MINUTES

MEETING:	Information Exchange Committee
DATE:	Monday 24 May 2021
TIME:	11:00 AM (AEST)
LOCATION:	Teleconference
MEMBER ATTENDEES:	Mr John Pittard (Chair) Mr Robert Lo Giudice (metering representative) Mr Doug Ross (discretionary member-metering representative) Mr David Markham (retailer representative) Mr Peter Van Loon (discretionary member-retailer) Mr Peter Price (distributor representative) Ms Emma Youill (discretionary member-distributor representative) Mr Marco Bogaers (discretionary member-embedded networks)
ALTERNATES:	N/A
APOLOGIES:	Ms Lynne Gallagher (consumer representative)
IN ATTENDANCE:	Ms Michelle Norris (AEMO Secretariat) Ms Meghan Bibby (AEMO) Mr Mark Riley (AGL) (B2B-WG representative) Mr David Woods (SA Power Networks) (B2B-WG representative)

The Chairperson opened the meeting at 11:00 AM.

1. Apologies

The Chairperson noted Lynne Gallagher was an apology.

The Chairperson welcomed Mark Riley (AGL) and David Woods as the B2B-WG representatives.

2. Members' Declarations of Interest

The Chairperson noted that there were no conflicts of interest declared.

3. Compliance with Competition Law

The Chairperson introduced the Competition Law Meeting Protocol.

4. Minutes of previous meeting

The IEC accepted the minutes of the previous meeting without change.

5. Matters arising

The Chairperson and Secretariat provided an update on the actions from previous meetings. These updates were noted by the IEC. An updated Matters Arising document has been circulated with these Minutes and was accurate at the time these minutes were circulated.

6. New Members/Extension of Members

The Chairperson and Secretariat provided an update on the status of the IEC members and welcomed the new consumer member.

Verbal Briefings

7. AEMC Review of Metering Competition

Michelle Norris (AEMO) provided an update on the AEMC Review of Metering Competition. Michelle provided an overview of the timeline from December 2020 to May 2021, the areas of focus for the review, and the reference group participants. Rob Lo Giudice (Intellihub) provided further details on the reference group and sub-groups. The IEC discussed some of the key points and noted there needs to be a watching brief on the progress of the review to identify any potential B2B impacts. Michelle noted the draft review report is due to be published in June and the IEC asked the Secretariat for a summary with an emphasis on any B2B impacts (Action 2405-01).

8. Stand Alone Power Systems (SAPS)

Michelle Norris (AEMO) provided an update on the progression of the SAPS regulation which is still being progressed by the SA Parliament. AEMO has been reviewing options to enable the SAPS changes, some of which may have B2B impacts. The IEC discussed the key points and noted AEMO's preferred implementation timeline.

9. Consumer Data Right (CDR)

Michelle Norris (AEMO) provided an update on the progression of the CDR. Treasury has issued a new model of peer-to-peer with retailers to provide data access. Treasury indicated that phasing will commence with obligations for larger retailers first. The IEC discussed the key points and requested that AEMO share any of its learnings from the initial work for the previous AEMO gateway model to avoid wastage. The Chair noted that he would explore what could be shared (Action 2405-02).

Matters for Decision

7. V3.7 B2B Procedures change pack

Michelle Norris (AEMO) and Meghan Bibby (AEMO) provided a breakdown of the proposals in the B2B Procedures v3.7 change pack. The proposals were split for discussion and approval by the IEC into 'non-controversial' and 'controversial' changes. The IEC discussed the non-controversial changes. The following non-controversial items were approved for consultation by the IEC with a nominated effective date of 7 November 2022:

- B2B Procedure: Customer and Site Details Notification Process – to only allow structured site address in Life Support Notification.

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- B2B Procedure: Service Order Process – to only allow structured site address, to add Section and Delivery Point (DP) Number and to include coincident De-Energisation and Re-Energisation SOs for non-regulated service providers.
- B2B Procedure: Technical Delivery Specification – to allow changes to the Person Name Given and Person Name Title fields.
- B2B Guide – to include a process by which an Unauthorised Connection is detected and disconnected, and to add Section and Delivery Point (DP) Number.

AEMO to commence consultation as soon as practicable (Action 2504-03).

The IEC discussed the controversial and challenging problem of coincident services orders and notified parties relating to the removal of moratoriums on remote re-energisations and de-energisations. In particular, the removal of the moratorium on remote services in NSW is creating a growing challenge for retailers and metering coordinators given the additional (jurisdictional) requirements that have been introduced by the NSW Office of Fair Trading

The IEC asked the B2B-WG representatives questions about the:

- Size of the problem (how often, the circumstances in which these coincident service orders occur and the number of consumers impacted)
- Type and duration of consumer impacts (particularly where consumers are left off-supply)
- Reputational issues
- Interactions with MSATS
- Cost implications for different parties

The IEC noted this is a live issue now in NSW and after discussions concluded that the current changes proposed by the B2B-WG would not resolve the risk of customers being left off supply in all cases.

Distribution members noted that the costs of the proposed changes would also be borne by distribution businesses, although, at this stage the quantum was unclear.

The IEC requested the B2B-WG undertake further analysis to determine if there are other solutions which:

- Delivers a more complete solution for consumers (which prevents / further reduces consumers being left off supply)
- Look at how to resolve this issue by considering broader solutions outside of B2B – options include MSATS, rule changes etc

The IEC also asked that the B2B-WG keep in mind the following considerations:

- (if possible) distributors are not to bear (all) costs
- Implementation timeframes within the next 18 months would exclude any requirements for AEMO system or major participant system changes
- AEMO B2B system or MSATS configuration change(s) may be an alternative and should be investigated if an option
- Whether phasing of the introduction of changes e.g. by jurisdiction may have an impact on the completeness, complexity or cost of the proposed solution(s)
- Recommend any jurisdictional discussions may need to occur.

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The Secretariat is to instruct the B2B-WG of the IEC's request for additional work relating to coincident service orders relating to remote de-energisation and re-energisation. This work should be presented back to the IEC as soon as it is ready. In addition, the IEC requests that their thanks be passed onto the B2B-WG for their efforts in seeking to identify solutions over the past several months (Action 2504-04).

Matters for Discussion

8. AEMO Regulatory Roadmap

Michelle Norris (AEMO) provided an overview of the current AEMO Regulatory Roadmap Retail items.

9. IEC Forward Work Program

Michelle Norris (AEMO) provided an overview of the proposed 2021 IEC Forward Work Program and highlighted the priorities that would or may have a B2B impact and their potential timings.

10. Update on B2B-WG Activities

Mark Riley (AGL) noted that the B2B-WG's recent focus had been on:

- Matters in the v3.7 B2B procedural consultation including the issues with the physical and remote de-energisation and re-energisation coincident service orders, particularly for NSW and SA where the remote services can be used; and
- Shared fusing at a premises – whether a suitable B2B transaction exists for communicating the presence of a shared fuse at a premises or if an alternative approach such as an email is appropriate.

Other Business

11. Other matters

Michelle Norris (AEMO) noted the proposed dates for the next four IEC meetings.

Chairperson closing comments

Meeting Close

The Chairperson closed the meeting at 12:30pm.

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John Pittard **Date:** 24 May 2021

IEC Chair

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