

# GAS WHOLESALE CONSULTATIVE FORUM PAPER

## FOR DISCUSSION

SUBJECT: DWGM SYSTEM WIDE NOTICES CHANGES

AGENDA ITEM: 8

### 1. PURPOSE

Gas Operations has been reviewing the operation of DWGM System Wide Notices (SWNs). AEMO wants participant input on proposed changes to:

- Consolidate existing multiple DWGM SWN information into the existing single MIBB public report
- Reduce number of DWGM notification groups
- Align DWGM market notification methodology with STTM market notice methodology

### 2. BACKGROUND

AEMO send market notices for each of its markets, including:

- DWGM System Wide Notices are sent by email (if SWNEM contact) and SMS (if SWN contact) to registered participant contacts (see INT134) and posted to the registered participants' MIBB private folders (INT106/INT029b). The public reports (INT105/INT029a) are posted to the AEMO website [here](#).
  - Registered contacts can also receive DWGM daily reports if they are part of the Supply\_Demand (CRM) distribution list.
  - Registered members of the GWCF (CRM) contacts receive the GWCF notifications by email.
- STTM Market Notices are sent by email and SMS to registered participant contacts (see INT713) and can be found in the MIS public reports (INT666 – Market Notices). Public STTM reports can be found on the AEMO website [here](#).
- Gas Supply Hub (GSH) notices are sent by email to registered GSH participant contacts and posted to the GSH ticker.
- Natural Gas Services Bulletin Board (GBB) notices are sent by email to registered GBB participant contacts and are posted to the GBB website [here](#).
- AEMO publishes market system outage notifications to the AEMO [Market Notice](#) page and sends these notifications by email to the Gas Wholesale Consultative Forum registered contacts.

### 3. DISCUSSION

#### 3.1. Make DWGM market notices public

Gas Operations will be undertaking a process to make all DWGM Market Notices public. This means that all market notices will be published to the INT029A public reports which is published on the AEMO website [here](#).

### 3.2. Simplify communications

AEMO currently has a guide to DWGM contact types on AEMO's Website. However, AEMO considers it prudent to simplify our communications with participants. AEMO proposes the following:

- Merge the existing '24 Hour Contact', 'Scheduling SMS SWN Contact' into a single contact a new 'DWGM 24 Hour Contact' to receive all information by email and SMS from market systems.
- At the start of each month the 'DWGM 24 Hour Contact' (plus 'STTM 24 Hour contact') will be updated to receive emails (no SMS provided) for:
  - GWCF notifications;
  - Market system outage notifications; and
  - Gas Operations reports.
- DWGM Gas Quality contacts will receive email and SMS notifications.
- AEMO will continue to maintain separate 'Emergency Contact' as required under NGR 334. AEMO will provide Emergency notifications to the 'Emergency Contact'. Outcomes of Emergency meetings are planned to be sent to the new 'DWGM 24 Hour Contact'.
- Gas Supply Guarantee Industry Conference contacts are used to send Gas Supply Guarantee information. As this is a non-DWGM market process prescribed under a Guideline and not the Rules this contact must remain separate.

### 3.3. Move the SWN attachments MIBB location to be more accessible

AEMO has received feedbacks that Market Participants have difficulty finding the DWGM SWN attachments and have been using weblinks in INT105 and INT106 to find the SWN attachments. Gas Operations intend on moving the SWN attachments to the following location to allow easier access: [MIBB > Public > SWN Attachment](#).

## 4. RECOMMENDATIONS

Participants to provide feedback on AEMO's proposed changes to the DWGM SWN notifications by 31 January 2020. Implementation is expected to be in late 2020.