Meghan Bibby (AEMO) highlighted the two change proposals from Origin Energy are to align the Person Name conventions with the current Australian Standard. The changes proposed allow for new Person Titles such as Mx and the use of a single name rather than always having a first and last name. Benefits of the proposal are improved customer communications. AEMO noted that the current schema will not require changing to accommodate the proposal, however, participants may be required to update their systems. The IEC approved the inclusion of the the two proposals in the next consultation and requested the B2B-WG to provide the completed B2B Procedure Change Pack for the IECs consideration on, or prior to, the May 2021 IEC meeting (Action 2202-02).

## Matters for Discussion

### 10. AEMO Regulatory Roadmap

Michelle Norris (AEMO) provided an overview of the draft AEMO Regulatory Roadmap Retail items and that the industry review session is occurring on Wednesday 24th February 2021.

### 11. IEC Forward Work Program

Michelle Norris (AEMO) provided an overview of the proposed 2021 IEC Forward Work Program and highlighted the priorities that would or may have a B2B impact and their potential timings.

### 12. Update on B2B-WG Activities

Mark Riley (AGL) noted that the B2B-WG's recent focus had been on:

- issues with the physical and remote de-energisation and re-energisation coincident service orders, particularly for NSW and SA where the remote services can be used;
- potential changes for the B2B Procedures v3.7 consultation including the two Origin Energy change proposals and the two Endeavour Energy change proposals; and
- further minor clarifications for life support when the status is provided as 'None'.

Mark noted that amount of regulatory changes are creating little to no time to address business as usual clean ups.

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## Other Business

### 13. Other matters

Michelle Norris (AEMO) questioned whether the IEC found value in the current B2B-WG work commitment table on each paper. Michelle noted that it is only representative of the time B2B-WG spend in formal meetings and does not reflect the ongoing work that the B2B-WG does between meetings. Michelle asked if the table should be removed. The IEC discussed the table and decided the table should be removed from future papers.

The Chairperson thanked the four discretionary members, whose terms end in March 2021, for their involvement. Appointment discussions for the roles will occur during the next month and the new appointees announced via circular.

### 14. PlusES Change Proposal: Correction of B2B Service Order V3.5 Field

Meghan Bibby (AEMO) highlighted the change proposals from Plus ES is to align the decision in the final report and the track changes in the procedures from the B2B Procedures v3.5 consultation. AEMO had asked their legal team if this could progress as a minor amendment consultation as it was correcting the difference between the report and the procedure. AEMO legal confirmed it can progress as part of the a Minor Amendment Process. Meghan noted that the process could commence in March 2021 to allow participants who may be commencing their v3.5 change development to see the additional information as soon as possible. The IEC approved the inclusion of the proposal in a Minor Amendment Process and requested AEMO to provide the completed B2B Procedure Change Pack for the IEC's consideration prior to the May 2021 IEC meeting (Action 2202-03).

## Chairperson closing comments

### Meeting Close

The Chairperson closed the meeting at 11:50am.

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**John Pittard** **Date:** 22 February 2021

**IEC Chair**

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